Ministry of the Attorney General

Court Services Division

Annual Report 2007-2008

Ontario

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Message *from the* Deputy Attorney General

In courthouses, courtrooms and administrative offices across Ontario, over 4,300 dedicated staff in the Court Services Division operate the largest and busiest court system in Canada.

As the Ministry of the Attorney General moves forward with its commitment to improving access to justice, the important role that Court Services Division plays becomes apparent. Court staff are the public face of the Ontario justice system, and are often the first and sometimes only point of contact for members of the public.

The Division has provided invaluable support to initiatives that improve access to justice by providing greater openness and transparency. Of note, following the 2006 enactment of the *Access to Justice Act*, the Division supported the creation of the Justices of the Peace Appointments Advisory Committee establishing a new, more transparent appointment process for Justices of the Peace in Ontario.

Implementation of many of the recommendations made by the Justice and the Media Panel are also underway. These have included the launch of the Cameras in the Court Pilot Project to web-cast court proceedings in the Court of Appeal, and the implementation of a significant reduction in some fees related to accessing court files and obtaining photocopies of court documents.

A number of important steps have been taken to improve accessibility in the court system in response to the report of the Courts' Disabilities Committee, dealing with accessibility in the court system for people with disabilities, that was released in December 2006. These include the establishment of the permanent Ontario Courts Accessibility Committee, whose mandate is to provide guidance and oversight to the development of a barrier-free court system in Ontario. The committee is comprised of representatives from the judiciary, the bar, the Ministry – including representation by members of Court Services Division, the Accessibility Directorate of Ontario, and external disability stakeholders.

Further modernization of the justice system is under consideration with a review of the Summary of Findings and Recommendations of the Civil Justice Reform Project prepared by the Honourable Coulter Osborne. The recommendations address 18 areas of procedural and substantive law, including unrepresented litigants, small claims, trial management, appeals, technology, courtroom civility and proportionality and aim to improve access to the civil justice system.

Our justice system is the cornerstone of our cherished free society and the work of the Division makes a real and meaningful difference in the lives of all Ontarians. This report outlines the progress made in delivering on the Division's mandate to provide a modern and professional court service that supports accessible, fair, timely and effective justice services for all court users. I encourage the public to take the time to read this Annual Report fully and share any comments with the Ministry by e-mail at attorneygeneral@ontario.ca.

Congratulations to the Division and our partners in justice; together you have set a new standard of excellence and leadership.

Murray Segal
Deputy Attorney General

Forward *by the* Assistant Deputy Attorney General

I am pleased to present the fifth publication of the Court Services Division's Annual Report. The year 2007 was a busy one indeed, and these pages reflect the tremendous achievements made during the fiscal year of April 1, 2007 to March 31, 2008.

Each and every day, I am impressed with the breadth of responsibilities that staff in the Division handle with such determination and professionalism.

The Division's work supporting initiatives that improve access to justice and provide greater openness and transparency has proven vital in assisting the Ministry in meeting its mandate. This work has included support for the creation of the Justices of the Peace Appointments Advisory Committee and implementation of the new appointments process, which has facilitated greater confidence in the fairness of the appointments process. The Division continues to lead work to implement recommendations made by the Justice and the Media Panel to advance understanding between the media and the justice system, as well as work with representatives from the municipal sector to enhance the delivery of local justice services through the *Provincial Offences Act* Streamlining Review Working Group.

As Co-Chair of the Ontario Courts Accessibility Committee I look forward to working with the Division's partners in justice to build a modern and progressive court system in Ontario that is fully accessible, barrier-free and designed for all citizens to fully participate. The committee provides advice and oversight to the court system on accessibility-related matters. The Division successfully piloted a Site Accessibility Information Coordinator project in 2006/2007 designed to improve information available to court users regarding the accessibility of court services provided in a courthouse. An evaluation of the pilot has led to its expansion to additional sites in 2008/2009.

Connectivity was another area of focus in 2007. The Division's continued leadership in the use of technology is helping to modernize and connect services in the administration of the courts. This included conversion of two of the three remaining court sites in the province to the FRANK case tracking system, and the replacement of analogue recorders with digital recording devices for courtrooms in 16 court sites. This new technology will enhance the reliability, availability and integrity of the court record. To ensure the Division connects to direct feedback from court users, we also strengthened our annual customer satisfaction survey to include questions regarding accessibility for persons with disabilities and French Language Services.

The Division is committed to a path of continual improvement of court services for Ontario. As I travelled to court locations throughout the province to connect with court staff, management teams and stakeholders, it was a privilege to witness the positive attitude, evident within the Division and the broader justice community, to addressing the complex challenges of delivering court services.

I would like to thank the Division's excellent staff and management for their strength, resilience, energy and commitment and look forward to another busy year as the Division works with the judiciary and our justice partners to support a justice system that is second to none.

Ann Merritt

Ann Merritt
Assistant Deputy Attorney General

Chapter 1
Introduction to the Court Services Division

Mission

The Ministry of the Attorney General is responsible for administering justice in Ontario. Within the Ministry, the Court Services Division (CSD) is responsible for the administration of the courts. CSD's mission is to provide a modern and professional court service that supports accessible, fair, timely and effective justice services.

Goals

Recent amendments to the *Courts of Justice Act* (*CJA*) created important goals for the administration of the courts. Section 71 of the *CJA* provides as follows:

The administration of the courts shall be carried on so as to,

(a) maintain the independence of the judiciary as a separate branch of government;
(b) recognize the respective roles and responsibilities of the Attorney General and the judiciary in the administration of justice;
(c) encourage public access to the courts and public confidence in the administration of justice;
(d) further the provision of high-quality services to the public; and
(e) promote the efficient use of public resources. 2006, c. 21, Sched. A, s. 14.

CSD is committed to furthering these goals and has a legislative obligation to provide information in the annual report on progress in meeting them. In this regard, the Division has an evolving Five-Year Plan, set out in Appendix 1, which has been in place since 2002/03. There are five "business goals" under the Plan – three of which, "Accessible Services", "Consistent High-Quality Services" and "Efficient Resource Management" are similar to the legislated service delivery goals in s. 71 (c), (d), and (e), set out above. The Division's progress in furthering these goals is reflected in the many initiatives discussed under these respective business goals in the Plan.

With respect to the first two legislated "institutional goals", CSD is committed to ensuring respect for the independence of the judiciary and recognition of the respective roles and responsibilities of the Attorney General and the judiciary in the administration of justice. Progress on those goals is reflected in several initiatives in the Five-Year Plan. For example, under business goal # 2, "Accessible Services", CSD is actively participating with the judiciary on a Framework Committee to develop a protocol on access to court information that is respectful of the judiciary's independence in the justice system. Under business goal # 3, "Consistent, High Quality Services", the Division is working collaboratively with the Superior Court of Justice on the development of a Memorandum of Understanding, which will set out and clarify more concretely the respective roles and responsibilities of the Attorney General and the Court in delivering court services.

Core Services

Court Office Services

CSD staff provide court office services across the province, including scheduling court cases at the direction of the judiciary, providing information and counter services to the public and maintaining court records and files.

Judicial and Courtroom Support

CSD provides administrative support to all judges of the Court of Appeal for Ontario and the Superior Court of Justice and to all judges and justices of the peace of the Ontario Court of Justice; manages the jury system; and provides courtroom support through court registrars, clerks, reporters, monitors, court services officers and interpreters.

Clock tower, Coburg, Superior Court of Justice, Ontario Court of Justice

Mediation Programs
Mandatory civil mediation is part of the civil court process in Ottawa, Toronto and Windsor. Voluntary family mediation services are provided by external service providers and are available at the 17 Family Court branch of the Superior Court of Justice locations. CSD manages the contracts for the delivery of mediation services in these courts. Staff mediators provide service in the Ontario Court of Justice family locations in Toronto.

Enforcement Services
CSD administers the filing of writs of execution, enforces civil orders, and manages the collection of fine and restitution revenues from the prosecution of criminal offences.

The Opening of Courts

Traditionally, the Opening of the Courts Ceremony has been held at the beginning of the calendar year. In 2007, the Honourable Warren K. Winkler, Chief Justice of Ontario, the Honourable Heather J. Smith, Chief Justice of the Superior Court of Justice, the Honourable Annemarie E. Bonkalo, Chief Justice of the Ontario Court of Justice, the Law Society of Upper Canada, the Ministry of the Attorney General and affected Bar organizations within the province agreed to defer the annual ceremony to mark the Opening of the Courts of Ontario for 2008 to September 9, 2008. This will better align the event with, what is for most participants in the justice system, the start of a "new" court year.

Role of the Assistant Deputy Attorney General, Court Services Division

The Assistant Deputy Attorney General, Court Services Division, is the Ministry executive who oversees the administration of Ontario's courts, and is responsible for legislative, regulatory and operational policy and program development related to improving the court system.

Regional Structure

For the purpose of providing court services, the Ministry of the Attorney General is organized into seven Court Services Division administrative regions.
Each region is responsible for:

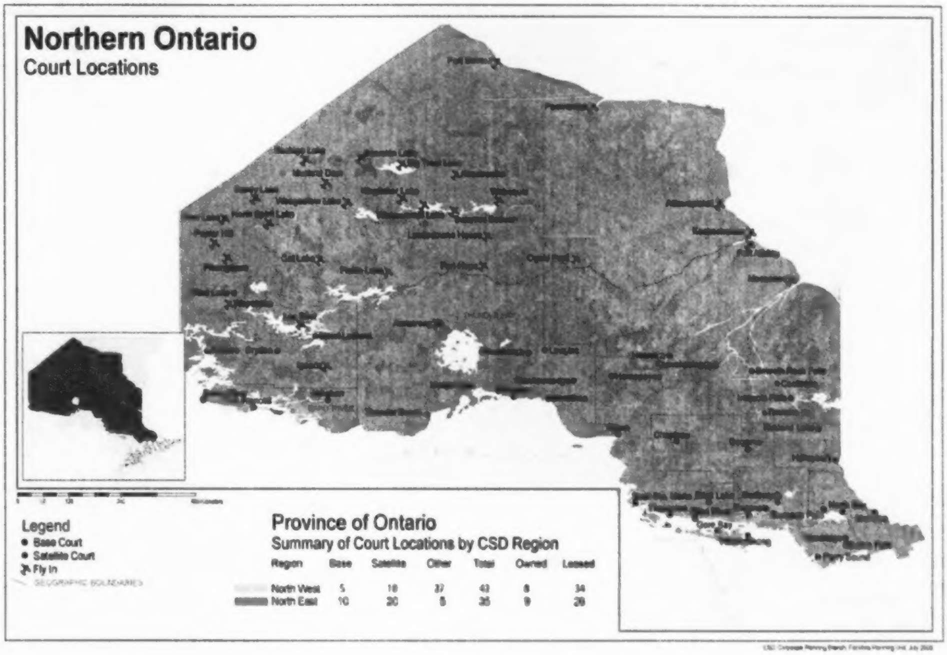
- delivering local criminal, civil, small claims and family court services;
- maintaining records, files, exhibits and databases;
- providing judicial support services including courtroom and administrative support;
- managing juries;
- enforcing court orders;
- managing fines, fees and trust funds;
- managing regional stakeholder communications; and
- implementing divisional initiatives.

Regional Directors

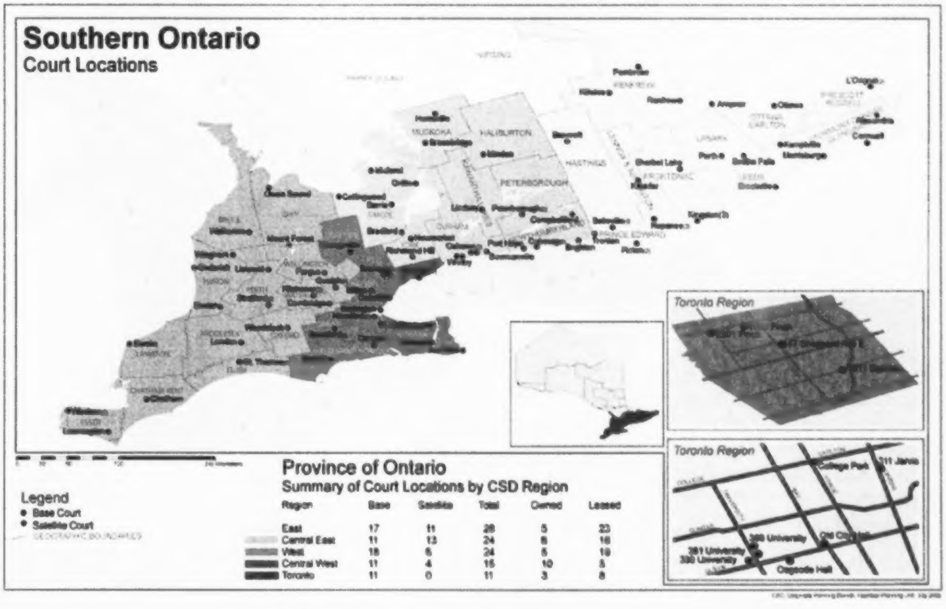
Each region is managed by a Director of Court Operations who reports to the Assistant Deputy Attorney General, Court Services Division.

"I have enjoyed making court visits as part of my Civil Justice tour. Everywhere I've been, from Sault Ste. Marie to Stratford to Barrie and Ottawa, I've met wonderful, dedicated people. The Court Services Division employees are the public face of courts and they make a big difference in how the public perceives the justice system day in and day out. Divisional staff are the people who really make our courts user-friendly and accessible. During my court visits, I was struck by the enthusiasm and professionalism I encountered everywhere I went."

The Honourable Chris Bentley
Attorney General of Ontario, 2008


Northern Ontario
Court Locations
Legend
● Base Court
● Satellite Court
Fly In
GEOGRAPHIC BOUNDARIES
Province of Ontario
Summary of Court Locations by CSD Region

Region	Base	Satellite	Other	Total	Owned	Leased
North West	5	18	37	43	8	34
North East	10	20	5	35	9	26


Southern Ontario
Court Locations
Toronto Region
Toronto Region
College Park
311 Jarvis
361 University
393 University
Old City Hall
Osgoode Hall
Legend
● Base Court
● Satellite Court
GEOGRAPHIC BOUNDARIES
Province of Ontario
Summary of Court Locations by CSD Region

Region	Base	Satellite	Total	Owned	Leased
East	17	11	28	5	23
Central East	11	13	24	8	16
West	18	6	24	5	19
Central West	11	4	15	10	5
Toronto	11	0	11	3	8

Central East Regional Profile

Director of
Court Operations
Central East Region
Lynne Wagner

The Central East Region is located to the north and east of Toronto and is part of the Greater Toronto Area. The region serves the communities of York, Durham, Simcoe, Muskoka, Haliburton, Northumberland, Peterborough and the City of Kawartha Lakes. The population has grown from 1,953,928 in census year 2001 to 2,238,488 in census year 2006. The growth rate in this region has been one of the highest in the country, continuing at a rate of 15 per cent over the past five years, compared to a provincial average of 6.6 per cent. The Ministry of Finance projects an 8.65 per cent increase for the region to 2008. In response to this significant rate of growth, strategic capital planning studies were approved for York Region and Simcoe County. These studies will guide facility planning for the courts in these areas over the next twenty to thirty years.

Courthouse construction initiatives across the region in 2007/2008 focused on the ongoing commitment to improve effectiveness, address security and health and safety concerns, as well as accommodate the ever-increasing workload in the region's court locations. Project highlights include construction on the Durham Consolidated Courthouse that began in 2007 in collaboration with Infrastructure Ontario, and ReNew Ontario's strategic infrastructure renewal plan that continues to support the Cobourg court consolidation project and is expected to be completed in late 2008. Phase One is underway and Phase Two is scheduled to be completed in late 2008.

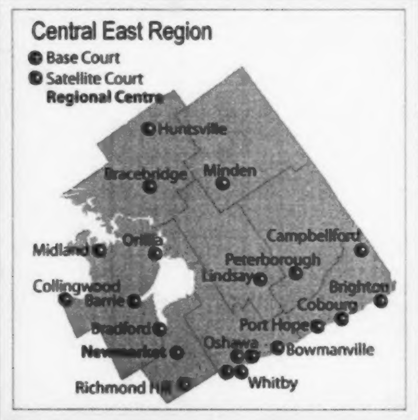
In 2007/2008 the Newmarket courthouse was selected as a pilot site for implementation of digital recording devices. Subsequently, the Peterborough courthouses at 470 Water Street and 70 Simcoe Street were chosen as sites to roll out the first implementation phase of this new equipment.

As part of the region's commitment to support a professional and trained court workforce, numerous operational and professional development training opportunities have been developed and provided to improve justice services.

Central East Regional Statistics

Regional Centre: Newmarket
Population: 2,238,488
Area: 25,809 km^2
Population Density: 86.7 persons/km^2
Base Court Locations: 11
Satellite Court Locations: 13
Total Court Locations: 24

Population Statistics from Statistics Canada, 2006 Census



Responding to demands for technology to manage unique and high profile trials, the regional systems team was able, in consultation with the judiciary and other stakeholders, to create a Closed Circuit TV solution that has since been utilized on numerous occasions throughout the region to maximize the effective use of court facilities. For example, this technology can be used to accommodate large jury pools, to increase access to events such as a judicial swearing-in ceremony, and to hear remote testimony from another location within the courthouse.

Newmarket, Superior Court of Justice, Ontario Court of Justice

Central West Regional Profile

Director of
Court Operations
Central West Region
Joanne Spriet

The Central West Region has the highest population of the seven CSD regions, and includes the western Greater Toronto Area, Pearson International Airport and the communities around Lake Ontario and north of Lake Erie. The region has a diverse multicultural population and includes Ontario's largest First Nation reserve, the Six Nations Reserve, as well as the New Credit Reserve.

Following a devastating flood at the Superior Court of Justice courthouse in Brantford in 2005, restoration and facility enhancements were undertaken and the courthouse was reoccupied in December 2006. In June 2007, the Mayor and Chair of the Brantford Heritage Committee of the City of Brantford presented a heritage plaque to representatives of the Ministry of the Attorney General and the Ontario Realty Corporation acknowledging the outstanding accomplishments in the restoration of the courthouse. The Ontario Realty Corporation has also nominated the courthouse to be considered for a Building Owners and Managers Association (BOMA) award under the heritage category.

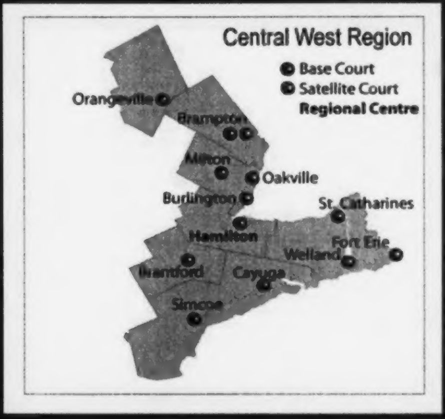
The Transcript Order Tracking System (TOTS) is the region's database that records all transcript orders received, provides search capabilities, tracks transcript orders against timelines and provides an efficient reporting process. Installation of TOTS Version 2 across the Region was completed in 2007 to enhance archiving and security functionality.

Digital recording devices were piloted in Brampton and have been installed in Brantford and Simcoe courts. Tape management processes were amended to support these new recording devices.

Central West Regional Statistics

Regional Centre: Hamilton
Population: 2,817,988
Area: 10,654 km^2
Population Density: 264.5 persons/km^2
Base Court Locations: 11
Satellite Court Locations: 4
Total Court Locations: 15

Population Statistics from Statistics Canada, 2006 Census



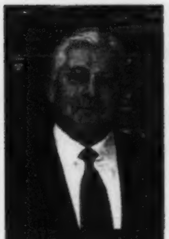
The federal government began an evaluation of the family courts across the country to review the effectiveness of the Family Court model by determining whether there is a difference in outcomes and effects between unified and non-unified courts. Hamilton Family Court was selected from courts across Canada, and was one of two unified courts in Ontario to participate in the evaluation. A consulting firm under contract to the federal Department of Justice conducted the evaluation and is scheduled to release a preliminary report in 2008.

Integration of the Ontario Court of Justice and Superior Court of Justice Family Court's administration in Welland was carried out in order to achieve accommodation and customer service efficiencies. Cross-training of staff has commenced to further enhance the operation of these courts.

Welland has been identified as a pilot site to participate in the Divorce Clearance Pilot Project of the Central Registry for Divorce Proceedings, which is designed to provide direct access to the federal divorce registry for Ministry staff and reduce the time required to process a divorce application. This federal initiative will continue into 2008/2009.

Orangeville, Superior Court of Justice, Ontario Court of Justice

East Regional Profile



Director of
Court Operations
East Region
Tom Fagan

The East Region serves 10 municipalities from 28 court locations. Many of these locations provide services in French and English, including the region's busiest and largest courthouse located in Ottawa.

The region has made significant progress in delivering quality service and meeting the Division's business goals while supporting staff through comprehensive learning and development. The East Region coordinates and delivers twice-yearly Learning Seminars to all staff through the *People Plan Project*, launched in June 2005, which aims to improve wellness in the workplace through initiatives such as succession planning, recruitment and retention strategies and enhanced physical workspace.

Quality Assurance projects have resulted in the development of reference materials for use by court staff to ensure that current and consistent information is provided to court users. Topics include "Starting a Civil Action in SCJ", "Estates", and "Solicitor/Client Assessment Questions and Answers". Existing materials are continually vetted and updated to contain these and other valuable information sources, providing a "one-stop" resource for management and staff.

The region continues to meet and often exceed its operational goals in the Civil, Family and Small Claims Court offices. The region provides quality counter services and meets telephone and correspondence standards to achieve the provincial Common Service Standards.

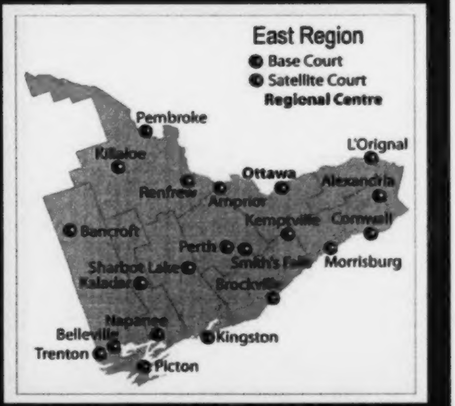
The region has benefited from a number of enhancements to its facilities, including the construction of new courthouses to improve service delivery and meet the operational needs of the court. In June 2007 the heritage Pembroke consolidated courthouse project was completed. The planning phase of the Quinte Consolidated Courthouse project was completed in the summer of 2007, and site selection is underway.

The region's existing facilities have been improved in a number of locations. Phase One of the Cornwall Courthouse project to expand and renovate courtrooms, judicial chambers, Crown offices and court administration space was completed in August 2007. Phase Two is underway. Improvements to the Ottawa Courthouse continue with the addition of judicial

East Regional Statistics

Regional Centre: Ottawa
Population: 1,603,625
Area: 35,296 km^2
Population Density: 45.4 persons/km^2
Base Court Locations: 18
Satellite Court Locations: 11
Total Court Locations: 29

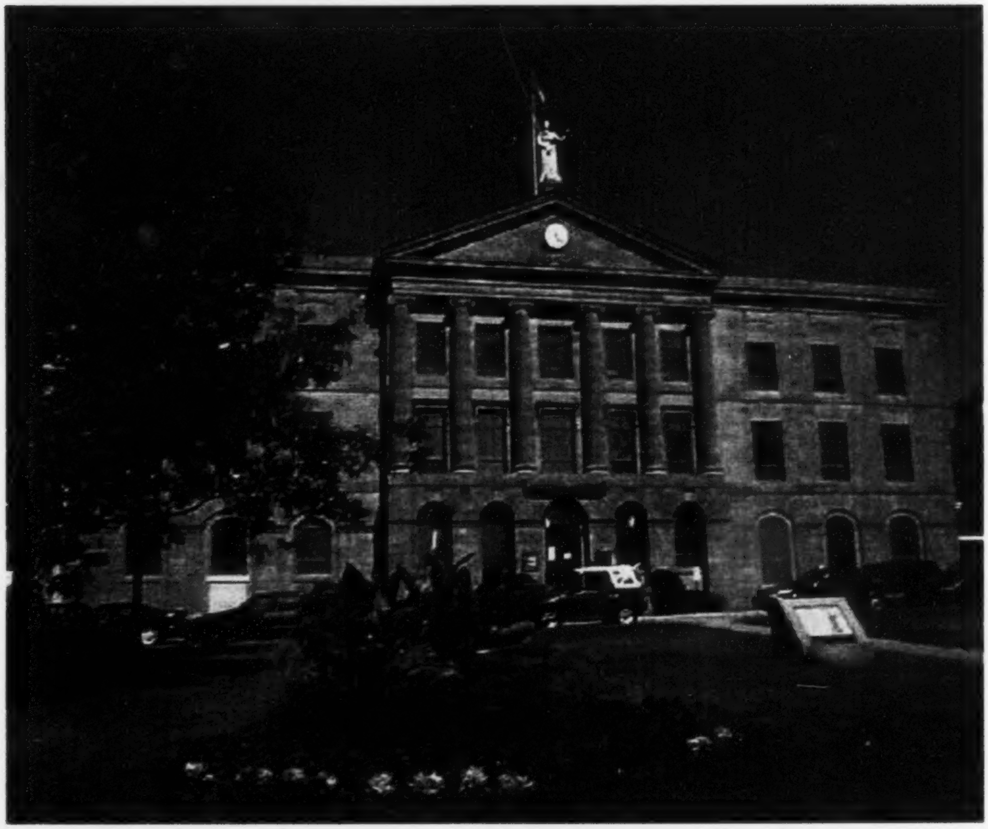
Population Statistics from Statistics Canada, 2006 Census



chambers and security upgrades to meet current requirements, and in preparation for the trial of the first person charged under federal terrorism legislation.

In 2007/2008 the Kingston courthouse was selected as a pilot site for implementation of digital recording devices.

The CSD regional office is an active member of the steering committee for a unique provincial government co-location project in Ottawa. This initiative will bring together more than 500 staff from 11 Ontario government ministries in one location on Preston Street, and will be completed in April 2008, providing a single window to Ontario government services in the City of Ottawa and improving service delivery to customers.



Brockville Court House, Superior Court of Justice, Ontario Court of Justice

Northeast Regional Profile

Director of Court Operations Northeast Region Paul Langlois

The Northeast Region includes some major urban centres in Ontario's north, as well as some smaller communities near James Bay. The region comprises 40 per cent of Ontario's land mass but is home to only five per cent of its population. The population of the region is 552,000, representing 70 per cent of the population of northern Ontario. There are significant Francophone and Aboriginal populations in the region and court services are regularly provided in French and Cree.

The Northeast Region spans the area from Mattawa in the East to Wawa in the West, and from Parry Sound in the South to Peawanuk on the coast of Hudson's Bay in the north. The main urban areas in the region are Sudbury, Timmins, North Bay, Parry Sound, and Sault Ste. Marie. Within the region, there are 10 base courts and 25 satellite courts, six of which are on First Nation reserves. Many courts in the Northeast Region are remote and can only be reached by airplane.

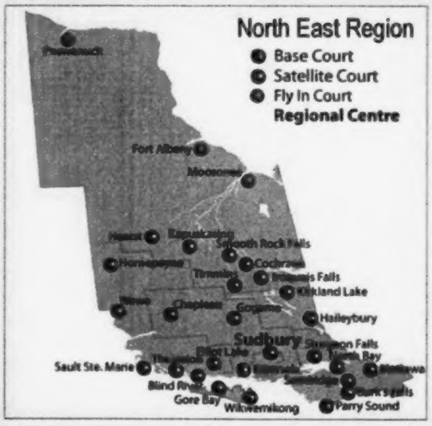
In the Northeast Region, video conferencing technology has become an essential tool for increasing access to justice in order to meet unique geographical challenges and to ensure that court services are accessible. To facilitate the process of using video conference technology for lawyer-client assessments, amendments to the Civil Rules of Procedure have been made allowing Cochrane, Sault Ste. Marie and the City of Greater Sudbury to continue to benefit from the steps introduced in an earlier 18-month pilot project. The amendments to the Rules of Civil Procedure take effect on July 1, 2008. This is a joint initiative with the Northwest Region and impacts some of the communities in that region.

The Superior Court of Justice installed video equipment in Sudbury and Timmins to have pre-trials, conferences, motions and other matters heard by video conference. This will enhance operations and improve access to justice within the region.

Northeast Regional Statistics

Regional Centre: Sudbury
Population: 551,470
Area: 366,192 km²
Population Density: 1.5 persons/km²
Base Court Locations: 10
Satellite Court Locations: 25
Total Court Locations: 35

Population Statistics from Statistics Canada, 2006 Census. Because the Northeast Region crosses census districts, the following assumptions were used to calculate the regional statistics. The population includes all complete census districts, plus the population of Peawanuck, Attawapiskat and Kashechewan. Population data is not available for Attawapiskat in the 2006 census due to incompletely enumerated Aboriginal reserves. The geographic area includes all complete census districts, plus 86% of the Cochrane district and 27% of the Kenora district.



As well, the Northeast Region has participated in numerous pilot projects, such as the formation of Pilot Court and Community Liaison Committees in Sault Ste. Marie and Sudbury that were asked to identify and address local child protection caseload issues. A Site Accessibility Information Coordinator is in place in Sudbury to respond to accommodation and accessibility needs of persons with disabilities accessing the court system. In 2007/2008 the Cochrane courthouse was selected as a pilot site for implementation of digital recording devices. Equipment has also been installed at both of the Sudbury courthouses.

A new Superior Court of Justice judicial chamber has been constructed at the Sudbury courthouse to accommodate a new appointment. In addition, the Office of the Regional Senior Justice of the Peace has been relocated to the 159 Cedar Street court location to accommodate an increase in the justice of the peace complement in Sudbury.

North Bay, Superior Court of Justice, Ontario Court of Justice

Northwest Regional Profile

Director of
Court Operations
Northwest Region
Robert Gordon

The Northwest Region comprises 48 per cent of Ontario's land mass but is home to only two per cent of its population. The region's vast geography, remote locations and winter travel conditions present many program delivery challenges.

There are significant Aboriginal populations in the Northwest Region, and court services are regularly provided in Ojibway and Oji-Cree.

The region delivers court services at five base court locations and 36 satellite court locations. Twenty-three of the satellite court locations are in Aboriginal communities that are accessible only by air. Court staff, members of the judiciary and the bar travel extensively within these remote areas to provide community-centred services.

In the Northwest Region, video conferencing technology has become an essential tool for increasing access to justice in order to meet unique geographical challenges and to ensure that court services are accessible. The completion of court video infrastructure has allowed the region to use video in new ways. In its early stages, video conferencing was most frequently used for video bail remands. However, the Ontario Court and Superior Court judiciary have also used video technology in child protection matters, case conferences, assessment hearings, sentencing hearings and motions. This new use of technology will position the region well to advance the division's goal of a modern and professional court service that supports accessible, fair, timely and effective justice services in the most isolated parts of the province.

A planning study for the new Thunder Bay Consolidated Courthouse was completed in April 2007 and the site selection process is underway. In addition to Thunder Bay, the region is working in partnership with Facilities Management Branch and the Ontario Realty Corporation to establish a new court facility in Sioux Lookout. In addition to improving service to First Nation's communities, a new court facility will promote the development of innovative mechanisms to provide court services in this unique area.

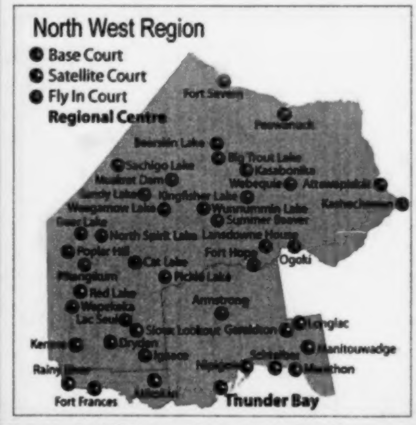
The region has taken steps to reflect the diversity of the region in its workforce and in the delivery of court services. Aboriginal interpreters continue to be recruited, trained and mentored with a view to creating a pool of interpreters able to interpret in the dialects of the local community in which the court operates.

A number of projects were undertaken in Thunder Bay to enhance accessibility. At the Thunder Bay Ontario Court of Justice the criminal and family public service

Northwest Regional Statistics

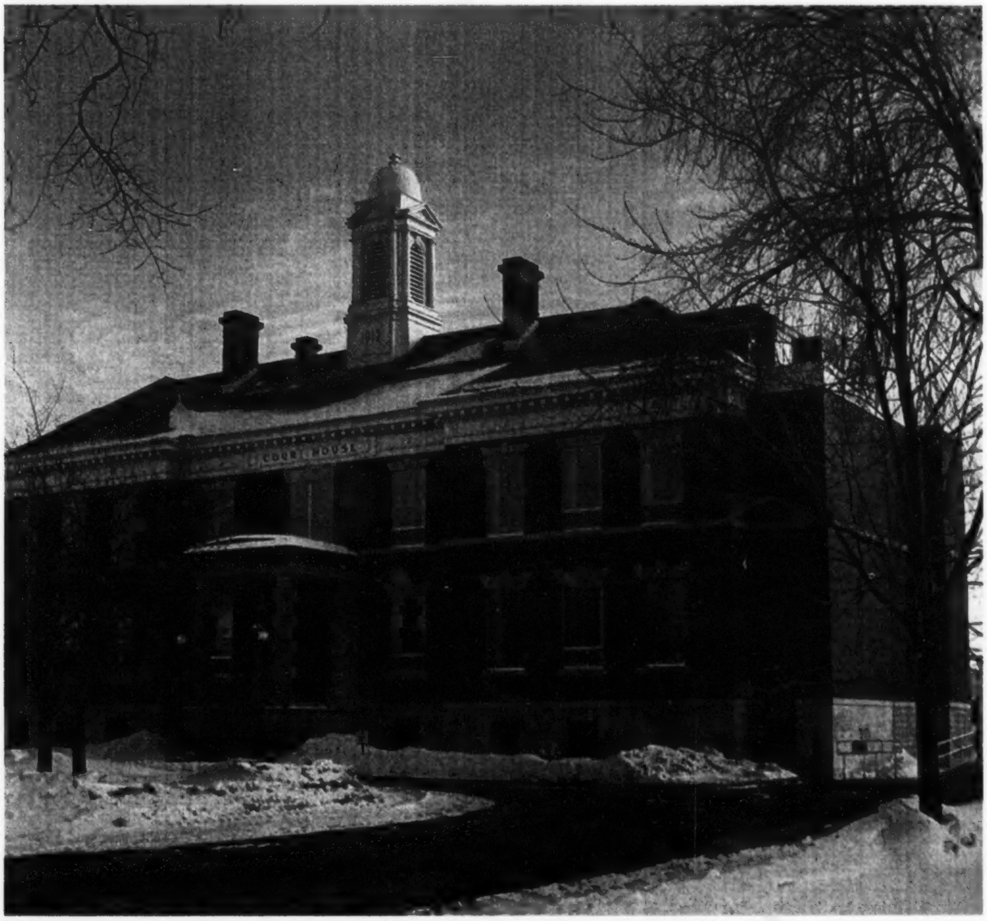
Regional Centre: Thunder Bay
Population: 234,820
Area: 436,204 km^2
Population Density: 0.5 persons/km^2
Base Court Locations: 5
Satellite Court Locations: 37
Total Court Locations: 42

Population Statistics from Statistics Canada, 2006 Census. Because the Northwest Region crosses census districts, the following assumptions were used to calculate the regional statistics. The population includes the districts of Thunder Bay, Rainy River and Kenora, minus Peawanuck, Attawapiskat and Kashechewan. Population data is not available for Attawapiskat in the 2006 census due to incompletely enumerated Aboriginal reserves. The geographic area includes Thunder Bay and Rainy River, plus 14% of the Cochrane district and 73% of the Kenora district.



counters were reconfigured to meet the standards of the *Ontarians with Disabilities Act*. The public entrance to the facility was also reconstructed to provide adequate space for barrier free access, alleviate congestion at the entrance, and to enhance courthouse security. At the Superior Court of Justice a courtroom was renovated to improve accessibility. Counsel tables that can be raised and lowered were installed in order to accommodate wheelchairs.

Thunder Bay was also one of fourteen pilot sites for the digital recording device implementation. A total of fourteen courtrooms at the Superior Court of Justice and the Ontario Court of Justice were equipped with digital recording machines and three portable units were acquired for satellite court travel. These devices have made the recording process more reliable and secure while enhancing the ability to accurately capture the court record.



Fort Frances, Superior Court of Justice, Ontario Court of Justice

Toronto Regional Profile

Director of
Court Operations (A)
Toronto Region
Lou Bartucci

The Toronto Region serves the City of Toronto. With a population of over 2.5 million, the region has the highest population density of any CSD region. One in four immigrants to Canada settles in Toronto contributing to the region's rich ethnic diversity.

The Toronto Region includes many high volume courts, many of the province's largest law firms as well as key justice system participants, including: the Court of Appeal for Ontario; the Offices of the Chief Justices; the Provincial Legislature and the offices of the Law Society of Upper Canada. The region also manages Ontario's first electronic courtroom for commercial and other non-jury civil matters.

To support the Ontario government's Guns and Gangs Strategy, existing courthouse facilities in Toronto have been retrofitted to accommodate additional operational and security demands. The construction of a major crimes courtroom at 361 University Avenue completed in December 2006 was complemented by the construction of another major crimes courtroom at 2201 Finch Avenue, which was completed in September 2007.

Improvements in the effectiveness of court operations have been realised with the 2006 relocation of most of the civil courtrooms from 361 University Avenue to a new facility at 330 University Avenue. The new space at 330 University Avenue enabled the consolidation of civil and commercial matters from the courthouses at 393 and 361 University, freeing up space at 361 University for the development of the major crimes courtroom and conversion of civil courtrooms to criminal courtrooms.

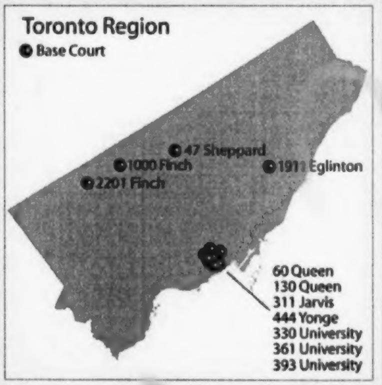
The Scarborough Criminal Courthouse construction project involved converting two vacated family courtrooms into criminal courtrooms, constructing additional holding cells and ancillary spaces to meet growing population and caseload demands. The space became available in 2005 when the family courts were relocated to 47 Sheppard Avenue East. The construction of this project began in January 2007 and was completed on January 1, 2008.

Digital recording devices were piloted in the Court of Appeal for Ontario and have now been permanently installed in all of those courtrooms.

Toronto Regional Statistics

Regional Centre: 720 Bay Street
Population: 2,503,281
Area: 630 km^2
Population Density: 3,973.5 persons/km^2
Base Court Locations: 11
Satellite Court Locations: 0
Total Court Locations: 11

Population Statistics from Statistics Canada, 2006 Census



The Division's mission is to provide a modern and professional court service that supports accessible, fair, timely and effective justice services

Osgoode Hall, Toronto, Court of Appeal for Ontario Lobby

West Regional Profile

Director of
Court Operations
West Region
Len Griffiths

The West Region crosses three Superior Court Judicial Regions and is comprised of both large urban and rural farming areas. The West Region is approximately 33,000 square kilometres in size and is served by 18 base courts in 13 communities providing full justice support services for all case types (criminal, civil, family and small claims). In addition, six satellite court locations operate less frequently than base courts and focus on particular justice services.

The region contains two major border crossings between Canada and the United States (Sarnia and Windsor). The London Regional Office houses the Ontario Central Jury Office, which manages the provision of information to support the selection of jury panels for the province.

Making extensive use of video technology, the London courthouse has been designated as the Weekend and Statutory Holiday (WASH) court location for the entire region. Bail hearings for all in-custody accused appear by video in one of two courtrooms in London from the community where the individual is being held. This reduces the need to transport in-custody accused persons to a courthouse for an appearance.

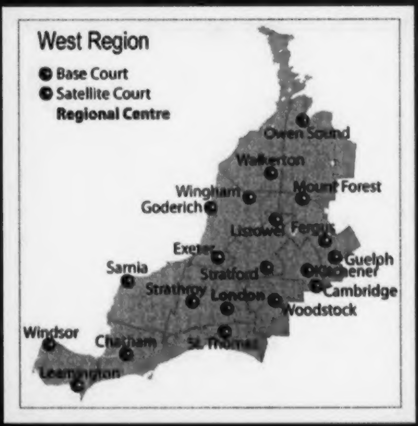
New initiatives to modernize court facilities and improve the delivery of justice services are being undertaken in the West Region. Work on projects announced by ReNew Ontario in June 2005 continues. Planning studies for the proposed new consolidated courthouses in Waterloo Region and Elgin County (St. Thomas) have been completed and site selection is now underway. The planning study for the proposed Guelph and Wellington County Consolidated Courthouse is nearing completion. The first phase of the multi-year major retrofit project at the London courthouse focusing on construction of a new police holding cell area and improved space for the Middlesex Law Association Library was completed in May 2007. Phase Two construction is now underway and will provide for a new judicial library and additional judicial chambers, courtrooms and meeting rooms.

In addition, in 2007/2008 the Windsor courthouses at 245 Windsor Avenue and at 200 Chatham Street East were selected as sites for implementation of digital recording devices.

West Regional Statistics

Regional Centre: London
Population: 2,210,610
Area: 32,789 km^2
Population Density: 67.4 persons/km^2
Base Court Locations: 18
Satellite Court Locations: 6
Total Court Locations: 24

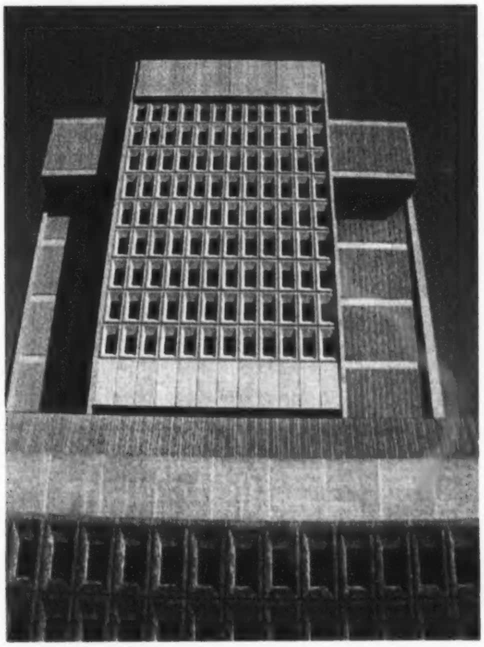
Population Statistics from Statistics Canada, 2006 Census

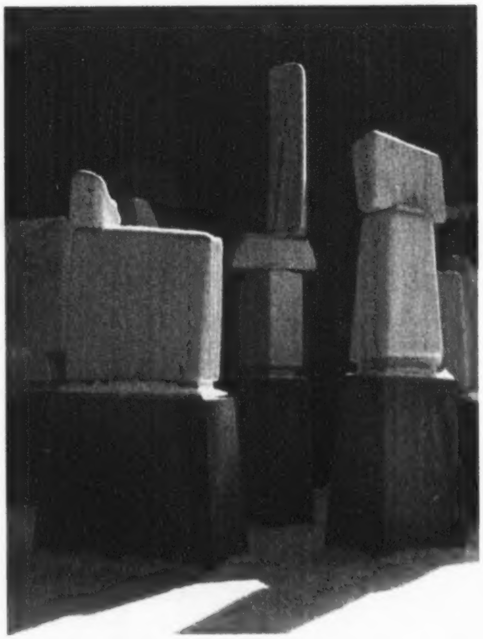


The $2.7 million safety and security project at the Sarnia Courthouse resulted in the construction of a new secure front entrance, which was completed in February 2008. Subsequent phases of this project will improve the security features relating to access to other courtrooms in the facility and completion of a longer-term design plan for the justice complex.

The Windsor courthouse has been the pilot court location for introduction of a Workplace Violence Prevention Program for the Ministry. This initiative has led to the development of a Workplace Violence Prevention Policy, which provides training to management and staff in all units within the courthouse, and a risk assessment of the workplace looking at safety and security of court users and the implementation of improvements, where needed.

Staff development and training has been an ongoing priority for the Region. Capacity to deliver the training has been greatly enhanced by the addition of a Learning and Development Co-ordinator at the West Regional Office. Current initiatives include a revitalized court reporter training program, "Stepping Into Leadership" sessions for staff with an interest in leadership development and the development of an Instructor Manual for staff taking on the role of 'educator' in various West Court locations.





Above left: London, Superior Court of Justice, Ontario Court of Justice
Above Right: Artwork entitled "Xabis" by Walter Redinger, located in front of the London Courthouse

Corporate Directors

The Corporate Planning Branch, the Criminal/ POA Policy and Programs Branch, the Civil Policy and Programs Branch, the Family Policy and Programs Branch, and the Court Business Solutions Branch are managed by Corporate Directors who report to the Assistant Deputy Attorney General.

Corporate Support

The Corporate Planning Branch is responsible for:

- providing financial and workforce planning;
- providing human resources and labour relations implementation support to the Division;
- supporting facilities planning;
- coordinating public communications;
- developing operational policy and providing program support to court operations; and
- managing special projects (for example the Court Reporting Review).

The Criminal/POA Policy and Programs Branch is responsible for:

- developing, implementing and managing legislative, regulatory and administrative initiatives affecting the criminal justice system and the courts that hear *Provincial Offences Act* matters;
- providing policy and program support to criminal court staff;
- providing support to initiatives from the Ministry's Criminal Law Division;
- acting as a liaison, overseeing and providing policy and operational support to municipal partners on *Provincial Offences Act* matters;
- providing legal support and advice to senior management on criminal, POA and cross-practice area issues;
- supporting judicial and legal appointments, judicial remuneration commissions and public inquiries;
- providing judicial library services;
- providing information to management including court activity statistics; and
- providing research services.

The Civil Policy and Programs Branch is responsible for:

- developing, implementing and managing legislative, regulatory and administrative initiatives with respect to the civil justice system;
- providing policy and program support to civil court staff;
- providing legal support and advice to senior management on civil court issues;
- participating on the Civil Rules Committee; and
- developing, implementing and managing civil justice reform strategies to reduce cost and delay in the civil justice system.

The Family Policy and Programs Branch is responsible for:

- developing, implementing and managing legislative, regulatory and administrative initiatives with respect to the family justice system;
- providing policy and program support to family court staff;
- providing legal support and advice to senior management on family court issues;

Artwork entitled "Themes" by Gino Lorcini at the London Courthouse

- developing, implementing and managing family justice reform strategies to reduce cost and delay in the family justice system;
- managing family mediation and information services in the Family Court branch of the Superior Court of Justice; and
- participating on Federal/Provincial/Territorial Family Law Committees and the Family Rules Committee.

The Court Business Solutions Branch is responsible for:

- supporting the information technology components of the CSD multi-year plan;
- planning, developing, implementing and managing large scale, complex information management and business transformation initiatives;
- planning, developing, and implementing information technology systems and support activities to enable the Ministry to meet its objective of a modernized court system;
- acting as a liaison with CSD branches and Justice Technology Services to provide leadership in identifying, creating and delivering information technology services; and
- managing the acquisition of CSD information technology hardware and software.

Top: Artwork entitled "Balancing Act" by George Wallace, affixed to the Milton Courthouse

Corporate Support 2007-2008

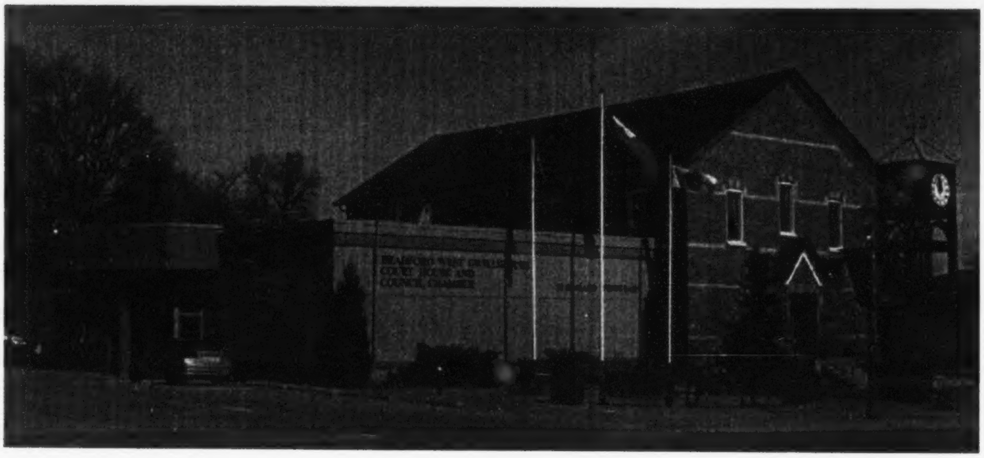
Director
Corporate Planning Branch
Lynn Norris

Director Criminal/*Provincial Offences Act* Policy and Programs Branch
Diana Hunt

Director
Civil Policy & Programs Branch
Susan Charendoff

Director
Family Policy & Programs Branch
Anne Marie Predko

Director
Court Business Solutions Branch
Chris Walpole



Bradford, Ontario Court of Justice

Chapter 2
Introduction to Ontario's Courts

Ontario's *Courts of Justice Act* provides the legislative framework for the province's court structure. The *Act* establishes the jurisdiction of each of the province's three courts: the Court of Appeal for Ontario, the Superior Court of Justice, and the Ontario Court of Justice.

The Court of Appeal for Ontario

The Court of Appeal for Ontario is the highest court in the province. The Court of Appeal hears:

- criminal appeals of indictable offences and summary conviction matters;
- civil appeals of final decisions of the Superior Court of Justice;
- family law appeals;
- POA matters;
- appeals involving young persons;
- appeals of decisions of the Divisional Court;
- appeals from a certificate of assessment of costs issued in a proceeding in the Court of Appeal, on an issue in respect of which an objection was served under the rules of the court;
- inmate appeals (heard on alternate months in Kingston and heard monthly in Toronto); and
- single judge and panel motions.

The Court of Appeal for Ontario sits in Toronto at Osgoode Hall. The court is composed of a federally appointed Chief Justice of Ontario, an Associate Chief Justice of Ontario, 20 regular judges and two supernumerary judges. Appeals are heard by a panel of three or five judges. Decisions from the Court of Appeal may be further appealed to the Supreme Court of Canada with leave.

The Superior Court of Justice

The Superior Court of Justice hears:

- criminal prosecutions of indictable offences;
- some criminal prosecutions involving young persons;
- summary conviction appeals from the Ontario Court of Justice;
- bail reviews;
- civil suits (civil suits under $10,000 are dealt with in Small Claims Court, a branch of the Superior Court); and
- family law disputes involving divorce or property claims, child and spousal support, and custody and access claims (where the Family Court Branch of the Superior Court of Justice exists, the Superior Court hears all family matters).

The Superior Court of Justice sits in 49 permanent court locations in Ontario. The court is led by a Chief Justice, an Associate Chief Justice, and Regional Senior Judges who oversee scheduling and judicial issues in their regions. The Senior Judge of the Family Court advises the Chief Justice on matters related to family justice. Most of the judicial locations in Ontario also have a Local Administrative Justice who oversees the judicial administrative issues at that specific location.

"Over the last few years as Chief Justice, I know the judiciary has been deeply immersed in the challenges of creating an efficient and accessible justice system - one that would be a model for the people of Ontario who count on our courts to administer justice. I would say that the challenges that we all face in our collaborative efforts to enhance the administration of justice can be difficult, but I share your confidence that they are not insurmountable. In this respect, I welcome the opportunity to engage in a dialogue about how our justice system can 'get it right'."

The Honourable Heather Forster Smith
Chief Justice of the Superior Court of Justice
Speech to the Ontario Bar Association's Justice Stakeholder Summit "Getting it Right", June 2007

Divisional Court

The Divisional Court is a branch of the Superior Court of Justice. The court hears:

- appeals and reviews of decisions by government agencies, tribunals and boards; and
- some civil appeals under $50,000.

The Divisional Court sits in various locations with either one or three judges depending on the type of proceeding. The court includes the Chief Justice of the Superior Court of Justice, the Associate Chief Justice of the Superior Court of Justice and other judges appointed from the Superior Court of Justice.

Family Court

In some areas, the Family Court branch of the Superior Court of Justice provides a single court for all family matters, including divorce, division of property, child protection, adoption, child and spousal support, and child custody and access matters. Special services provided by the Family Court include Family Law Information Centres, Supervised Access Centres, Mediation Services and Parent Information Sessions.

The Family Court has been established in 17 municipalities across the province. Where the Family Court does not exist, jurisdiction over family law matters is divided between the Superior Court of Justice and the Ontario Court of Justice.

Small Claims Court

The Small Claims Court is a branch of the Superior Court of Justice. The court hears civil actions for claims up to $10,000. Frequently referred to as the "people's court", the Small Claims Court offers streamlined procedures and affordable access to justice. The Small Claims Court is primarily presided over by senior lawyers appointed to serve as deputy judges. There are also a small number of permanently appointed Small Claims Court judges.

The Ontario Court of Justice

All criminal cases are commenced in the Ontario Court of Justice and over 95 per cent of such cases are completed in this court. Ontario Court judges and justices of the peace sit in over 170 locations across the province. Judges of the Court hear:

- criminal prosecutions of indictable and summary conviction offences;
- most criminal prosecutions involving young persons;
- *Provincial Offences Act* appeals from decisions of justices of the peace; and
- in areas where the Family Court branch of the Superior Court of Justice does not exist, the Ontario Court of Justice hears child protection applications, family law disputes involving custody, access and support, and adoption applications.

Justices of the Peace hear:

- bail hearings; and
- prosecutions of provincial offences.

The court is led by a Chief Justice, an Associate Chief Justice, an Associate Chief Justice/Coordinator of Justices of the Peace, Regional Senior Justices and Regional Senior Justices of the Peace. Most of the judicial locations in Ontario also have a Local Administrative Justice who oversees the judicial aspects of the court at that specific location.

"In Ontario, and indeed across our country, we can be proud of the justice system we have developed. The administration of justice in our province is a hallmark of our well-functioning Constitutional democracy. Nevertheless, access to justice is, and continues to be, the key challenge for our legal system. While Ontarians are well served by committed and capable judges, lawyers and administrators who seek to protect the legal rights and the dignity of the members of our diverse communities, we must re-double our efforts to dismantle the barriers which still exist and block true 'access to justice' for many. Together, going forward, we must strive to overcome these obstacles, and seek to create a more understandable and affordable justice system."

The Honourable Warren K. Winkler
Chief Justice of Ontario

THE JUDICIARY

2007–2008

Chief Justice of
Ontario
The Honourable
WARREN K. WINKLER

Associate Chief Justice of
Ontario
The Honourable
DENNIS R. O'CONNOR

Chief Justice of the
Superior Court of Justice
The Honourable
HEATHER FORSTER SMITH

Associate Chief Justice of the
Superior Court of Justice
The Honourable
J. DOUGLAS CUNNINGHAM

Chief Justice of the
Ontario Court of Justice
The Honourabe
ANNEMARIE E. BONKALO

Associate Chief Justice of the
Ontario Court of Justice
The Honourable
PETER GRIFFITHS

Associate Chief Justice of the
Ontario Court of Justice/
Coordinator of Justices of the Peace
The Honourable
JOHN ANDREW PAYNE

Judicial Complement (as of March 31, 2008)

Court	Judicial Official	Complement
Court of Appeal for Ontario	Judges of the Court of Appeal for Ontario (Full-time)	22
	Judges of the Court of Appeal for Ontario (Supernumerary)	2
Superior Court of Justice	Judges of the Superior Court of Justice (Full-time)	230
	Judges of the Superior Court of Justice (Supernumerary)	71
	Judges of the Small Claims Court (Full-time)	1
	Judges of the Small Claims Court (Part-time)	3
	Deputy Judges of the Small Claims Court	412
	Traditional Masters (Full-time)	1
	Traditional Masters (Part-time)	2
	Case Management Masters	16
Ontario Court of Justice	Judges of the Ontario Court of Justice (Full-time)	287
	Judges of the Ontario Court of Justice (Part-time)	36
	Justices of the Peace	331
	Justices of the Peace (Per Diem)	28

Toronto Superior Court of Justice 393 University — E-court

Chapter 3
2007/2008 Court Activity

Statistical data about court activity is extracted from several operational systems in use in Ontario. Criminal statistics for the Ontario Court of Justice are extracted from an operational system called ICON. Statistical data for other courts are obtained from SUSTAIN and from the new FRANK system.

The FRANK court case tracking system was developed as a standard operational system for Ontario's courts. The system collects data and facilitates tracking activity for civil, family, Small Claims Court, and criminal proceedings in the Superior Court of Justice. As of March 31, 2008, all court locations, with the exception of Toronto, use FRANK to track court activities. Toronto will continue to use the older operational system until mid-2008.

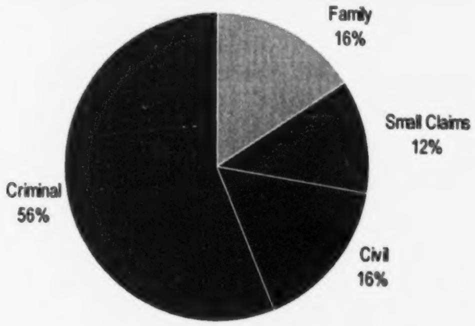
Province-wide combined data from the FRANK and SUSTAIN systems became available as of April 1, 2005 and has replaced the data for civil, family, Small Claims Court, and criminal proceedings in the Superior Court of Justice that was previously reported. Older court statistics derived from previous data are not comparable with data from the new system. Therefore, only data from 2005/2006 to 2007/2008 are included in this report for those practice areas. We will once again be able to report five-year trends in these practice areas starting in fiscal year 2010/2011.

This chapter highlights some of the trends that CSD is currently tracking for all practice areas. More information and definitions are included in the Appendix.

New Proceedings Received by Practice Area

In 2007/2008, criminal matters comprised over half of all new proceedings; followed by civil and family matters, which accounted for 16 per cent each, and Small Claims Court proceedings, which comprised 12 per cent.

New Proceedings Received by Practice Area
April 2007 to March 2008



The Criminal Courts - Ontario Court of Justice

Five-Year Trends

Charges Received, Disposed, Pending
All criminal charges are initially filed in the Ontario Court of Justice, and most of those charges are disposed of in the Ontario Court of Justice. Some charges proceed to the Superior Court of Justice by way of indictment.

In 2007/2008, the Ontario Court of Justice received almost 600,000 criminal charges. Adult *Criminal Code of Canada* charges comprised 77 per cent of total charges received, while adult federally prosecuted charges comprised 9 per cent and youth charges 14.5 per cent.

Over the past five fiscal years, the number of charges received increased 12 per cent. Adult *Criminal Code of Canada* charges increased 13 per cent, while youth charges remained relatively stable.

The Court disposed of 8 per cent more charges last year than it did in 2003/2004, with adult *Criminal Code of Canada* and federally prosecuted charges accounting for most of the increase (11 per cent and 10 per cent, respectively).

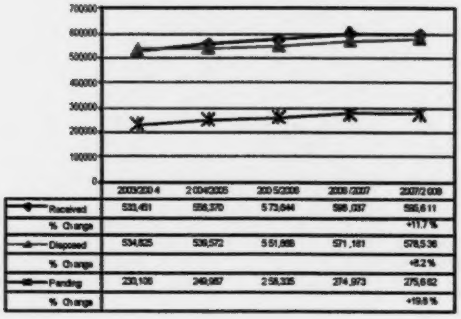
The number of all charges pending has increased 20 per cent. Over the past five years, the number of charges pending for adult *Criminal Code of Canada* and federally prosecuted charges increased 21 per cent and 22 per cent, respectively.

Events
An event is a court appearance. Over the past five years, events heard in the Ontario Court of Justice have increased 29 per cent.

Criminal events heard in the Ontario Court of Justice are collected for each charge that was before the court. For example, if a person has been charged with two offences, the courts database shows two events for each court appearance.

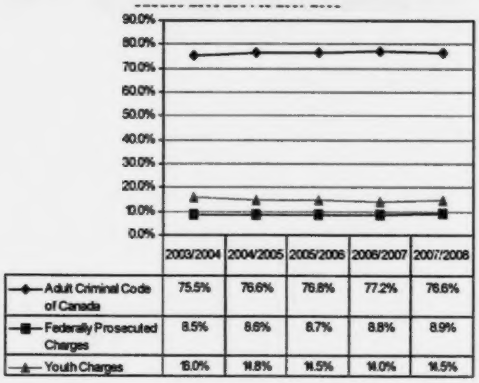
Courtroom Operating Hours*
Province-wide, courtroom operating hours increased 9 per cent.

Charges Received, Disposed and Pending in the Ontario Court of Justice 2003/04 to 2007/08



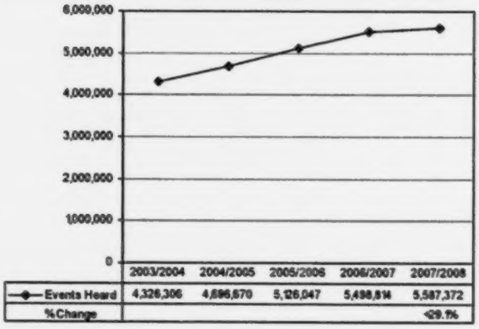
	2003/2004	2004/2005	2005/2006	2006/2007	2007/2008
Received	531,461	556,370	573,644	598,087	593,611
% Change					+11.7%
Disposed	534,825	536,572	551,888	571,181	578,536
% Change					+8.2%
Pending	230,108	249,987	258,335	274,973	275,682
% Change					+19.8%

Per cent of Charges Received by Statute in the Ontario Court of Justice 2003/04 to 2007/08



	2003/2004	2004/2005	2005/2006	2006/2007	2007/2008
Adult Criminal Code of Canada	75.5%	76.6%	76.8%	77.2%	76.6%
Federally Prosecuted Charges	8.5%	8.6%	8.7%	8.8%	8.9%
Youth Charges	16.0%	14.8%	14.5%	14.0%	14.5%

Events Heard in the Ontario Court of Justice 2003/04 to 2007/08



	2003/2004	2004/2005	2005/2006	2006/2007	2007/2008
Events Heard	4,326,306	4,686,670	5,126,047	5,498,814	5,587,372
%Change					+29.1%

**Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.*

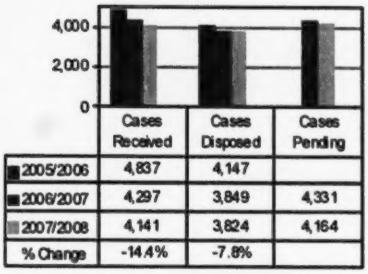
The Criminal Courts - Superior Court of Justice

Three-Year Trends *

Proceedings Received, Disposed and Pending
In 2007/2008, the Superior Court of Justice received 4,141 criminal proceedings and disposed of 3,824 proceedings (indictments and appeals). Both proceedings received and proceedings disposed decreased over the last three years (14 percent, and 8 percent respectively). As of March 2008, 4,164 criminal proceedings were pending.

Courtroom Operating Hours **
Courtroom operating hours decreased 4 per cent.

Proceedings Received, Disposed and Pending in the Superior Court of Justice, Criminal



	Cases Received	Cases Disposed	Cases Pending
■ 2005/2006	4,837	4,147	
■ 2006/2007	4,297	3,849	4,331
▨ 2007/2008	4,141	3,824	4,164
% Change	-14.4%	-7.8%	

The Civil Courts

Three-Year Trends

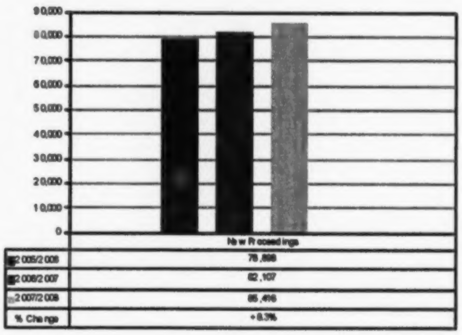
New Proceedings
In 2007/2008, there were 85,416 new civil proceedings initiated in the Superior Court of Justice, up 8 per cent from 2005/2006. Approximately 1,400 of these proceedings were heard in the Divisional Court.

Events Heard
Over the last three years, the number of civil events heard decreased 6 per cent.

Civil Mediation
Mandatory mediation is a feature of civil case management in Toronto***, Ottawa and Windsor. Full settlement rates for mandatory mediation in Ottawa and Windsor have remained stable at approximately 40 per cent.

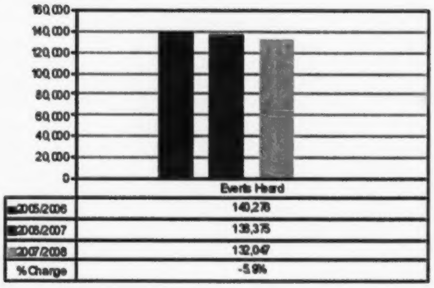
Courtroom Operating Hours**
Courtroom operating hours have decreased 11 per cent.

New Proceedings in the Superior Court of Justice, Civil



	New Proceedings
■ 2005/2006	78,898
■ 2006/2007	82,107
▨ 2007/2008	85,416
% Change	+8.3%

Events Heard in the Superior Court of Justice, Civil



	Events Heard
■ 2005/2006	140,278
■ 2006/2007	138,375
▨ 2007/2008	132,047
% Change	-5.9%

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* *Older court statistics derived from previous data are not comparable with data from the new system. Therefore, only data from 2005/2006 to 2007/2008 are included in this report for those practice areas. We will once again be able to report five-year trends in these practice areas starting in fiscal year 2010/2011.*

** Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.

*** *Statistics for Toronto are currently unavailable.*

The Family Courts

Three-Year Trends

Overview of Family Proceedings

Family matters are heard in the Superior Court of Justice, the Family Court branch of the Superior Court of Justice, and the Ontario Court of Justice. In 17 locations, a Family Court branch of the Superior Court has been established to hear all family matters. The Family Court branch has been established in all locations in the Central East Region, in most locations in the East Region and in a small number of locations in the Central West and West Regions.

New Proceedings

In 2007/2008, the family courts received 85,688 new family proceedings. Of these, 12,286 (14 per cent) were child protection proceedings under the *Child and Family Services Act* (hereinafter *CFSA*). The total number of new family proceedings decreased 6 per cent since 2005/2006, and new child protection proceedings decreased 12 per cent.

Events Heard

In 2007/2008, there were 315,852 events heard in the family courts, of which 25 per cent were events heard in child protection proceedings. Over the three years, the total number of family events heard remained relatively stable.

Time to Disposition for Child Protection Proceedings

Since 2005/2006, the percentage of child protection proceedings that took more than 4 months to be disposed increased from 41 per cent to 47 per cent in 2007/2008.

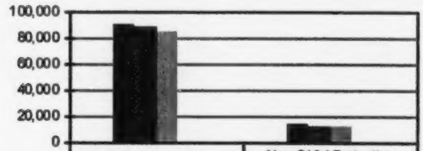
Mediation

Family mediation rates for full and partial settlement have remained relatively stable.

Courtroom Operating Hours *

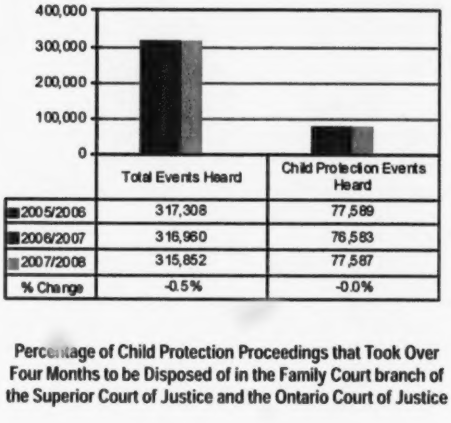
Courtroom operating hours remained relatively stable over the three-year period.

New Family Proceedings in the Superior Court of Justice, the Family Court branch of the Superior Court of Justice and the Ontario Court of Justice



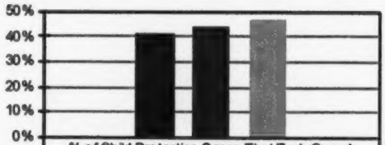
	Total New Proceedings	New Child Protection Proceedings
■ 2005/2006	90,762	13,979
■ 2006/2007	88,174	13,086
■ 2007/2008	85,688	12,286
% Change	-5.6%	-12.1%

Family Events Heard in the Superior Court of Justice, the Family Court branch of the Superior Court of Justice and the Ontario Court of Justice



	Total Events Heard	Child Protection Events Heard
■ 2005/2006	317,308	77,589
■ 2006/2007	316,960	76,583
■ 2007/2008	315,852	77,587
% Change	-0.5%	-0.0%

Percentage of Child Protection Proceedings that Took Over Four Months to be Disposed of in the Family Court branch of the Superior Court of Justice and the Ontario Court of Justice



	% of Child Protection Cases That Took Over 4 Months to Dispose
■ 2005/2006	41%
■ 2006/2007	44%
■ 2007/2008	47%

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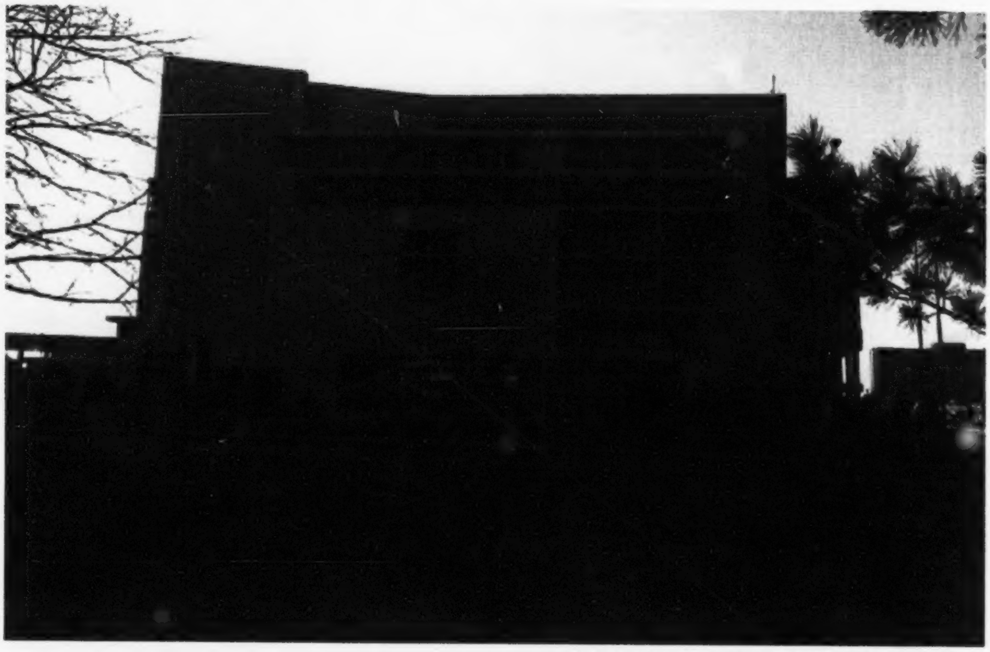
* *Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.*



Brampton, Superior Court of Justice, Ontario Court of Justice

The Family Courts - Superior Court of Justice

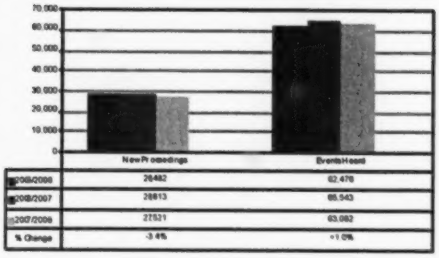
New Proceedings and Events Heard

Since 2005/2006, the number of new family proceedings heard in the Superior Court of Justice decreased 3 per cent, while the number of events heard increased 1 per cent in 2007/2008.

Courtroom Operating Hours

Courtroom operating hours increased 3 per cent.

New Family Proceedings and Events Heard in the Superior Court of Justice



	New Proceedings	Events Heard
2005/2006	28482	62,476
2006/2007	28813	65,543
2007/2008	27521	63,082
% Change	-3.4%	+1.0%

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* Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.

The Family Court branch of the Superior Court of Justice

New Proceedings

Over the past three years, the total number of new proceedings commenced in the Family Court branch of the Superior Court of Justice decreased 4 per cent, and new child protection proceedings commenced decreased 7 per cent.

Events Heard

In the past three years, the total number of family events heard remained relatively stable.

Time to Disposition for Child Protection Proceedings

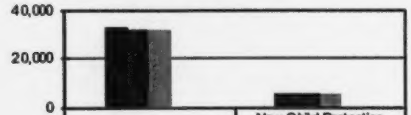
The percentage of child protection proceedings that took more than four months to be disposed increased from 41 per cent in 2005/2006 to 45 per cent in 2007/2008.

Courtroom Operating Hours*

Courtroom operating hours decreased 7 per cent.

** Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.*

New Family Proceedings in the Family Court branch of the Superior Court of Justice

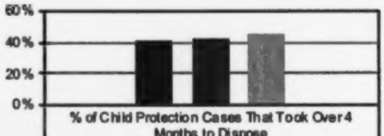


	Total New Proceedings	New Child Protection Proceedings
■ 2005/2006	32,669	5,288
■ 2006/2007	31,771	4,974
▨ 2007/2008	31,371	4,928
% Change	-4.0%	-6.8%

Family Events Heard in the Family Court branch of the Superior Court of Justice

	Total Events Heard	Child Protection Events
■ 2005/2006	110,244	24,888
■ 2006/2007	108,917	23,905
▨ 2007/2008	108,964	24,434
% Change	-1.2%	-1.8%

Percentage of Child Protection Proceedings that Took Over Four Months to be Disposed of in the Family Court branch of the Superior Court of Justice



	% of Child Protection Cases That Took Over 4 Months to Dispose
■ 2005/2006	41%
■ 2006/2007	42%
▨ 2007/2008	45%

The Family Courts - Ontario Court of Justice

New Proceedings

In the last three years, the total number of new family proceedings commenced in the Ontario Court of Justice decreased 9.5 per cent, and new child protection proceedings commenced decreased 15 per cent.

Events Heard

The total number of family events heard remained relatively stable.

Time to Disposition for Child Protection Proceedings

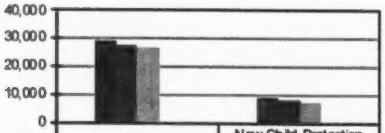
The percentage of child protection proceedings that took more than four months to be disposed increased from 41 per cent in 2005/2006 to 48 per cent in 2007/2008.

Courtroom Operating Hours

Courtroom operating hours increased 2 per cent.

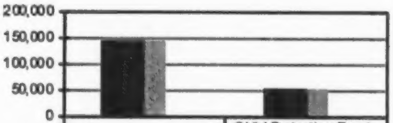
Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.

New Family Proceedings in the Ontario Court of Justice



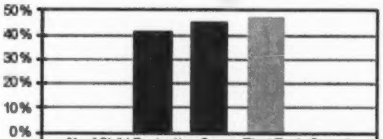
	Total New Proceedings	New Child Protection Proceedings
2005/2006	29,611	8,691
2006/2007	27,790	8,112
2007/2008	26,796	7,358
% Change	-9.5%	-15.3%

Family Events Heard in the Ontario Court of Justice



	Total Events Heard	Child Protection Events Heard
2005/2006	144,586	52,701
2006/2007	142,500	52,678
2007/2008	143,806	53,153
% Change	-0.5%	+0.9%

Percentage of Child Protection Proceedings that Took Over Four Months to be Disposed of in the Ontario Court of Justice



	% of Child Protection Cases That Took Over 4 Months to Dispose
2005/2006	41%
2006/2007	45%
2007/2008	48%

The Small Claims Court

Three-Year Trends

New Proceedings

43 per cent of all civil cases commenced in 2007/2008 were Small Claims Court claims.

In 2007/2008, 63,633 new cases were filed in the Small Claims Court, a decrease of 15.5 per cent from 2005/2006.

Events Heard

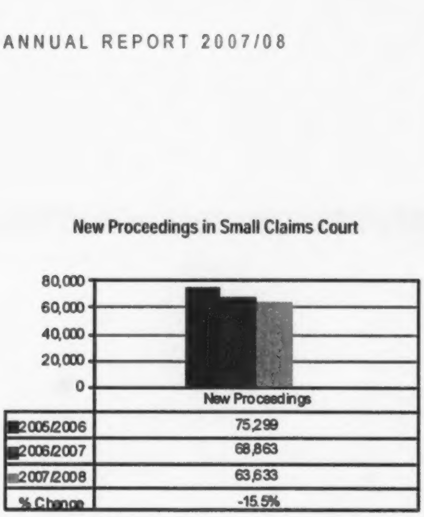
Over the past three years, events heard decreased 9 per cent.

Courtroom Operating Hours

Courtroom operating hours also decreased 9 per cent.

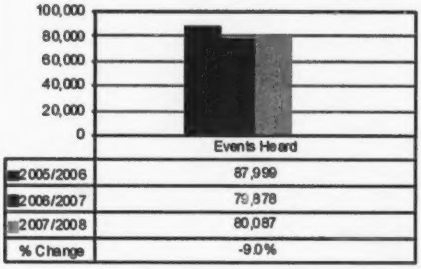
Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.

New Proceedings in Small Claims Court



	New Proceedings
■2005/2006	75,299
■2006/2007	68,863
■2007/2008	63,633
% Change	-15.5%

Events Heard in Small Claims Court



	Events Heard
■2005/2006	87,999
■2006/2007	79,878
■2007/2008	80,087
% Change	-9.0%

The Court of Appeal

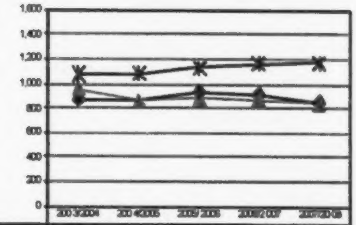
Criminal Appeals

In the last five years, the number of criminal appeals filed decreased 2 per cent, while appeals disposed decreased 11.5 per cent. Over the last five fiscal years, the number of appeals pending increased 9.5 per cent.

Civil and Family Appeals

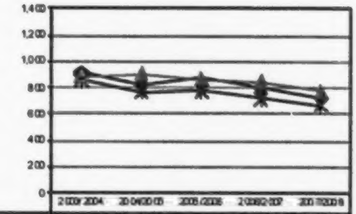
In the last five years, the number of civil and family appeals filed and disposed decreased 20.5 per cent and 12 per cent respectively. Over the last five years, the number of appeals pending decreased 21 percent.

Criminal Appeals Filed and Disposed in the Ontario Court of Appeal



	2003/2004	2004/2005	2005/2006	2006/2007	2007/2008
Appeals Filed	868	859	934	911	851
% Change					-2.0%
Appeals Disposed	951	856	876	877	842
% Change					-11.5%
Appeals Pending as of Mar 31	1,075	1,078	1,134	1,166	1,177
% Change					+9.5%

Civil and Family Appeals Filed and Disposed in the Ontario Court of Appeal



	2003/2004	2004/2005	2005/2006	2006/2007	2007/2008
Appeals Filed	918	827	874	799	730
% Change					-20.5%
Appeals Disposed	888	909	870	849	783
% Change					-11.8%
Appeals Pending as of Mar 31	855	773	777	725	672
% Change					-21.4%

Chapter 4
2007/2008 Operational Overview

The Criminal Courts

Access to Court Records

During the past year, CSD undertook a number of initiatives to improve access to court records in response to the Justice and the Media Panel Report issued in August 2006. These included: ensuring that accused individuals and their counsel receive free copies of Informations and Indictments; posting CSD Policies and Procedures on Public Access to Court Files, Documents and Exhibits online (www.attorneygeneral.jus.gov.on.ca/english/courts/policies_and_procedures/public_access/); posting a legal glossary (www.ontario.ca/legalterms) to help the public understand terms used in the Access Policies and Procedures online guide; and posting an Overview of Publication Bans (www.attorneygeneral.jus.gov.on.ca/english/pub_ban.asp) online to help the public and media better understand how they work.

Problem Solving Courts

The Ontario Court of Justice has a number of courts that focus on the needs of particular accused and/or victims. Ontario has had the following problem-solving courts in place for over a decade:

- domestic violence court;
- mental health court and court programs;
- drug treatment court; and
- Gladue court for Aboriginal offenders.

CSD helps ensure the smooth operation and evolution of these courts and their support services. Each court differs, depending on its primary focus, but all are engaged in "problem-solving" by addressing the reasons the accused is before the court and developing strategies to address these causes, while at the same time promoting accountability.

Domestic Violence Courts

The goals of the Domestic Violence Court (DVC) program are to intervene early in the cycle of domestic violence, improve support to victims, and more effectively investigate and prosecute domestic violence cases.

In a DVC program, teams of specialized personnel, including police, Crown Attorneys, Victim/Witness Assistance Program (VWAP) staff, probation services, Partner Assault Response (PAR) program staff and community agencies, work together to ensure priority is given to the safety and needs of domestic assault victims and their children.

The DVC program now operates across the province. Primary responsibility for the DVC program is with the Ontario Victim Services Secretariat and the Criminal Law Division.

Mental Health Court Programs

Mental Health Court programs [illegible]ntly exist in Scarborough, Etobicoke, North [illegible] Brampton, Brockville, York Region, Kitchener/Waterloo, London, Windsor, Sudbury and Ottawa, in addition to a full-time mental health court at Old City Hall in Toronto.

CSD continues to work with the Ministries of Health and Long-Term Care, Community Safety and Correctional Services and Children and Youth Services to address challenges faced by persons with mental health issues who become involved in the criminal justice system.

The Division continues to participate in an inter-ministerial initiative that was responsible for a $20.4 million provincial government investment announced by the Ministry of Health and Long-Term Care (MOHLTC) in April 2006 to improve access to services for persons with mental health issues who are in the criminal court system. This brings total MOHLTC forensic mental health funding to over $135 million per year.

CSD is identifying court regions that are underserviced in the provision of forensic mental health services and how those gaps may be addressed. Pilot projects to undertake fitness assessments through telepsychiatry are being established in two regions in the province to ensure that timely and effective mental fitness assessments are provided as required in the *Criminal Code of Canada*.

Drug Treatment Court

Drug Treatment Courts have been in place in Toronto since 1998 and in Ottawa since 2006. The courts take a multi-disciplinary approach to treatment and rehabilitation of offenders who use drugs and commit crimes. Federal government prosecutors and federal funding support these courts.

Gladue Court

Gladue courts have operated in 3 courts in Toronto, starting in 2001. Other courts in Ontario have "Gladue initiatives". These are required by section 718.2(e) of the *Criminal Code of Canada*, which governs the sentencing of Aboriginal offenders. The "Gladue" court identifies Aboriginal offenders for bail, guilty pleas and sentencing matters. It also uses specially funded staff from Aboriginal Legal Services of Toronto who bring specialized expertise and resources to the court, particularly in the preparation of specialized pre-sentence reports.

The Civil Courts

Civil Rules

The Civil Rules Committee is a statutory committee composed of representatives from the judiciary, the bar and the Ministry of the Attorney General. The Chair of the Committee is Associate Chief Justice O'Connor of the Court of Appeal. The Committee has jurisdiction to make rules regarding procedures in all civil proceedings. In 2007/2008, the Rules of Civil Procedure were amended to replace the words "solicitor" and "counsel" with "lawyer" in the interest of plain language. In addition, a new rule was made to facilitate video conferencing for lawyer-client assessments in the north. These rules come into effect July 1, 2008.

The Committee has appointed an advisory committee, which is reviewing the rule recommendations made by the former Associate Chief Justice of Ontario, the Honourable Coulter Osborne in his Civil Justice Reform Project Report.

Civil Case Management

Case management under Rule 77 has been in place in Ottawa and Toronto since 1997, and in Windsor since 2003. Under case management, the court supervises the progress of cases to promote timely resolution. Toronto cases are subject to a modified case management system under Rule 78, which has been effective since December 31, 2004.

Mandatory Mediation

Ontario's Mandatory Mediation Program is established by Rule 24.1 of the Rules of Civil Procedure in Toronto, Ottawa and Windsor. The program is designed to help litigants settle their cases early in the litigation process in order to save them the time and expense of going to trial. Cases that do not fully settle at mediation continue through the court process.

Mediation services are provided by private sector mediators. The Ministry maintains a roster of qualified mediators in each location where Rule 24.1 operates.

Small Claims Court

In conjunction with implementing the amended Rules of the Small Claims Court in 2006/2007, the Small Claims Court forms were redesigned in a more user-friendly fill-in-the-blank style and further simplified with new instructions and guidance for litigants. Feedback from litigants was gathered in 2007/2008 and changes to certain forms will be implemented in July 2008. The forms are available in court offices and in fillable format online (http://www.ontariocourtforms.on.ca/english/scc).

Eight user-friendly procedural guides are also available at court offices or online (http://attorneygeneral.jus.gov.on.ca/english/courts/guides/default.asp). In addition, automated telephone information systems are in place in ten high volume Small Claims Court locations throughout the province. Using this system, callers may choose from a menu of options to hear general information such as court addresses, fax numbers and hours of operation, as well as basic information about bringing or defending a claim in Small Claims Court.

Lawyers from Pro Bono Law Ontario act as duty counsel in the Toronto Small Claims Court. They provide a range of services from basic advice to in-court representation for self-represented litigants who have met the financial eligibility requirements. To meet the demand this assistance was increased from two to five days per week.

Civil Justice Reform Project

In 2006, the Attorney General appointed former Associate Chief Justice of Ontario, the Honourable Coulter Osborne, to undertake a review and deliver recommendations to make Ontario's civil justice system more accessible and affordable. Mr. Osborne was asked to make recommendations that could be easily implemented and provide tangible results for improving access to justice.

Mr. Osborne submitted a Summary of Findings and Recommendations to the Attorney General that was released on November 22, 2007. The report includes important suggestions on how to increase access to our civil justice system and makes 81 recommendations touching on 18 areas of procedural and substantive law, including small claims, trial management, appeals, technology, civility, unrepresented litigants and proportionality. A Ministry Steering Committee has been established to review the recommendations that are under the jurisdiction of the Ministry.

Early in 2008, the Attorney General conducted focussed roundtable discussions across the province with the legal community and the judiciary to receive their input on how best to move forward with reforms. These locations included: Stratford, Sault Ste Marie, London, Hamilton, Kingston, Ottawa, Barrie, Oakville and Toronto.

The Family Courts

Changes to the Family Law Rules

The Family Rules Committee is a statutory committee composed of representatives of the judiciary, the bar and the Ministry of the Attorney General, with jurisdiction to make rules regarding procedures in Ontario's family courts. The Committee is chaired by Justice Janet Simmons of the Ontario Court of Appeal.

In 2006, the Committee passed amendments to the Family Law Rules to implement and respond to legislation (Bill 210, the *Child and Family Services Statute Law Amendment Act, 2006*, and the *Adoption Information Disclosure Act, 2005*), to streamline the court process (continuing record rules in family and child protection cases) and to update court forms to ensure consistency with current Ontario legislation.

In 2007, the Committee passed several amendments to the Family Law Rules. Those amendments provided authority for a family case manager to deal with certain matters in the Ottawa Family Court; extended the timeline for the administrative dismissal of cases for delay; revoked the sunset clause in the rule requiring mandatory attendance at information sessions in the Toronto Superior Court of Justice; and provided a more streamlined approach to publishing practice directions.

CSD developed instructional materials for court staff across the province to provide assistance in transitioning to the new continuing record rules in family cases.

Family Court Evaluation

In 2005, the Ministry retained the services of a consultant to review service delivery and court operations at five sites of the Family Court of the Superior Court of Justice and recommend best practices that could be implemented at all Family Court locations. The report has been completed and was released to the public in November 2007. The Ministry has implemented some of the recommendations and continues to consider the balance of the report.

Family Courts Steering Committee

The Family Courts Steering Committee, formerly known as the Child Protection Backlog Steering Committee, was formed following the 2002 Justice Summit to address delays in child protection cases. The Committee's objective is to determine ways to improve the delivery of family court services.

In 2007, the Committee created two advisory committees. One advisory committee is exploring ways to encourage young lawyers to practise child protection law, particularly in the northern regions of the province. The other committee is looking at long child protection trials with a view to recommending best practices for conducting trials in order to reduce delays for children in care.

Domestic Violence Action Plan

In December 2004, the Ontario government announced the Domestic Violence Action Plan (DVAP) and committed to strengthening Ontario's criminal and family justice systems to better protect women and children from domestic violence. CSD is actively engaged in meeting two deliverables under the DVAP: improving restraining orders, and improving coordination and communications between family and criminal courts.

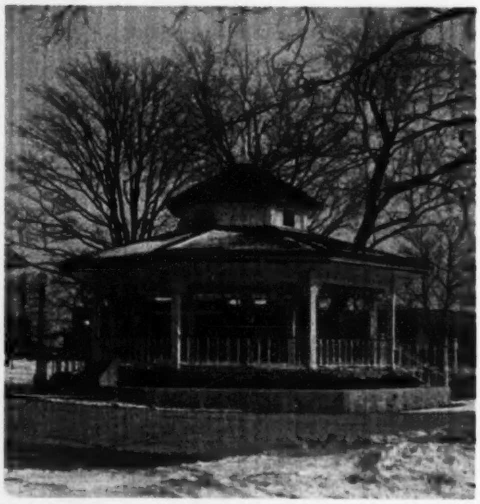
With respect to improvements to restraining orders, CSD is working with the Family Rules Committee to develop standardized provisions for restraining orders to ensure consistency of practice across the province. In order to improve communications and coordination between family and criminal courts, CSD is working with its justice partners to improve the communication of family law restraining orders from family court to bail court and assessing whether a database can be developed to streamline the restraining order process.

Family Mediation and Information Services

Family mediation and information services are available at each Family Court branch of the Superior Court of Justice and are integral components of the court. These services include on and off-site family mediations, Information and Referral Coordination services in the Family Law Information Centre and parent information sessions. In 2007, after a competitive procurement process, CSD awarded new three-year contracts for those services to be provided for the period April 1, 2008 until March 31, 2011.

Client Satisfaction with Services

Client satisfaction surveys for 2007/2008 indicate a 97.2 per cent satisfaction rate with the family mediation services, 97.2 per cent with the parent information sessions and 94.2 per cent with the Family Law Information Centre services. The results continue to exceed the Ministry's target.



Bandstand in Courthouse Park, Goderich

Chapter 5
2007/2008 Corporate Initiatives

Access to Justice

Justice of the Peace Reform

- **Justice of the Peace Appointments**
  Increased funding has added 45 full-time presiding justice of the peace positions to the Ontario Court of Justice. There are now 345 full-time presiding justice of the peace positions in Ontario. These new justice of the peace positions have helped to ensure that Ontario's criminal and *Provincial Offences Act* courts have adequate resources in order to operate efficiently and effectively. The new positions provide the Ontario Court of Justice with greater flexibility in its scheduling. Presiding justices of the peace can perform a broad range of functions, including presiding at *Provincial Offences Act* trials.

  In addition, with the passage of the *Access to Justice Act* reforms in 2006, justices of the peace who retired prior to their mandated retirement date can return to the bench to serve on a per diem basis to help manage the caseload for criminal and *Provincial Offences Act* proceedings. There are currently 28 per diem justices of the peace.

- **Justice of the Peace Complement Model**
  The Ministry is working with the Ontario Court of Justice to establish an appropriate complement model for justices of the peace across the province.

- **Justice of the Peace Appointment Process**
  The *Access to Justice Act* improved the process for appointing justices of the peace by establishing minimum qualifications for appointment: a university degree or comparable community college diploma, or an equivalency, including life experience; and at least ten years of work experience.

  The *Access to Justice Act* also established a new Justices of the Peace Appointments Advisory Committee, making the appointment process more open and transparent, and incorporating community and regional input into the appointment process. The Advisory Committee advertises, reviews applications, interviews candidates and classifies them as either, qualified, highly qualified or not qualified, and reports those classifications to the Attorney General. The Attorney General can only recommend to the Lieutenant Governor in Council for appointment candidates who have been classified by the Committee as qualified or highly qualified.

Court Interpreters

In 2007/2008, CSD embarked on the second stage of a procurement process to acquire new interpreter tests in the 25 highest demand languages and an English proficiency test for the remaining, more rare languages. The successful vendor will test and evaluate all existing interpreters, while CSD will be responsible for testing future potential interpreters. The vendor will also assist CSD in developing a classification system for court interpreters.

As part of its commitment to providing quality interpretation services, CSD continues to investigate all written complaints regarding court interpreter services. All language tests, including written and verbal tests are marked by two independent experts who are proficient in the target language. To provide ongoing advice on program enhancement, existing testing practices and accreditation models, CSD is assisted by a panel of experts in court interpretation from Canada and Australia, including a retired member of the judiciary.

CSD continues to work closely with ministries and justice stakeholders both in Ontario and across Canada to share information, discuss best practices and explore options to enhance courtroom interpretation.

Accessibility for Persons with Disabilities
CSD is committed to improving accessibility of the court system for people with disabilities. During 2007/2008, CSD has led or made significant contributions to a number of accessibility initiatives.

A permanent Ontario Courts Accessibility Committee was established, and has met several times since May 2007. The Committee is tasked with providing advice and oversight to the court system on accessibility-related matters, including the recommendations outlined in the *Report of the Committee on Accessibility to the Justice System for Persons with Disabilities*, in support of a fully accessible, barrier-free court system in Ontario.

Chaired by Justice Susan Lang from the Ontario Court of Appeal and Ann Merritt, Assistant Deputy Attorney General, CSD, the committee's membership is drawn from the Judiciary, the Bar, the Ministry of the Attorney General, the Accessibility Directorate of Ontario and a number of justice sector groups including organizations representing people with disabilities. Issues discussed include accessible court services in courthouses, and accessibility education for participants in the court system, including the Judiciary, the legal profession, law students and court staff.

A Site Accessibility Information Coordinator pilot project was introduced in seven court sites in March 2007. At the pilot sites, information was provided about the availability of accessible services and data was gathered regarding court users' accessibility needs. An evaluation of the pilot has been completed and the program will be expanded in 2008/2009.

The Division has also undertaken considerable education of its management teams and staff; co-sponsored the creation of an Accessibility Unit to provide strategic and operational support for the Ministry; and co-chairs the Ministry Accessibility Executive Steering Committee, which is developing a multi-year Accessibility Strategic Plan for the Ministry.

Justice and the Media Panel

The Attorney General formed the Panel on Justice and the Media in 2005 to make recommendations to improve relations between the media and the justice system. Its report was released in August 2006. The report contained 17 recommendations in the areas of "Openness", "Education", "Electronic Age" and "Ongoing Activities". A Ministry implementation team was established to deal with recommendations proposed by the Panel that are within the Ministry's jurisdiction and consult with the Chief Justices on those recommendations that fall within their authority.

The Ministry has implemented many of the Panel's recommendations. In 2007/2008, the Ministry posted reference materials on the "Media Resources" section of the Ministry's website including the Court Services Division's policies and procedures on access to court files, documents, and exhibits, an overview of publication bans and a glossary of legal terminology.

The Cameras in the Court of Appeal Pilot Project (CCAPP) was launched in September 2007. It featured: a 'real-time' webcast on the Court of Appeal website of certain appeal proceedings; recorded appeals archived for a period of ninety days on the Court of Appeal website to allow greater public access; and the provision of DVDs prepared twice daily and made available for accredited media at noon and at the end of day. The CCAPP webcast and archived its final session on November 29, 2007. The evaluation process for the CCAPP is complete. The final report, which was received in spring 2008, will be carefully reviewed by the Ministry.

In May 2007, the fee charged for photocopying documents in the Court of Appeal, Superior Court of Justice and provincially-administered Ontario Court of Justice courts was decreased by half, from $2 per page to $1 per page, and the file inspection fee charged to non-parties to view civil case files in the Court of Appeal and Superior Court of Justice was lowered 69 per cent, from $32 to $10.

As of July 2007, copies of Informations, Indictments, and judicial interim release documents have been provided to accused individuals or their counsel free of charge.

Also in July 2007, a pilot program was launched in Sault Ste. Marie to post court dockets on electronic display boards in the courthouse. The evaluation of this project is currently underway.

The Division worked closely with the Court of Appeal to develop a process for media lock-ups in the summer of 2007. The Court of Appeal piloted a media lock-up on August 28, 2007 for the *Truscott* decision.

The Ministry continues to work towards implementing the Panel's recommendations that fall within its jurisdiction and continuing dialogue with the Courts and police regarding the recommendations that fall within their jurisdiction.

Modernizing Service Delivery

Court Reporting Review

In 2007/2008, the Ministry of the Attorney General continued the work of the Court Reporting Review to identify viable options to modernize court reporting and transcript production in Ontario's courts.

Following consultation with justice partners and the bargaining agent and as a result of cross-jurisdictional research, the project team developed options to ensure that court proceedings are accurately recorded and high quality, timely and affordable transcripts are provided. Additional analysis and planning is underway.

IT Initiatives & Accomplishments

CSD developed, implemented, and managed a variety of information technology (IT) initiatives during 2007/2008 which are outlined below.

- **Civil/Family/Criminal Court Case Tracking Systems**
  To support court operations more effectively, CSD continues to enhance FRANK – the province-wide case tracking application for the civil, family, Small Claims, Divisional Court and Superior Court of Justice Criminal Courts.

  The FRANK system is a key tool in supporting the delivery of court services to the public. Updates and improvements to the application are now made on a regular basis. In 2007/2008, two of the remaining court sites using the SUSTAIN case management system (Windsor and Ottawa) were converted to FRANK. The last court site using SUSTAIN (Toronto) will be converted to FRANK in 2008/2009, completing the province-wide implementation and standardizing the use of a single court application to track all civil, family, Small Claims, Divisional Court and Superior Court of Justice Criminal Court cases.

  CSD continues to enhance the Integrated Court Offences Network (ICON) supporting criminal case management in the Ontario Court of Justice, Superior Court of Justice, and municipal Provincial Offences Courts, to adhere to legislative and policy changes, provide workflow improvements, and reinforce data quality assurance. In 2007/2008, the Division commenced the development of ICON 2.2 to modernize and streamline the workflow within the application and improve usability through web-based technology. Additionally, CSD is currently converting the programming language of ICON to a more flexible and modern programming environment. This will improve the ability to make changes to keep pace with rule and legislative changes and enable future introduction of web-enabled services.

  Plans to establish a modern Single Court Case Management System to support court operations and enhance electronic services for the public are being developed. Enhancements to the Division's core case management systems FRANK and ICON are planned to prepare for a single integrated system that will introduce advanced functionality.

- **Video Conferencing**
  Ontario's vast geography presents many program delivery challenges. CSD has been using video technology to help meet these challenges and to ensure that court services are accessible. Video conferencing has been successfully used for bail remands, assessment hearings, sentencing hearings, child protection matters, case conferences and motions.

Video conferencing is also used to deliver a variety of training to staff in the regions, and provides the management team with a cost effective and efficient means of participating in regular regional and corporate meetings. CSD continues to expand its use of video and the number of locations served by the video network.

Preparations are underway to move court video conferencing services to a modern Internet Protocol (IP)-based network. A pilot, occurring in the Northwest Region of the province, presented an opportunity to assess the viability of IP-based video conferencing for the courts and those who access court services. Initial efforts will focus on upgrading equipment that is used in the context of criminal bail and remand hearings. The bulk of the activity in the 2007/2008 fiscal year focused on securing the required equipment and staging it for implementation. Local implementation activity will commence in 2008/2009.

The reliability and flexibility of IP-based video conferencing will open new possibilities for service delivery and collaboration as the Division moves forward with a multi-year strategy to expand video conferencing services.

- **Knowledge Management Tools**

  CSD is proactively addressing training and data entry quality by transforming the traditional role of the technical support desk and leveraging new technologies to create innovative methods for training users and maintaining their skills. In 2007/2008, the Division developed technology-based learning tools and processes to simplify IT application implementations and upgrades, enhance user training and support, and facilitate collaboration with stakeholders and partners province-wide who rely on CSD business applications to provide high quality and timely services.

  In addition, the Division implemented the content management tool PLONE to form a comprehensive knowledge management and sharing environment, "virtual rooms", for remote collaboration of staff. PLONE is currently being used to house training materials for WRITS, Estates, ICON, FRANK and other applications. This assists managers with training and helps court staff locate information to perform daily tasks.

  In 2008/2009, PLONE will be further enhanced with a more powerful search engine, a modified look and feel for accessibility and usability, and new communication tools. The tool will also be used to provide a series of training seminars. The Division is exploring other possibilities to expand the use of this technology, including an outward facing Internet site containing solutions to common problems staff may encounter with court applications.

  CSD plans to expand video conferencing, computer-based curricula and web-based tools as methods of hosting information and training sessions for all CSD information technology business applications. The use of Remote Learning Tools as an ongoing Knowledge Management solution will enable the establishment of standard processes to simplify implementation and support of IT applications and upgrades, and help provide consistency in user support for all CSD business applications.

- **WRITS System**

  The WRITS System is used in 49 enforcement offices across the province to maintain an index of writs of execution, in accordance with the *Executions Act*. The system captures data pertaining to the creation, updating, withdrawal and re-filing of writs.

- **Digital Recording Device Implementation**
  A critical responsibility of CSD is the creation and secure management of reliable, accurate and complete audio recordings of court proceedings. The Division is acquiring digital recording devices as part of an incremental, multi-year plan to replace aging analogue recorders with modern technology. Mid and long-term planning for further procurement is underway.

  In 2007/2008, the devices were successfully piloted and the first phase of implementation was completed. Digital recording was introduced in select court locations throughout Ontario, and staff received training to operate the devices and provide transcription services.

- **Data Centre Enhancements**
  The purpose and usage of the CSD Data Centre, as well as the business applications and equipment housed within it, have changed considerably over time.

  In 2007/2008, the Division enhanced the Data Centre to meet information technology and security industry best practices. Several infrastructure and security improvements were made to improve service levels and increase the overall integrity of the facility. More enhancements are currently in the planning phase and others are underway.

In July 2007, the CSD commissioned a third party to conduct a full-scale vulnerability assessment of the Data Centre. The results provide direction for future improvements to ensure the facility is professionally managed and the services it supplies are reliable and secure.

Key CSD Data Centre initiatives implemented in 2007/2008 include:

- infrastructure improvements to physically protect equipment and the data it contains to ensure service continuity in case of network or power disruptions;
- increased security including sophisticated intrusion detection systems and the development of a Computer Security Incident Response Plan (CSIRP);
- stringent operational protocols and procedures for maintenance and future development; and
- encryption and secure off-site storage of backup tapes as part of a broader emergency disaster plan under development.

L'Orignal Ontario Court of Justice

Divisional Training Initiatives and Partnerships

Training Initiatives for Court Staff

To overcome geographical challenges and enable distance learning, the Division expanded and augmented the use of Remote Learning Tools (RLT), including computer-based training lessons and Local Shared Training Folders where training materials can be accessed by court staff from a local shared drive. In 2007/2008, a completely revised training curriculum for new and experienced FRANK users was created and implemented using RLT, and a similar learning curriculum will be developed for the new web-enabled ICON application.

To further facilitate training and support, CSD implemented Microsoft LiveMeeting, a web-based conferencing tool that provides live audio-visual interaction between participants. LiveMeeting augments a standard teleconference with the ability to view and edit documents as well as other applications. Meetings can also be recorded and played back as a movie on any computer. The user-friendly interface and integration into Outlook, Word, Excel, and PowerPoint make it an easy to use solution for non-technical staff.

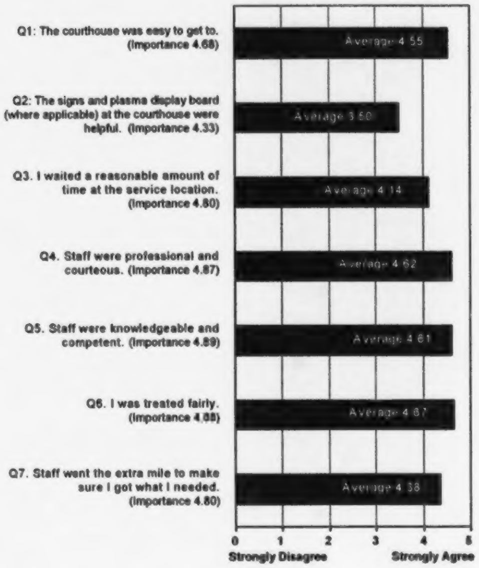
CSD is using LiveMeeting successfully as a regular two-way communication between FRANK Trainers and staff from courts across the province. An archive of Questions and Answers from previous sessions as well as the recordings themselves are maintained in a shared folder that is easily accessible to all court staff. Work is currently underway to create the same training support for the ICON application. LiveMeeting has also been used to deliver training on the new Integrated Labour Relations Strategy and will be used to deliver media awareness training to all court staff.

Specialized Court Support Services Certificate Program

CSD managers and supervisors as well as members of the Judiciary provided guidance and support to Durham College in the development of the first specialized Court Support Training Program to be offered in Ontario. This eight-month program focuses solely on court support staff roles and responsibilities. It includes training to complete courtroom paperwork, the production of transcripts, and jury management as well as ethics, courtroom procedures and legal terminology. The first class from this program graduated in April 2007 and several graduates were successful in securing court support positions with CSD.

Left: Orangeville,
Superior Court of Justice, Ontario Court of Justice

Customer Service



Client Satisfaction Survey

In February 2008, CSD conducted its annual client satisfaction survey for use in selected courts across Ontario to fulfill one of the commitments under the Court Services Division Five-Year Plan.

The survey focused on client satisfaction with court counter services for the civil, family and Small Claims Court practice areas. It does not pertain to criminal court services. The survey measures organizational performance, not personal performance of staff members. One large, one medium and one small court location were chosen from each of the seven CSD regions for participation in the survey. *(* See note below for a list of locations.)*

The surveys were administered by interview after clients had accessed CSD's counter services. In total, 2,800 surveys were collected from across the province over a five-day period. The survey results consistently indicated high levels of client satisfaction across the province for all practice areas and locations.

For questions 1 through 7, clients were asked to rank their agreement about specific aspects of the counter or information services they utilized with the statement, on a scale of 1 (strongly disagree) to 5 (strongly agree). Average responses ranged from 3.50 to 4.67 on a scale of 1 to 5. The median response for most questions was 5.

Clients were also asked the importance of each aspect of service delivery on a scale of 1 (not at all important) to 5 (very important).

Respondents ranked knowledgeable and competent staff, fair treatment, and professional and courteous staff as the most important aspects of service delivery. These aspects also received the highest scores for client satisfaction.

*** Courts in the following cities were included:** Barrie, Richmond Hill, Cobourg, Hamilton, St. Catharines, Burlington, Ottawa, Cornwall, Brockville, Sudbury, Sault Ste Marie, Timmins (38 Pine St. North, 48 Spruce St. North), Thunder Bay (1805 East Arthur St, 277 Camelot St.), Dryden, Toronto (393 University Ave, 311 Jarvis St.), North York, Kitchener (20 Weber St East, 200 Frederick St), Sarnia and Walkerton.

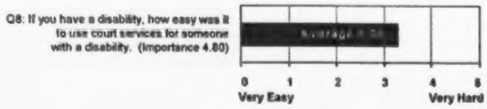
Clients who identified themselves as having a disability were asked to rank their level of ease in using court services on a scale of 1 (very easy) to 5 (very hard) in Question 8. The average response to this question was 3.30. This indicates the need to continue ongoing efforts to enhance accessibility at court locations. The positive response to Question 12 indicates that staff were helpful in meeting disability-related needs by clients when asked for assistance.

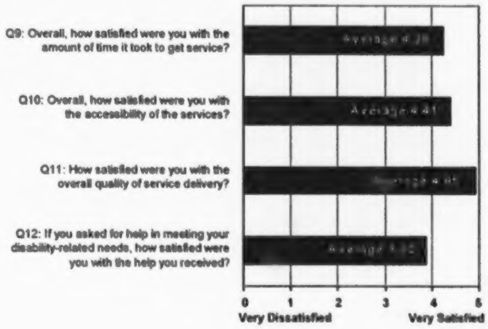
For questions 9 through 12, clients were asked to rank, on a scale of 1 (very dissatisfied) to 5 (very satisfied) their general satisfaction with the counter services they accessed. Average responses ranged from 3.90 to 4.95.

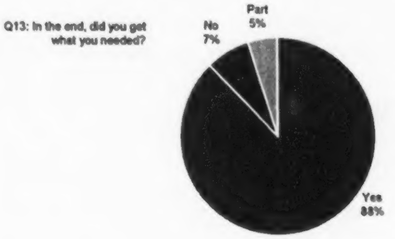
For question 13, clients were asked if, in the end, they got what they needed; 88% responded 'yes'.

The highest score, an average of 4.95, was in response to Question 11 which reflects satisfaction with the overall quality of service delivery. These survey results reflect the high quality of work that is done every day in courthouses across the province by CSD staff and managers.

(See note below for a list of locations.)*







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* **Courts in the following cities were included:** Barrie, Richmond Hill, Cobourg, Hamilton, St. Catharines, Burlington, Ottawa, Cornwall, Brockville, Sudbury, Sault Ste Marie, Timmins (38 Pine St. North, 48 Spruce St. North), Thunder Bay (1805 East Arthur St, 277 Camelot St.), Dryden, Toronto (393 University Ave, 311 Jarvis St.), North York, Kitchener (20 Weber St East, 200 Frederick St), Sarnia and Walkerton.

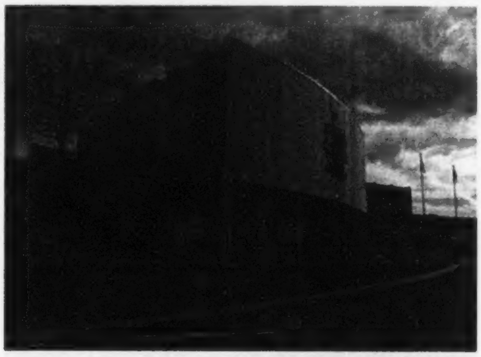
Working with our Justice Partners

Municipal Administration of Provincial Offences Courts

The *Provincial Offences Act* (POA) is the procedural code governing the enforcement, prosecution and adjudication of offences established by municipal by-laws, provincial statutes, such as the *Highway Traffic Act*, the *Occupational Health and Safety Act* and the *Environmental Protection Act*, and certain federal legislation, such as the *Fisheries Act*, the *Canada Shipping Act*, the *Migratory Birds Convention Act* and the *Indian Act*. Justices of the peace appointed by the provincial government and assigned by the Ontario Court of Justice preside over these matters.

Between 1999 and 2002, 52 Agreements were finalized with selected municipalities known as Municipal Partners to transfer responsibility for the delivery of the administration and support of the courts that hear provincial offences matters. These municipally administered courts collectively receive more than 2.1 million provincial offences charges each year. The Agreements set minimum standards for the municipal delivery of POA justice services. CSD supports and monitors the local delivery of justice services by municipal partners to ensure that these standards are met.

As part of its oversight and monitoring role, CSD conducts regularly scheduled audits of selected POA courts. In 2007/2008 CSD completed audits of eight courts across the province. It also led a number of initiatives to assist Municipal Partners in the delivery of local justice services and strengthen the Provincial-Municipal POA partnership. These initiatives included: scheduling of monthly meetings between Senior Divisional representatives and Municipal Partner representatives to facilitate communication, collaboration and consultation; continuing a collaborative streamlining review of *Provincial Offences Act* proceedings to recommend improvements to the local delivery of justice services and fine enforcement; completing a collaborative review of administrative procedures for *Provincial Offences Act* appeals; approving requests from Municipal Partners to recover collection agency costs along with POA fines owed by fine defaulters; facilitating a provincial/municipal prosecutors' forum; and working with Municipal Partners and francophone stakeholders to enhance the delivery of French language services in municipally administered courts.



Whitby, Superior Court of Justice

> ***"Working together with our justice system partners, I know that we will continue to achieve our shared commitment to ensuring improved public service."***
>
> **The Honourable Annemarie E. Bonkalo**
> **Chief Justice of the Ontario Court of Justice**
> Opening of the Ottawa Court, September 2007

Managing Court Facilities

Within the Ministry, the Corporate Services Management Division (CSMD) has lead responsibility for capital planning and project management through its Facilities Management Branch (FMB). CSD works in partnership with FMB to identify capital planning priorities and manage courthouse facilities issues across the province. FMB leads the Ministry in working closely with the Ontario Realty Corporation, the Ministry of Public Infrastructure Renewal and Infrastructure Ontario to implement capital courthouse improvements.

In May 2005, the Ministry began implementing a five-year infrastructure plan with an emphasis on facility consolidation and modernization along with the ongoing maintenance of the Ministry's capital assets. In the last four years, the Ontario government has committed over $1 billion to construct new courthouses and improve justice facilities. In 2007/2008, the newly renovated historic courthouse in Pembroke was re-opened, and work on a number of new consolidated courthouse construction projects moved forward.

Renfrew County Courthouse

Located in Pembroke, this consolidated courthouse became operational in June 2007. The new six-courtroom, 75,000 square foot facility combines modern court-technology and improved security functions in an expanded and historically significant building. This facility brings together under one roof; the Superior Court of Justice, Ontario Court of Justice, The Renfrew County Law Association, Court Services, Crown Attorney's office, the Victim Witness Assistance Program and other supporting social agencies and administrative services.

Alternative Financing and Procurement Model Projects

The Ministry, in partnership with the Ministry of Public Infrastructure Renewal (MPIR) and Infrastructure Ontario (IO), is delivering a number of new courthouse projects using the Alternative Financing and Procurement (AFP) model. Through Infrastructure Ontario, the AFP process uses private sector expertise and financing strategically to build vital infrastructure, such as courthouses, on time and on budget, while ensuring appropriate public control and ownership.

- **Durham Consolidated Courthouse**
  Located in downtown Oshawa, this new courthouse will consolidate justice services currently delivered at eight different locations across the region of Durham. The new courthouse is expected to open in late 2009, and will include 33 courtrooms, three motions rooms, conference settlement rooms and related justice services. In February 2007, the government announced a successful proponent to build the Durham courthouse, and construction began in spring 2007.

- **Site Selection**
  The Ministry received approval to proceed to the site selection phase for the Toronto West Criminal Courthouse and consolidated courthouses in Waterloo Region, St. Thomas, Thunder Bay and Quinte Region. The Division partnered with FMB, MPIR and IO to develop selection criteria for the new courthouses.

Planning Studies

Planning studies position the Ministry to develop detailed business cases for future courthouse accommodations. The planning study identifies the appropriate number of judicial hearing rooms, facility requirements and program functions. During the study there are extensive consultations with local users. In 2007/2008, planning studies were initiated for Guelph, Halton Region, a second Toronto Criminal Courthouse and a Toronto Civil and Family courthouse.

Major Crime Courts

Major crime courts are an integral part of Ontario's Guns and Gangs Strategy to ensure modern, secure and accessible courts. Construction of the province's first major crime courtroom at 361 University Avenue in Toronto was completed in December 2006. The second major crime courtroom located at 2201 Finch Avenue West in Toronto was completed in the Fall 2007.

Major crime courtrooms increase the criminal justice system's capacity to respond to large-scale, guns and gangs related prosecutions. These major crime courtrooms are designed to accommodate large trials that may include:

- multiple accused;
- numerous Crown and defence counsel;
- complex security requirements;
- technological enhancements for remote testimony and evidence presentation; and/or
- high-profile media attention.

Court cases of this nature involve lengthier and more complicated proceedings, multiple adjournments, and significant logistical challenges. Major crime courtrooms include extra security measures, a prisoners' box that can hold multiple accused, and specialized technical systems to allow for the presentation of large volumes of evidence.

Renovations and Expansions

The Ministry continues to invest in court renovation, expansion and consolidation projects to address facility performance issues. These projects include the consolidation of two court locations in Cobourg, significant upgrades to the London courthouse, and expansion and renovations to the Cornwall courthouse.

Emergency Management Planning

The Ministry's Emergency Management Unit (EMU), in collaboration with CSD, initiated Phase Two of the Integrated Hazard Identification and Risk Assessment/ Business Continuity Plan (BCP) program for court-based operations in 14 pilot sites. The new Integrated BCP program is modeled after best practices in the justice sector, including the U.S. National Center for State Courts and Florida State Courts. The remaining court sites will be rolled out throughout the province and completed in 2008/2009.

As part of OPS Pandemic Planning, the Ministry of Government and Consumer Services (MGCS) contracted an infection control and prevention specialist firm to develop a report containing recommendations on what infection prevention and control measures and procedures should be implemented in the different types of OPS workplaces (e.g. courts, offices, parks, correctional facilities, etc.) during a pandemic influenza outbreak. The Barrie courthouse was selected as a pilot site in Fall 2007 and the information gathered will lead to recommendations on potential infection prevention and control procedures for Ontario courthouses.

Installation of Automated External Defibrillators in Select Court Locations

In 2007, in support of the government's commitment to install defibrillators in government buildings, CSD initiated a pilot project to implement an automated external defibrillator (AED) program in four court locations:

- the Superior Court of Justice and the Ontario Court of Justice, 47 Sheppard Avenue East, Toronto;
- the Ontario Court of Justice, 200 Frederick Street, Kitchener;
- the Superior Court of Justice and the Ontario Court of Justice, 155 Elm Street, Sudbury; and
- the Family Court of the Superior Court of Justice, 33 King Street West, Oshawa.

As of October 2007, the AED programs in all four pilot locations were successfully online, and an operational review was undertaken to guide the broader installation of AEDs. In 2008/2009, CSD will proceed to implement AED programs in all base court locations in Ontario over a two-year period.

Planning for the Future

CSD uses a rolling five-year planning process to improve the effectiveness, efficiency and accessibility of court services. This plan is reviewed and amended annually and provides direction to the Division on business goals, service standards, multi-year priorities and resource needs.

Appendix A sets out the Division's Five-Year Plan 2007/2008 to 2011/2012. The Plan establishes the Division's five business goals and its service standards. It also sets out the measures that have been put in place to meet standards. These measures are priority commitments for the ongoing improvement of court services in Ontario.

Coburg, Superior Court of Justice, Ontario Court of Justice

In addition to the initiative based commitments, staff and managers provide ongoing high quality services to the public. This includes ensuring that trained staff support the needs of the Judiciary and deliver courteous, professional services to court users; that resources are managed within government standards and policies and within the Division's allocation; and that issues are identified and effectively managed.

Into the Future Committee

Into the Future is a sub-committee of the Divisional Management Committee composed of directors from the regions and from corporate branches, as well as representatives from the Superior Court of Justice and the Ontario Court of Justice.

The sub-committee serves as a source of research, ideas and innovation that will help position Ontario as a leader in the provision of modern court services into the future. Once a month it meets to research trends, innovations and best practices in Ontario and in other jurisdictions and to canvass staff for ideas and suggestions.

Current priorities include contributing to the development of an Aboriginal Justice Strategy, and continued improvement in communications to engage staff in the planning process.

Chapter 6
Report on Resources

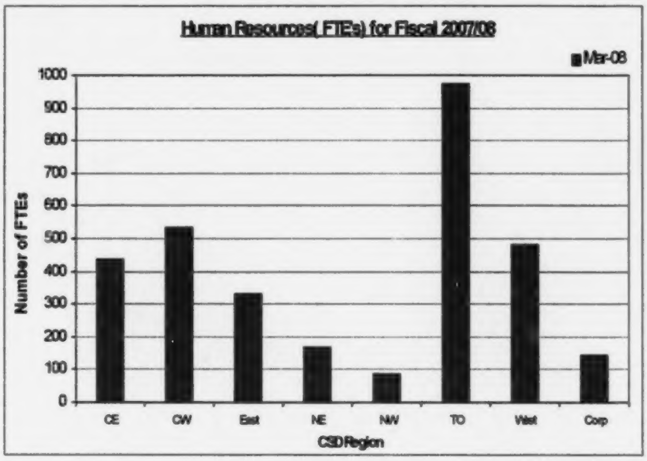
Human Resources by Region*

Data Source: FTE Tracker Tool - Human Resources Branch

[illegible]	March 2008
Central East	439
Central West	538
East	332
Northeast	172
Northwest	91
Toronto	977
West	484
Corporate Office	146
Grand Total	3,179

* **Note:** Human resources do not include judiciary or judicial support staff.

Human Resources (FTE's) for Fiscal 2007/2008



1. FTE (Full Time Equivalent) numbers are a "point in time" count of active employees as of the last business day in March each year.
2. FTE numbers convert all part-time employees to an equivalent full-time number. For example, a regular part-time employee working 21.75 hrs per week is counted as .6 FTE while a full-time employee is counted as one FTE.

Revenue by Region 2007/08

	Central East	Central West	East	Northeast	Northwest	Toronto	West	Total
Fees	10,887,277	17,908,226	6,450,925	2,553,015	921,348	23,076,860	11,176,418	**72,974,069**
Sales	75,212	123,714	44,564	17,637	6,365	159,419	77,209	**504,120**
Fines	5,498,007	5,496,560	3,141,780	1,618,303	879,753	3,536,107	6,125,733	**26,296,243**
Reimbursements **	2,913,544	2,937,232	1,864,746	908,130	373,758	5,426,501	2,434,059	**16,857,970**
Miscellaneous	201,936	332,159	119,651	47,353	17,089	428,026	207,299	**1,353,513**
Government of Canada	879,172	1,446,129	520,927	206,162	74,401	1,863,506	902,521	**5,892,818**
Total	20,455,148	28,244,020	12,142,593	5,350,600	2,272,714	34,490,419	20,923,239	123,878,733

** Reimbursements from municipalities for services related to POA

Statement of Expenditures

For years ending March 31, 2008, 2007, 2006, 2005 and 2004.

	2007/2008	2006/2007	2005/2006	2004/2005	2003/2004
OPERATING					
Administration of Justice These costs relate to scheduling court cases, maintaining court records and files, collecting fines and fees, enforcing civil orders, providing justice information to the public, providing courtroom support and facilitating the delivery of other justice services.					
Salaries and Wages	152,043,[illegible]	136,803,987	131,875,507	126,592,330	119,572,256
Employee Benefits	23,459,7[illegible]	21,411,536	20,081,152	19,081,359	17,214,813
Transportation and Communication	9,188,[illegible]	7,261,053	11,524,579	11,642,312	7,474,780
Services	47,461,[illegible]	41,807,215	36,671,107	35,196,282	38,508,554
Supplies and Equipment	11,407,[illegible]	19,596,400	17,049,721	17,098,734	19,029,278
Transfer Payments (to the County and District Law Libraries, the Grant-Frontenac Family Referral Service and the Chief Justice of Ontario Conferences and Seminars)	0	0	0	0	253,700
	243, 561,670	226,880,191	217,202,066	209,611,018	202,053,381
Judicial Services These costs include the remuneration of Ontario Court judges and justices of the peace and Superior Court quasi-judicial officials, and the provision of judicial administrative support for the Ontario and Superior Courts of Justice and the Court of Appeal.					
Salaries and Wages	131,690,[illegible]	99,617,156	95,577,037	111,253,887	82,431,797
Judicial and Employee Benefits	9,283,007	7,498,236	9,427,640	6,920,331	6,119,733
Transportation and Communication	3,877,150	3,642,791	4,505,964	4,946,714	4,314,487
Services	9,883,220	7,487,831	5,603,626	6,661,385	4,711,682
Supplies and Equipment	1,190,071	1,384,971	677,112	770,770	486,210
Transfer Payments (to the National Judicial Institute, the Judges' Library, the Chief Justice of Ontario Conference and Seminars and the Justice of the Peace Association)	231,951	231,951	201,951	151,950	158,551
	156,155,855	119,862,936	115,993,330	130,705,036	98,222,460
Bad Debt Expense*	4,783,575	6,398,070	3,046,370	7,839,448	6,828,000
TOTAL OPERATING	**404,501,100**	**353,141,197**	**336,241,766**	**$348,155,502**	**$307,103,841**
OPERATING ALLOCATION	405,621,900	356,650,100	342,471,700	$353,640,900	$314,564,100
CAPITAL					
Court Construction					
Acquisition/Construction of Physical Assets	77,121,272	14,396,368	8,898,196	4,372,083	10,648,623
TOTAL CAPITAL	**77,121,272**	**14,396,368**	**8,898,196**	**$4,372,083**	**$10,648,623**
CAPITAL ALLOCATION	79,860,900	16,064,000	10,356,600	$4,821,100	$13,000,000

* In accordance with accrual reporting, a bad debt expense amount was established in 2003/2004.

Appendix A:
Court Services Division Five-Year Plan

2007/08—2011/12

Mission and Business Goals

Mission

A modern and professional court service that supports accessible, fair, timely and effective justice services

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Business Goals

Timely and Efficient Case Processing

- Courtroom technology supports efficient case processing.
- Electronic case tracking permits continuous monitoring of case volumes, case flow and dispositions.
- Court filing and data entry are consistent, accurate and up-to-date at all court offices.
- Court rules and procedures promote timely resolution of cases and reduce unnecessary appearances and costs.
- The Division works collaboratively with the judiciary, the bar and justice sector partners to eliminate case delays.

Accessible Services

- Barriers to services provided by the Court Services Division are identified and reduced or eliminated.
- Information services are easily available to the public, and in particular to unrepresented litigants in family and Small Claims Court.
- Technology enables improved access to court information, files and schedules and remote court appearances by parties and witnesses.
- Access to court documents, files and databases is governed by a legal and policy framework.
- Implement recommendations of the Justice and the Media Panel to increase transparency in the administration of justice.

Consistent High-Quality Services

- A professional, trained court workforce provides consistent, accountable, knowledgeable, courteous services at court counters and in court offices, high-quality courtroom and administrative support to the judiciary and effective enforcement services.
- Specialized court services are provided where appropriate.
- Collaborative working relationships exist with municipalities, the judiciary and the bar, justice sector partners, other ministries, agencies, other Ministry of the Attorney General divisions, and public service unions/associations.
- The Division has a Federal/Provincial/Territorial strategy in place.
- The Division has links with external agencies to identify emerging issues and best practices and to improve the analysis of court data.
- Efficient file and record management practices are in place at all court offices.
- Jury selection process and accommodations encourage participation in juries.
- The Division participates in broader legislative and policy reviews aimed at improving the court process.
- Enforcement services are effective and timely.
- High-quality court reporting and interpreter services are available as needed.

Effective and Accountable Decision-Making

- The Division's Five-Year Plan provides multi-year strategic direction on Divisional priorities.
- Client satisfaction with services is continuously monitored through public complaints protocols and client satisfaction surveys.
- The Division has Quality Assurance standards and practices in place.
- Local practices and programs, pilot projects and test pilots are evaluated and assessed for province-wide application.
- Provincial stewardship services help ensure that municipal courts deliver *Provincial Offences Act* court services that support accessible, fair, timely and effective justice services.
- Management information reports are regularly made available to the Division, MAG, the judiciary and the public to support ongoing program reviews and the analysis of case processing trends, client satisfaction with services and accountability to the public for the operation of the courts.
- Planning for the court service of the future is underway, in consultation with the judiciary.

Efficient Resource Management

- Resource models provide an objective basis for assessing courtroom and court office staffing needs, the judicial and justice of the peace complement for the Ontario Court of Justice, regional allocations and private/public costs of litigation.
- Policies are in place to support effective collection of unpaid fines and estreated bail.
- The Division works with the Facilities Management Branch to effectively manage court facilities and to develop a multi-year strategic facilities plan for future courthouse projects.
- The Division maintains an effective document and resource management system.
- The Division effectively manages trust funds.

Priority Division Initiatives

Business Goal #1: Timely and Efficient Case Processing

Goal	Initiative	Implementation				
		07/08	08/09	09/10	10/11	11/12
Courtroom technology supports efficient case processing	Evaluate model electronic courtroom to explore the use of in-court technology	▨	▨			
	Incrementally implement courtroom internet access for defence bar and court staff	▨	▨			
Electronic case tracking permits continuous monitoring of case volumes, case flow and dispositions	Convert SUSTAIN case tracking sites to new case tracking system for Superior Court of Justice cases and Ontario Court of Justice family cases (FRANK)	▨	▨			
	Implement enhancements to criminal case tracking system (ICON 2.2)	▨	▨	▨		
	Commence strategic planning for the single case management system (merging FRANK, ICON and Estates)	▨	▨	▨		
	Establish a single case management system		▨	▨	▨	▨
Court filing and data entry are consistent, accurate and up-to-date at all court offices	Support municipal court's initiatives to upload charge data captured through e-ticketing systems to ICON.	▨	▨			
Court rules and procedures promote timely resolution of cases and reduce unnecessary appearances and costs	Provide secretariat support to the Civil Justice Reform Project, a 12-month review led by the Honourable Coulter Osborne	▨ ✓				
	Assess recommendations of the Civil Justice Reform Project and support implementation	▨	▨	▨		
	Implement a strategy of referral of family court litigants to Family Law Information Centres (FLIC) before they approach the counters		▨	▨		
	Review the proposed changes to the Family Law Rules contained in the Family Court Evaluation		▨	▨		
	Develop a new database for tracking family mediation statistics and FLIC data collection		▨	▨		
	Continue to work with the Family Rules Committee on possible amendments to the Family Law Rules	▨	▨	▨	▨	▨
	Establish a regulatory framework to enable municipal local option ticketing programs for parking infractions	▨ ✓				
	Improve court processes in bankruptcy court	▨	▨			
	Assess impact of Rule 78 case management pilot project	▨	▨			
	Participate in and monitor the implementation of the amended Small Claims Court Rules	▨ ✓				
	Develop interactive fillable forms for family cases			▨	▨	▨
	Participate in review of contempt process in Small Claims Court	▨	▨			

✓= Checkmark indicates that the fiscal year commitment on the initiative has been met. In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the current phase of the initiative has been completed. Shaded areas indicate the number of years in the project timeline.

Business Goal #1: Timely and Efficient Case Processing (continued)

Goal	Initiative	Implementation				
		07/08	08/09	09/10	10/11	11/12
The Division works collaboratively with the judiciary, the bar and justice sector partners to eliminate delays	Work with Criminal Law Division to support backlog reduction in criminal cases	▨	▨			
	Support municipal e-ticketing initiatives	▨	▨			
	Support improved collection and reporting of criminal court activity data	▨	▨	▨	▨	▨
	Support improved collection and reporting of family court activity data	▨	▨	▨	▨	▨
	Participate in implementation of pilot Court and Community Liaison Committee report recommendations in child protection matters	▨	▨			
	Implement and evaluate Family Case Manager project in Ottawa	▨	▨	▨		

✓= Checkmark indicates that the fiscal year commitment on the initiative has been met. In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the current phase of the initiative has been completed. Shaded areas indicate the number of years in the project timeline.

Business Goal #2: Accessible Services

Goal	Initiative	Implementation				
		07/08	08/09	09/10	10/11	11/12
Barriers to services provided by the Court Services Division are identified and reduced or eliminated	Participate in an accessible signage initiative dedicated to making it easier for the public to locate courtrooms and services, including design best practices to accommodate Ontarians with disabilities.	■	■			
	Support the establishment of Legal Aid Ontario offices in high volume court locations	■	■			
	Monitor the impact of fee waiver on improving access for financially disadvantaged litigants	■	■			
	Participate in the Ontario Courts Accessibility Committee	■	■	■	■	■
	Develop a strategy to identify and support enhanced accessibility to Ontario's Courts	■	■			
	Identify Accessibility Site Coordinators to facilitate accessibility services in seven selected pilot court locations and evaluate pilot program	■	■			
	Develop a strategy to promote access to justice services for Aboriginal people	■	■	■	■	
Information services are easily available to the public, and in particular to unrepresented litigants in family and Small Claims Court - Continue to provide and advertise availability of public education materials	Develop simple, concise, plain language information materials for civil, family and Small Claims Court litigants	■	■			
	Develop internet materials for Small Claims Court litigants	■	■			
	Monitor client feedback on Small Claims Courts public information at courthouses and on the internet	■ ✓				
	Update the Family Justice portion of the Ministry's website in conjunction with other divisions and Ministries	■	■			
	Develop answers to Frequently Asked Questions in family cases for the website and the telephone line	■	■			
	Update all Guides to Procedure in family courts	■	■			
	Consider expanding automated telephone information lines to additional Small Claims Court locations	■	■			
	Provide space and support for Pro Bono Law Ontario's Small Claims Court duty counsel	■	■	■	■	
	Consider expansion of pro bono duty counsel and student assistance programs to additional Small Claims Courts. Counsel provide advice to self-represented litigants and law students assist litigants in completing court forms	■	■			
	Develop specialized information for vulnerable litigants e.g. a guide to applying for a restraining order	■	■	■		
	Develop a new Courts Website, with the offices of the Chief Justices, to provide public access to court decisions, court forms etc.	■	■	■		

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Business Goal #2: Accessible Services (continued)

Goal	Initiative	Implementation				
		07/08	08/09	09/10	10/11	11/12
Technology enables improved access to court information, files and schedules and remote appearances by parties and witnesses • Post current court services information on the Ministry Internet site (e.g. information on estate matters, the jury selection process, court locations, guides and booklets and the legal appointment process) • Ensure that the technology provided to the judiciary and to staff is modern, efficient, secure, private and managed in a responsive and confidential way	Link operational systems to enable posting of scheduling information on courthouse display boards and internet	■	■	■		
	Create an internet-based service allowing Small Claims Court litigants to originate and respond to claims	■	■	■	■	
	Provide electronic access to all court counter services, e.g. filing of documents, payment of fines and fees and access to court files and schedules	■	■	■	■	■
	Develop a standard restraining order form	■	■	■		
	Determine feasibility of developing a restraining order database and improve communication of family court restraining orders from family to bail court	■	■			
	Use technology to permit more remote appearances, particularly in northern locations	■	■	■		
	Provide remote access to solicitor/client assessments	■	■	■	■	■
	Encourage greater use of available technology to conduct remote solicitor/client assessments through rule amendments	■	■			
	Expand availability of telewarrants to *Provincial Offences Act* matters	■	■			
	Evaluate the use of remote appearances in the model electronic courtroom including the impact on courtroom procedures	■	■			
Access to court documents, files and databases is governed by a legal and policy framework	Establish a policy and legal framework to balance the public right of access to court information and services with the right to confidentiality and privacy, in consultation with the judiciary	■	■			
Implement recommendations of the Justice and the Media Panel to increase transparency in the administration of justice	Assess and implement recommendations from the Justice and Media Panel report within the Ministry's purview. Consult and liaise with judiciary, police and other justice partners on other recommendations	■	■			
	Implement and evaluate Cameras in the Court of Appeal Pilot Project and move forward with panel's recommendations	■	■			

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Business Goal #3: Consistent, High-Quality Services

Goal	Initiative	Implementation				
		07/08	08/09	09/10	10/11	11/12
A professional, trained court workforce provides consistent, accountable, knowledgeable, courteous services at court counters and in court offices, high-quality courtroom and administrative support to the judiciary and effective enforcement services • Support court staff through consistently updated policies, electronic manuals, electronic forms, intranet, etc • Provide training to respond to changes in practices, rules, procedures, legislation and technology and ensure regional capacity for ongoing program-related training • Provide enhanced training on financial management to financial officers and managers to enhance controls over expenditures in accordance with the report of the Ontario Provincial Auditor • Provide staff development programs • Review courtroom and court office staffing needs and find solutions to high staff turnover rate • Establish performance plans for all staff that reflect the Division's Goals and conduct annual performance reviews	Develop Court Services Division "People Plan" supporting the Division's mission to build a modern and professional court service	■ ✓				
	Prioritize and implement "People Plan" deliverables		■	■	■	■
	Review policies and procedures for oaths and affirmations including consultations with the judiciary	■	■			
	Review and update Division policies including emergency plans	■	■			
	Install automated external defibrillators in all base court locations	■	■	■	■	
	Implement a new hire process to assess additional staff who are eligible to convert to Flexible Part Time Classified status	■ ✓				
	Develop FPT manual in conjunction with the Human Resources Branch	■ ✓				
	Implement a comprehensive year one review/assessment of selected key components of the Revitalized Workforce Project	■ ✓				
	Assess ongoing training needs of enforcement officers	■	■			
	Assess new enforcement staff training needs	■ ✓				
	Develop computer-based learning materials application training	■	■			
	Provide consistent quality user support for all business applications to court staff	■	■			
	Work with universities and community colleges to establish certificate, degree and graduate degree programs for staff and managers and executive development programs	■	■	■	■	
	Provide operational support training to all court support staff across the province	■	■	■	■	
	Review and assess new and revised operational policy requirements	■	■	■	■	■
	Identify and implement recruitment processes to ensure that future skill and resource needs are met	■	■			
	Establish a working group to assess and develop training materials to support court managers in monitoring the data integrity of child protection cases in FRANK		■			
	Provide training to family business line staff in conjunction with other Ministries and Agencies that serve families		■	■	■	■
	Update Estates Manual	■	■			
	Develop e-learning tool for counter staff about giving assistance but not legal advice	■ ✓				

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Business Goal #3: Consistent, High-Quality Services (continued)

Goal	Initiative	Implementation				
		07/08	08/09	09/10	10/11	11/12
Specialized court services are provided where appropriate	Work with other jurisdictions and the judiciary to explore the effectiveness of new models for specialized courts, e.g. community courts, to identify the feasibility of expanding specialized courts in Ontario	■	■	■		
	Provide access to family justice services including Family Law Information Centres, mediation services and parent information at all Ontario courts that have family law jurisdiction, with appropriate accommodation for small and northern court sites	■	■	■	■	■
	Plan and advocate for an increase in the judicial complement of the Family Court Branch of the Superior Court of Justice	■	■	■	■	■
	Develop inventory of and provide policy/operational support to specialized courts in consultation with the judiciary	■	■	■		
	Support province-wide provision of mental health court programs in consultation with the judiciary	■	■	■		
	Support Pilot assessment and implementation of the Community Court initiative	■	■	■		
	Support major crime courts/major case management protocols	■	■			
Collaborative working relationships exist with municipalities, the judiciary and the bar, Justice Sector partners, other ministries, agencies, other Ministry of the Attorney General Divisions, and public service unions/ associations • Forums include Justice Summit, local Bench and Bar Committees, Operational Policy Tables and other regular meetings	Create better links between government ministries that serve families, starting with those that service child protection clients	■	■	■		
	Continue discussions with the Office of the Chief Justice of the Superior Court of Justice to develop a Memorandum of Understanding between the Attorney General and Chief Justice	■	■			
The Division has a Federal/Provincial/ Territorial strategy in place • Monitor the impact of federal legislative policy and program changes on court workload and procedures • The Division participates in the Federal/Provincial/Territorial justice forum, e.g. the Family Justice Coordinating Committee of Senior Officials	Negotiate agreement for continued federal contribution funding for family justice services and any savings that result from Family Court expansion	■	■	■	■	■
	Develop a Divisional Federal/Provincial/Territorial strategy to manage the impact of federal legislation and policies on Ontario's courts	■	■			
	Explore the feasibility of a Canadian equivalent to the American "National Center for State Courts"	■	■	■		

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Business Goal #3: Consistent, High-Quality Services (continued)

Goal	Initiative	Implementation				
		07/08	08/09	09/10	10/11	11/12
The Division has links with external agencies to identify emerging issues and best practices and to improve the analysis of court data • Build on the relationship with the Association of Canadian Court Administrators, the Canadian Centre for Justice Statistics and the National Center for State Courts • Establish partnerships with universities, law schools and other research agencies	Develop research partnerships	■	■	■		
Efficient file and record management practices are in place at all court offices	Develop and implement file integrity quality assurance measures	■	■	■		
	Review policies and procedures for safe handling and storage of exhibits, including consultation with the judiciary	■	■	■		
Jury selection process and accomodations encourage public participation in juries	Develop and implement plan to improve jury processes and accommodations	■	■	■		
	Review current jury policies and procedures to improve consistent approach across the province, including review of practices in other jurisdictions	■	■	■		
The Division participates in broader legislative and policy reviews aimed at improving the court process	Implement *Access to Justice Act* reforms	■ ✓				
	Monitor the federal evaluation of the national Family Court model	■	■			
	Meet Attorney General's obligation to engage in *Provincial Offences Act* streamlining exercise with municipalities	■	■			
Enforcement services are effective and timely • Standards, policies and procedures are regularly reviewed and updated	Finalize manual for enforcement officers	■	■			
	Provide enforcement officers with new equipment and training	■ ✓				
	Prepare communication package for police services to explain scope of civil enforcement function	■	■	■		
	Develop a multi-year operational plan for the Enforcement Unit	■ ✓				

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Business Goal #3: Consistent High-Quality Services (continued)

Goal	Initiative	Implementation				
		07/08	08/09	09/10	10/11	11/12
High-quality court reporting and interpreter services are available as needed	Develop and implement a plan to enhance the provision of interpreter services	■	■			
	Establish an electronic tool to track and schedule court interpreters	■	■	■	■	
	Develop enhanced testing and training criteria for interpretation services	■	■	■	■	■
	Conduct a review of court reporting and transcription production services in Ontario	■	■			
	Incrementally convert from analogue to digital recording devices for courtroom recording and transcript production	■	■	■		

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Business Goal #4: Effective and Accountable Decision-Making

Goal	Initiative	Implementation				
		07/08	08/09	09/10	10/11	11/12
The Division's Five-Year Plan provides multi-year strategic direction on Divisional priorities - Plan is updated annually in consultation with judiciary and court users	Develop system measures and incorporate them in the Five-Year Plan. Track and report results regularly to central agencies and the public	■	■	■	■	■
Client satisfaction with services is continuously monitored through public complaints protocols and client satisfaction surveys	Regularly monitor court services and programs through client satisfaction surveys	■	■	■	■	■
The Division has Quality Assurance standards and practices in place	Improve the consistency and integrity of collection and reporting of court activity data	■	■	■		
Local practices and programs, pilot projects and test pilots are evaluated and assessed for province-wide application	Participate in implementation of best practices for child protection cases through the Family Courts Steering Committee	■	■			
Provincial stewardship services help ensure that municipal courts deliver *Provincial Offences Act* court services that support accessible, fair, timely and effective justice services - Compliance with standards and requirements by regularly monitoring court activity through the analysis of financial reports as well as annual on-site audits	Implement reforms to the administration of POA Appeals developed in collaboration with municipalities	■	■	■		
	Implement changes to *Provincial Offices Act* appeals administration	■	■			
	Review and revise Municipal Partner reporting templates in collaboration with municipal partners to clarify reporting requirements and responsibilities	■ ✓				

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Business Goal #4: Effective and Accountable Decision-Making (continued)

Goal	Initiative	Implementation				
		07/08	08/09	09/10	10/11	11/12
Management information reports are regularly made available to the Division, MAG, the judiciary, and the public to support ongoing program reviews and the analysis of case processing trends, client satisfaction with services and accountability to the public for the operation of the courts • Reports will be reviewed annually in consultation with the judiciary and court users • Division will continue to respond to ad hoc data requests	Enhance criminal data collection, reporting and analysis to identify and resolve the causes of criminal case delays	■	■			
	Develop new standard reports for family, civil, Small Claims Court, Superior Court of Justice criminal and *Provincial Offences Act* matters	■	■	■		
	Train staff in the collection of data, the use of databases and reading and interpretation of data reports	■	■	■		
	Work with representatives of the judiciary and court users, and develop research partnerships, to enhance data analysis capacity	■	■	■		
	Link court activity statistical data and other data to support workload and resource forecasting	■	■	■		
	Develop a non-statistical research database for research on social, economic, demographic and justice trends and best practices	■	■	■		
	Move from delivery of data to establishment of integrated, analytical management information system to support decision-making	■	■	■		
Planning for the court service of the future is underway, in consultation with the judiciary	Establish a planning committee	■ ✓				

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Business Goal #5: Efficient Resource Management

Goal	Initiative	Implementation				
		07/08	08/09	09/10	10/11	11/12
Resource models provide an objective basis for assessing courtroom and court office staffing needs, the judicial and justice of the peace complement for the Ontario Court of Justice, regional allocations and private/public costs of litigation	Confirm division-wide FTE's and establish ongoing tracking mechanism	■	■	■		
	With the Ontario Court of Justice and the National Center for State Courts, develop a Justice of the Peace complement model	■	■			
	Develop Divisional staffing model	■	■	■	■	■
	Develop model to assess private/public costs of litigation	■	■	■		
Policies are in place to support effective collection of unpaid fines and estreated bail - Track the amount of defaulted fines and estreated bail collected	Develop and implement a plan for the collection of unpaid *Criminal Code* fines, POA fines and estreated bails	■	■	■	■	■
The Division works with the Facilities Management Branch to effectively manage court facilities and to develop a multi-year strategic facilities plan for future courthouse projects - Develop multi-year infrastructure strategy for major capital and asset management - Ongoing tracking and strategic planning - Work with Facilities Management Branch to develop annual Infrastructure Plans and the MAG asset management branch plan	Develop a framework to ensure that court facilities are designed in a way that meets current and future needs, court facilities provide open, accessible and timely services to the public and consistent and effective courthouse planning processes are in place province-wide	■ ✓				
	Develop a collaborative strategy with Facilities Management Branch and Ministry of Community Safety and Correctional Services regarding court security, with focus on health and safety, best practices for court facilties, and support for local security committees	■	■	■		
	Explore the potential for partnerships in courthouse development that will foster community development and support best practices in land use planning	■	■	■	■	■
	Post archival information on the Ministry's internet site about architecture, history and features of heritage courthouses	■	■			
The Division maintains an effective document and resource management system	Participate in the development of strategies and tools in support of integrated resource management	■	■	■	■	■
The Division effectively manages trust funds	Establish web-based, province-wide, Trust Accounting System		■	■	■	■

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Appendix Glossary

ICON	The Integrated Courts Offences Network (ICON) is an operational system that tracks criminal charges filed at the Ontario Court of Justice.
FRANK and SUSTAIN	The FRANK court case tracking system was developed as a standard operational system for Ontario courts. The system collects data and facilitates tracking activity in the following practice areas: civil, family, Small Claims Court, and criminal proceedings in the Superior Court of Justice. As of March 31st, 2008, all court locations, with the exception of Toronto Superior Court, changed to FRANK to track their court activities. Toronto will continue to use the older operational system until mid-2008.
Criminal	Criminal data includes all offences under the *Criminal Code of Canada*, *Controlled Drugs and Substances Act / Narcotics Control Act / Food and Drug Act* and other federal offences by adults and young persons. Ontario Court of Justice criminal data is collected by charge, whereas Superior Court of Justice criminal data is collected by indictment.
Civil	Civil data includes proceedings for all *Motor Vehicle Act*, *Construction Lien Act* and estates proceedings and all other civil proceedings in the Superior Court of Justice. It excludes small claims and family matters.
Small Claims	Small Claims data includes all cases which fall within the jurisdiction of the Small Claims Court (i.e. civil claims of $10,000 or less, excluding claims under the *Construction Lien Act* and any other matter within the exclusive jurisdiction of the Superior Court of Justice).
Family	Family data includes all cases under the *Family Law Act* (except Part V), the *Children's Law Reform Act* (except sections 59 and 60), Parts III, VI and VII of the *Child and Family Services Act*, the *Interjurisdictional Support Orders Act*, 2002, section 6 of the *Marriage Act*, the *Change of Name Act*, and other family cases. It also includes matters under the *Family Responsibility and Support Enforcement Arrears Act*, 1996 in Family Events Heard.

Civil Overview by Region

Region	Fiscal Year	Proceedings Received	Events Heard	Courtroom Operating Hours
Central East	2005/2006	8,974	15,081	5,872
	2006/2007	9,024	16,141	5,138
	2007/2008	9,602	16,518	5,309
Central West	2002/2003	18,010	24,134	9,287
	2006/2007	21,067	25,651	8,933
	2007/2008	22,184	28,144	9,237
East	2005/2006	5,177	12,713	6,476
	2006/2007	5,142	13,461	4,432
	2007/2008	6,188	11,765	5,205
North East	2005/2006	2,905	5,865	2,048
	2006/2007	2,754	5,939	1,959
	2007/2008	3,052	5,623	1,612
North West	2005/2006	954	2,255	1,073
	2006/2007	977	2,231	912
	2007/2008	986	2,274	982
Toronto	2005/2006	30,828	59,079	31,509
	2006/2007	30,407	50,526	28,790
	2007/2008	30,675	43,932	27,199
West	2005/2006	12,050	21,149	6,885
	2006/2007	12,736	22,426	7,107
	2007/2008	12,728	23,791	6,913
Ontario	2005/2006	78,898	140,276	63,149
	2006/2007	82,107	136,375	57,271
	2007/2008	85,416	132,047	56,459

1. Data obtained from an automated data collection system were used to compile the Proceedings Received and Events Heard statistics. These data are only available for the periods shown (2005/2006, 2006/2007 and 2007/2008). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. New proceedings include all new files opened except for: Bulk Sales affidavits; Restitution Orders; Solicitor and Client Assessments; Fee Waiver requests; Uncontested Estate matters.
3. Events Heard include all scheduled events dealt with by a presiding official (including adjournments). While Bulk Sales affidavits; Restitution Orders; Solicitor and Client Assessments; Fee Waiver requests are not included in new proceedings, the related event activity is included in the number of events heard.
4. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.

SOURCE: FRANK and SUSTAIN

Civil Proceedings Received

Region	Locations	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
Central East	Barrie	1,340	1,649	1,598	258	19%
	Bracebridge	227	189	212	-15	-7%
	Cobourg	165	131	163	-2	-1%
	Lindsay	211	215	207	-4	-2%
	Newmarket	3,910	4,550	5,307	1,397	36%
	Peterborough	388	413	385	-3	-1%
	Whitby	2,733	1,877	1,730	-1,003	-37%
Central East Total		**8,974**	**9,024**	**9,602**	**628**	**7%**
Central West	Brampton	4,118	4,020	3,775	-343	-8%
	Brantford	468	566	695	227	49%
	Cayuga	53	82	76	23	43%
	Hamilton	6,334	7,199	7,578	1,244	20%
	Milton	4,958	6,894	7,596	2,638	53%
	Orangeville	573	611	703	130	23%
	Simcoe	130	177	188	58	45%
	St. Catharines	839	872	986	147	18%
	Welland	537	646	587	50	9%
Central West Total		**18,010**	**21,067**	**22,184**	**4,174**	**23%**
East	Belleville	353	383	351	-2	-1%
	Brockville	165	182	196	31	19%
	Cornwall	175	170	209	34	19%
	Kingston	547	511	463	-84	-15%
	L'Orignal	50	81	65	15	30%
	Napanee	32	42	34	2	6%
	Ottawa	3,607	3,512	4,587	980	27%
	Pembroke	126	149	155	29	23%
	Perth	93	73	103	10	11%
	Picton	29	39	25	-4	-14%
East Total		**5,177**	**5,142**	**6,188**	**1,011**	**20%**
North East	Cochrane (inc. Timmins)	375	454	369	-6	-2%
	Gore Bay	32	33	17	-15	-47%
	Haileybury	99	115	136	37	37%
	North Bay	303	260	291	-12	-4%
	Parry Sound	110	128	128	18	16%
	Sault Ste. Marie	335	363	396	61	18%
	Sudbury	1,651	1,401	1,715	64	4%
North East Total		**2,905**	**2,754**	**3,052**	**147**	**5%**

Civil Proceedings Received continued

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
North West	Fort Frances	27	26	21	-6	-22%
	Kenora	160	136	167	7	4%
	Thunder Bay	767	815	798	31	4%
North West Total		**954**	**977**	**986**	**32**	**3%**
Toronto	Toronto Superior Court	30,828	30,407	30,675	-153	0%
Toronto Total		**30,828**	**30,407**	**30,675**	**-153**	**0%**
West	Chatham	317	286	300	-17	-5%
	Goderich	88	95	87	-1	-1%
	Guelph	388	438	419	31	8%
	Kitchener	1,731	1,791	1,755	24	1%
	London	6,475	7,012	7,239	764	12%
	Owen Sound	249	339	252	3	1%
	Sarnia	329	312	287	-42	-13%
	St. Thomas	131	122	192	61	47%
	Stratford	187	150	138	-49	-26%
	Walkerton	115	98	113	-2	-2%
	Windsor	1,863	1,936	1,769	-94	-5%
	Woodstock	177	157	177	0	0%
West Total		**12,050**	**12,736**	**12,728**	**678**	**6%**
Ontario Total		**78,898**	**82,107**	**85,416**	**6,518**	**8%**

1. Data obtained from an automated data collection system were used to compile these statistics. These data are only available for the periods shown (2005/2006, 2006/2007 and 2007/2008). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. New proceedings include all new files opened except for: Bulk Sales affidavits; Restitution Orders; Solicitor and Client Assessments; Fee Waiver requests; Uncontested Estate matters.

SOURCE: FRANK and SUSTAIN

Civil Events Heard

Region	Locations	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
Central East	Barrie	2,899	3,403	3,354	455	16%
	Bracebridge	360	523	409	49	14%
	Cobourg	215	223	243	28	13%
	Lindsay	415	404	440	25	6%
	Newmarket	6,919	7,583	7,949	1,030	15%
	Peterborough	525	590	666	141	27%
	Whitby	3,748	3,415	3,457	-291	-8%
Central East Total		**15,081**	**16,141**	**16,518**	**1,437**	**10%**
Central West	Brampton	6,360	6,647	6,517	157	2%
	Brantford	764	775	905	141	18%
	Cayuga	149	238	175	26	17%
	Hamilton	9,710	10,469	12,468	2,758	28%
	Milton	3,142	3,623	3,724	582	19%
	Orangeville	484	473	542	58	12%
	Simcoe	377	408	427	50	13%
	St. Catharines	1,966	1,722	2,022	56	3%
	Welland	1,182	1,296	1,364	182	15%
Central West Total		**24,134**	**25,651**	**28,144**	**4,010**	**17%**
East	Belleville	886	848	873	-13	-1%
	Brockville	343	403	427	84	24%
	Cornwall	201	161	237	36	18%
	Kingston	1,033	1,049	1,031	-2	0%
	L'Orignal	137	163	81	-56	-41%
	Napanee	53	57	88	35	66%
	Ottawa	9,429	10,196	8,455	-974	-10%
	Pembroke	374	325	344	-30	-8%
	Perth	185	180	148	-37	-20%
	Picton	72	79	81	9	13%
East Total		**12,713**	**13,461**	**11,765**	**-948**	**-7%**
North East	Cochrane (inc. Timmins)	1,015	1,075	998	-17	-2%
	Gore Bay	39	44	49	10	26%
	Haileybury	198	285	257	59	30%
	North Bay	939	927	657	-282	-30%
	Parry Sound	182	161	132	-50	-27%
	Sault Ste. Marie	869	777	861	-8	-1%
	Sudbury	2,623	2,670	2,669	46	2%
North East Total		**5,865**	**5,939**	**5,623**	**-242**	**-4%**

Civil Events Heard continued

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
North West	Fort Frances	46	45	64	18	39%
	Kenora	476	396	355	-121	-25%
	Thunder Bay	1,733	1,790	1,855	122	7%
North West Total		**2,255**	**2,231**	**2,274**	**19**	**1%**
Toronto	Toronto Superior Court	59,079	50,526	43,932	-15,147	-26%
Toronto Total		**59,079**	**50,526**	**43,932**	**-15,147**	**-26%**
West	Chatham	930	809	974	44	5%
	Goderich	172	202	168	-4	-2%
	Guelph	817	910	919	102	12%
	Kitchener	3,004	3,480	3,755	751	25%
	London	8,786	9,114	10,675	1,889	22%
	Owen Sound	387	421	399	12	3%
	Sarnia	675	675	655	-20	-3%
	St. Thomas	218	224	391	173	79%
	Stratford	300	386	343	43	14%
	Walkerton	234	182	158	-76	-32%
	Windsor	5,395	5,704	5,075	-320	-6%
	Woodstock	231	319	279	48	21%
West Total		**21,149**	**22,426**	**23,791**	**2,642**	**12%**
Ontario Total		**140,276**	**136,375**	**132,047**	**-8,229**	**-6%**

1. Data obtained from an automated data collection system were used to compile these statistics. These data are only available for the periods shown (2005/2006, 2006/2007 and 2007/2008). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. Events Heard include all scheduled events dealt with by a presiding official (including adjournments). While Bulk Sales affidavits; Restitution Orders; Solicitor and Client Assessments; Fee Waiver requests are not included in new proceedings, the related event activity is included in the number of events heard.

SOURCE: FRANK and SUSTAIN

Ontario Court of Justice: Criminal Overview by Region

Region	Fiscal Year	Charges Received	Charges Disposed	Charges Pending	Events Heard	Courtroom Operating Hours
Central East	2003/2004	90,832	88,615	39,269	687,928	45,370
	2004/2005	94,632	87,594	46,777	805,602	49,316
	2005/2006	96,131	96,406	44,884	861,386	51,696
	2006/2007	103,393	95,894	50,786	930,684	51,172
	2007/2008	101,472	102,398	48,169	987,606	53,344
Central West	2003/2004	95,544	94,591	45,815	762,003	50,404
	2004/2005	98,256	98,684	46,470	796,352	52,937
	2005/2006	100,137	95,836	48,365	859,015	51,966
	2006/2007	99,571	96,062	50,912	917,084	53,018
	2007/2008	97,346	96,143	49,799	914,090	55,675
East	2003/2004	73,291	75,234	31,418	550,545	31,554
	2004/2005	78,793	76,564	34,477	608,145	32,201
	2005/2006	78,741	78,981	33,007	652,018	33,617
	2006/2007	83,219	79,889	35,135	696,602	31,484
	2007/2008	80,551	79,816	34,295	698,290	32,829
North East	2003/2004	40,348	40,447	13,354	256,238	14,650
	2004/2005	40,748	39,866	14,582	276,158	14,886
	2005/2006	40,258	39,104	15,370	284,441	15,288
	2006/2007	42,261	41,306	15,532	314,908	15,917
	2007/2008	44,934	42,312	16,077	329,524	16,079
North West	2003/2004	19,103	20,599	5,541	111,222	6,505
	2004/2005	19,822	19,419	6,107	114,346	6,510
	2005/2006	20,086	18,568	7,398	122,417	6,730
	2006/2007	20,827	20,394	7,073	138,397	7,136
	2007/2008	20,301	19,629	7,105	134,558	6,621
Toronto	2003/2004	128,348	126,838	64,886	1,334,746	69,499
	2004/2005	133,785	130,054	67,792	1,417,631	72,056
	2005/2006	142,804	130,684	73,452	1,592,856	73,432
	2006/2007	146,572	138,363	77,758	1,700,010	73,669
	2007/2008	147,233	135,380	82,263	1,674,801	73,207
West	2003/2004	85,985	88,501	29,823	623,624	42,713
	2004/2005	90,334	87,391	33,782	678,436	43,339
	2005/2006	95,487	92,289	35,859	753,914	44,890
	2006/2007	102,194	99,273	37,777	801,129	45,315
	2007/2008	103,774	102,858	37,954	848,503	46,326
Ontario	2003/2004	533,451	534,825	230,106	4,326,306	260,694
	2004/2005	556,370	539,572	249,987	4,696,670	271,245
	2005/2006	573,644	551,868	258,335	5,126,047	277,619
	2006/2007	598,037	571,181	274,973	5,498,814	277,711
	2007/2008	595,611	578,536	275,662	5,587,372	284,080

1. Criminal proceedings received and disposed are individual criminal charges. There may be multiple charges laid against an accused in a single 'case'. There are approximately two charges per case.
2. Charges received have been adjusted for transfers.
3. Charges pending are active charges that have a future court date scheduled as of the last day of the month. For example, where a bench warrant is issued against a person, no future court dates are scheduled until the bench warrant is executed. These charges are therefore treated as "inactive proceedings" and are excluded from the total number of pending charges.
4. Criminal events heard in the Ontario Court of Justice are collected for each charge that was before the court. For example, if a person has been charged with two offences, the courts data base shows two events for each court appearance. Events heard include trials, pre trials, motion hearings, bail hearings, preliminary hearings, and other hearings.
5. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.

SOURCE: ICON

Ontario Court of Justice: Criminal Charges Received

Region	Location	03/04	04/05	05/06	06/07	07/08	Change from 03/04 to 07/08	% Change from 03/04 to 07/08
Central East	Barrie	17,430	18,233	18,109	18,037	18,736	1,306	7%
	Bracebridge	3,018	3,538	3,581	3,921	4,056	1,038	34%
	Cobourg	3,470	3,946	3,988	4,235	4,758	1,288	37%
	Lindsay	6,219	5,988	5,922	6,156	6,016	-203	-3%
	Newmarket	24,688	25,999	27,049	29,261	29,608	4,920	20%
	Orillia	3,054	3,182	3,320	3,633	3,654	600	20%
	Oshawa	26,463	26,296	26,601	29,793	27,562	1,099	4%
	Peterborough	6,490	7,450	7,561	8,357	7,082	592	9%
Central East Total		**90,832**	**94,632**	**96,131**	**103,393**	**101,472**	**10,640**	**12%**
Central West	Brampton	36,088	38,244	40,568	40,788	37,011	923	3%
	Brantford	7,786	8,265	7,713	8,140	8,620	834	11%
	Cayuga	1,579	1,575	1,569	1,897	2,143	564	36%
	Hamilton	20,896	20,033	19,652	18,909	19,397	-1,499	-7%
	Milton	9,305	8,938	9,330	8,982	9,946	641	7%
	Orangeville	4,605	4,335	4,884	4,839	4,894	289	6%
	Simcoe	2,486	2,835	3,023	3,008	2,518	32	1%
	St. Catharines	10,450	11,927	11,357	11,125	11,176	726	7%
	Welland	2,349	2,104	2,041	1,883	1,641	-708	-30%
Central West Total		**95,544**	**98,256**	**100,137**	**99,571**	**97,346**	**1,802**	**2%**
East	Belleville	6,669	6,996	6,305	6,501	5,728	-941	-14%
	Brockville	4,400	4,794	5,125	4,759	5,306	906	21%
	Cornwall	7,385	7,874	7,843	8,212	7,824	439	6%
	Kingston	6,751	7,549	7,823	7,151	7,174	423	6%
	L'Orignal	2,562	2,595	2,685	3,136	3,114	552	22%
	Napanee	1,914	2,325	2,404	2,493	2,932	1,018	53%
	Ottawa	34,295	37,353	36,863	39,783	37,577	3,282	10%
	Pembroke	4,577	4,283	4,533	5,273	4,939	362	8%
	Perth	3,697	4,012	4,197	4,795	4,927	1,230	33%
	Picton	1,041	1,012	963	1,116	1,030	-11	-1%
East Total		**73,291**	**78,793**	**78,741**	**83,219**	**80,551**	**7,260**	**10%**
North East	Cochrane	2,580	2,243	2,287	2,313	3,235	655	25%
	Elliot Lake	1,028	960	1,006	898	799	-229	-22%
	Espanola	685	697	595	629	828	143	21%
	Gore Bay	1,241	1,481	1,370	1,472	1,757	516	42%
	Haileybury	2,076	1,910	2,307	2,001	2,625	549	26%
	Kirkland Lake	409	383	393	343	479	70	17%
	North Bay	5,928	5,830	5,649	5,741	5,479	-449	-8%
	Parry Sound	2,339	2,432	2,481	2,545	2,429	90	4%
	Sault Ste. Marie	7,804	7,428	7,204	7,998	7,843	39	0%
	Sudbury	11,669	12,445	12,328	13,110	14,151	2,482	21%
	Timmins	4,589	4,939	4,638	5,211	5,309	720	16%
North East Total		**40,348**	**40,748**	**40,258**	**42,261**	**44,934**	**4,586**	**11%**
North West	Dryden	3,191	3,161	3,321	3,548	3,746	555	17%
	Fort Frances	1,145	1,281	1,324	1,483	1,315	170	15%
	Kenora	4,616	4,610	4,715	4,900	5,181	565	12%
	Thunder Bay	10,151	10,770	10,726	10,896	10,059	-92	-1%
North West Total		**19,103**	**19,822**	**20,086**	**20,827**	**20,301**	**1,198**	**6%**

Ontario Court of Justice: Criminal Charges Received continued

Region	Location	03/04	04/05	05/06	06/07	07/08	Change from 03/04 to 07/08	% Change from 03/04 to 07/08
Toronto	1000 Finch Avenue West	22,681	22,379	26,544	23,698	23,832	1,151	5%
	1911 Eglinton Avenue	21,184	24,216	26,718	29,248	29,607	8,423	40%
	2201 Finch Avenue West	22,440	23,899	22,320	25,462	24,067	1,627	7%
	311 Jarvis Street	5,456	5,376	5,703	4,828	5,765	309	6%
	College Park	19,373	19,944	17,062	17,563	20,812	1,439	7%
	Old City Hall	37,214	37,971	44,457	45,773	43,150	5,936	16%
Toronto Total		**128,348**	**133,785**	**142,804**	**146,572**	**147,233**	**18,885**	**15%**
West	Chatham	5,738	4,465	6,145	6,672	6,229	491	9%
	Goderich	1,591	1,747	2,102	2,322	2,568	977	61%
	Guelph	5,658	6,291	6,505	6,335	6,744	1,086	19%
	Kitchener	18,163	20,718	21,608	22,637	24,238	6,075	33%
	London	16,116	17,938	18,794	21,820	21,654	5,538	34%
	Owen Sound	3,485	3,365	3,158	3,494	3,719	234	7%
	Sarnia	6,543	6,313	6,937	8,410	8,581	2,038	31%
	St. Thomas	3,462	3,219	3,727	3,752	3,781	319	9%
	Stratford	2,695	2,658	2,824	2,689	2,620	-75	-3%
	Walkerton	2,064	2,114	2,715	3,015	3,225	1,161	56%
	Windsor	16,543	17,052	16,388	16,870	16,088	-455	-3%
	Woodstock	3,927	4,454	4,584	4,178	4,327	400	10%
West Total		**85,985**	**90,334**	**95,487**	**102,194**	**103,774**	**17,789**	**21%**
Ontario Total		**533,451**	**556,370**	**573,644**	**598,037**	**595,611**	**62,160**	**12%**

1. Criminal proceedings received are individual criminal charges. There may be multiple charges laid against an accused in a single 'case'. There are approximately two charges per case.
2. Charges received have been adjusted for transfers.

SOURCE: ICON

Ontario Court of Justice: Criminal Charges Disposed

Region	Location	03/04	04/05	05/06	06/07	07/08	Change from 03/04 to 07/08	% Change from 03/04 to 07/08
Central East	Barrie	16,373	16,341	19,467	18,847	17,742	1,369	8%
	Bracebridge	3,273	3,361	3,584	3,628	3,421	148	5%
	Cobourg	3,612	3,790	3,686	3,996	4,405	793	22%
	Lindsay	5,856	6,281	5,483	6,035	6,182	326	6%
	Newmarket	24,546	22,674	26,885	26,780	30,247	5,701	23%
	Orillia	2,673	3,188	2,980	3,229	3,599	926	35%
	Oshawa	25,958	25,746	26,817	26,250	28,384	2,426	9%
	Peterborough	6,324	6,213	7,504	7,129	8,418	2,094	33%
Central East Total		**88,615**	**87,594**	**96,406**	**95,894**	**102,398**	**13,783**	**16%**
Central West	Brampton	35,647	38,948	37,173	38,084	38,560	2,913	8%
	Brantford	7,450	8,079	7,562	7,919	8,145	695	9%
	Cayuga	1,453	1,563	1,736	1,640	1,928	475	33%
	Hamilton	21,218	20,018	20,227	19,109	18,650	-2,568	-12%
	Milton	8,126	9,962	8,507	8,676	9,179	1,053	13%
	Orangeville	4,588	4,662	4,166	4,657	4,551	-37	-1%
	Simcoe	2,718	2,610	3,074	3,063	2,529	-189	-7%
	St. Catharines	10,906	10,769	11,363	11,158	10,804	-102	-1%
	Welland	2,485	2,073	2,028	1,756	1,797	-688	-28%
Central West Total		**94,591**	**98,684**	**95,836**	**96,062**	**96,143**	**1,552**	**2%**
East	Belleville	7,037	7,130	6,579	6,226	5,662	-1,375	-20%
	Brockville	4,864	4,316	4,756	4,817	4,758	-106	-2%
	Cornwall	6,491	7,781	7,547	7,242	8,163	1,672	26%
	Kingston	8,249	6,989	7,944	7,330	7,094	-1,155	-14%
	L'Orignal	2,535	2,413	2,639	2,547	3,334	799	32%
	Napanee	2,180	2,333	2,541	2,488	2,753	573	26%
	Ottawa	34,329	36,286	37,932	38,299	37,741	3,412	10%
	Pembroke	4,598	4,228	4,020	5,453	4,838	240	5%
	Perth	3,902	4,049	4,013	4,379	4,451	549	14%
	Picton	1,049	1,039	1,010	1,108	1,022	-27	-3%
East Total		**75,234**	**76,564**	**78,981**	**79,889**	**79,816**	**4,582**	**6%**
North East	Cochrane	2,506	2,389	2,205	2,229	2,280	-226	-9%
	Elliot Lake	1,338	879	891	793	851	-487	-36%
	Espanola	480	632	585	726	710	230	48%
	Gore Bay	1,269	1,446	1,272	1,434	1,631	362	29%
	Haileybury	2,117	1,944	1,713	1,984	2,157	40	2%
	Kirkland Lake	421	387	327	404	305	-116	-28%
	North Bay	5,849	5,873	5,682	5,343	5,291	-558	-10%
	Parry Sound	2,203	2,023	2,758	2,679	2,480	277	13%
	Sault Ste. Marie	7,988	7,416	6,933	8,049	7,831	-157	-2%
	Sudbury	11,555	12,143	12,186	12,635	13,832	2,277	20%
	Timmins	4,721	4,734	4,552	5,030	4,944	223	5%
North East Total		**40,447**	**39,866**	**39,104**	**41,306**	**42,312**	**1,865**	**5%**
North West	Dryden	3,538	2,976	3,301	3,559	3,603	65	2%
	Fort Frances	1,239	1,211	1,286	1,178	1,437	198	16%
	Kenora	4,735	4,663	4,257	4,620	5,141	406	9%
	Thunder Bay	11,087	10,569	9,724	11,037	9,448	-1,639	-15%
North West Total		**20,599**	**19,419**	**18,568**	**20,394**	**19,629**	**-970**	**-5%**

Ontario Court of Justice: Criminal Charges Disposed continued

Region	Location	03/04	04/05	05/06	06/07	07/08	Change from 03/04 to 07/08	% Change from 03/04 to 07/08
Toronto	1000 Finch Avenue West	22,813	24,702	25,039	22,777	24,446	1,633	7%
	1911 Eglinton Avenue	20,256	22,397	23,463	26,530	27,625	7,369	36%
	2201 Finch Avenue West	21,575	21,461	22,603	23,753	21,174	-401	-2%
	311 Jarvis Street	5,107	5,779	4,998	5,780	5,203	96	2%
	College Park	20,354	19,048	18,360	16,230	17,925	-2,429	-12%
	Old City Hall	36,733	36,667	36,221	43,293	39,007	2,274	6%
Toronto Total		**126,838**	**130,054**	**130,684**	**138,363**	**135,380**	**8,542**	**7%**
West	Chatham	5,729	4,907	5,568	6,327	6,333	604	11%
	Goderich	1,542	1,937	1,951	2,150	2,254	712	46%
	Guelph	6,115	5,985	5,879	6,488	6,269	154	3%
	Kitchener	18,903	20,559	20,947	21,162	23,604	4,701	25%
	London	17,628	17,634	18,632	20,278	22,719	5,091	29%
	Owen Sound	3,639	3,234	3,317	3,232	3,722	83	2%
	Sarnia	6,906	6,145	6,203	7,357	8,792	1,886	27%
	St. Thomas	3,550	2,931	3,568	3,719	3,595	45	1%
	Stratford	2,694	2,619	2,938	2,716	2,573	-121	-4%
	Walkerton	2,269	2,100	2,317	3,009	3,212	943	42%
	Windsor	15,904	15,395	16,786	18,176	15,328	-576	-4%
	Woodstock	3,622	3,945	4,183	4,659	4,457	835	23%
West Total		**88,501**	**87,391**	**92,289**	**99,273**	**102,858**	**14,357**	**16%**
Ontario Total		**534,825**	**539,572**	**551,868**	**571,181**	**578,536**	**43,711**	**8%**

1. Criminal proceedings disposed are individual criminal charges. There may be multiple charges laid against an accused in a single 'case.' There are approximately two charges per case.

SOURCE: ICON

Ontario Court of Justice: Criminal Charges Pending

Region	Location	03/04	04/05	05/06	06/07	07/08	Change from 03/04 to 07/08	% Change from 03/04 to 07/08
Central East	Barrie	7,707	9,397	8,093	6,999	7,582	-125	-2%
	Bracebridge	820	1,150	1,112	1,262	1,553	733	89%
	Cobourg	1,402	1,523	1,789	1,979	2,149	747	53%
	Lindsay	3,179	2,844	3,115	3,141	2,858	-321	-10%
	Newmarket	10,557	14,734	14,371	16,441	15,208	4,651	44%
	Orillia	1,136	973	1,208	1,453	1,376	240	21%
	Oshawa	11,583	12,079	11,317	14,426	13,632	2,049	18%
	Peterborough	2,885	4,077	3,879	5,085	3,811	926	32%
Central East Total		**39,269**	**46,777**	**44,884**	**50,786**	**48,169**	**8,900**	**23%**
Central West	Brampton	20,681	20,543	22,737	24,813	21,313	632	3%
	Brantford	3,265	3,511	3,480	3,477	3,868	603	18%
	Cayuga	561	609	414	636	905	344	61%
	Hamilton	7,577	7,717	6,934	6,720	7,520	-57	-1%
	Milton	5,432	4,608	5,006	5,355	6,014	582	11%
	Orangeville	1,943	1,609	2,213	2,309	2,503	560	29%
	Simcoe	890	1,133	1,071	985	966	76	9%
	St. Catharines	4,503	5,710	5,522	5,451	5,746	1,243	28%
	Welland	963	1,030	988	1,166	964	1	0%
Central West Total		**45,815**	**46,470**	**48,365**	**50,912**	**49,799**	**3,984**	**9%**
East	Belleville	2,293	2,225	1,877	2,026	1,844	-449	-20%
	Brockville	1,748	2,024	2,393	2,127	2,455	707	40%
	Cornwall	3,678	3,986	4,081	4,769	4,426	748	20%
	Kingston	2,725	3,137	2,881	2,648	2,644	-81	-3%
	L'Orignal	770	1,076	995	1,505	1,218	448	58%
	Napanee	663	668	508	470	640	-23	-3%
	Ottawa	16,692	18,229	16,450	17,706	16,835	143	1%
	Pembroke	1,425	1,587	2,189	1,873	1,984	559	39%
	Perth	1,195	1,200	1,294	1,687	1,971	776	65%
	Picton	229	345	339	324	278	49	21%
East Total		**31,418**	**34,477**	**33,007**	**35,135**	**34,295**	**2,877**	**9%**
North East	Cochrane	528	588	779	806	999	471	89%
	Elliot Lake	303	377	411	502	446	143	47%
	Espanola	324	350	362	263	389	65	20%
	Gore Bay	476	463	503	503	656	180	38%
	Haileybury	638	679	1,190	1,142	1,394	756	118%
	Kirkland Lake	70	110	161	109	265	195	279%
	North Bay	2,116	1,925	1,867	2,149	2,228	112	5%
	Parry Sound	1,025	1,405	1,171	1,060	933	-92	-9%
	Sault Ste. Marie	2,334	2,742	2,956	2,703	2,503	169	7%
	Sudbury	4,102	4,354	4,332	4,616	4,475	373	9%
	Timmins	1,438	1,589	1,638	1,679	1,789	351	24%
North East Total		**13,354**	**14,582**	**15,370**	**15,532**	**16,077**	**2,723**	**20%**
North West	Dryden	641	862	870	844	896	255	40%
	Fort Frances	241	333	356	519	357	116	48%
	Kenora	1,224	1,434	1,760	1,774	1,749	525	43%
	Thunder Bay	3,435	3,478	4,412	3,936	4,103	668	19%
North West Total		**5,541**	**6,107**	**7,398**	**7,073**	**7,105**	**1,564**	**28%**

Ontario Court of Justice: Criminal Charges Pending continued

Region	Location	03/04	04/05	05/06	06/07	07/08	Change from 03/04 to 07/08	% Change from 03/04 to 07/08
Toronto	1000 Finch Avenue West	13,642	11,472	12,134	12,327	11,348	-2,294	-17%
	1911 Eglinton Avenue	11,005	12,077	14,613	16,664	17,337	6,332	58%
	2201 Finch Avenue West	10,676	12,018	11,220	12,687	14,612	3,936	37%
	311 Jarvis Street	3,046	2,646	3,292	2,298	2,794	-252	-8%
	College Park	8,967	9,536	7,806	8,688	10,431	1,464	16%
	Old City Hall	17,550	20,043	24,387	25,094	25,741	8,191	47%
Toronto Total		**64,886**	**67,792**	**73,452**	**77,758**	**82,263**	**17,377**	**27%**
West	Chatham	1,873	1,560	2,170	2,343	2,169	296	16%
	Goderich	600	584	711	847	1,066	466	78%
	Guelph	1,846	2,184	2,708	2,460	2,869	1,023	55%
	Kitchener	5,657	5,932	6,469	7,393	7,745	2,088	37%
	London	7,325	7,855	7,686	8,931	7,735	410	6%
	Owen Sound	1,009	1,123	952	1,095	1,026	17	2%
	Sarnia	1,896	2,053	2,647	3,460	3,046	1,150	61%
	St. Thomas	964	1,256	1,381	1,354	1,440	476	49%
	Stratford	632	722	550	537	541	-91	-14%
	Walkerton	638	834	1,189	1,257	1,195	557	87%
	Windsor	5,702	7,534	6,992	6,242	7,288	1,586	28%
	Woodstock	1,681	2,145	2,404	1,858	1,834	153	9%
West Total		**29,823**	**33,782**	**35,859**	**37,777**	**37,954**	**8,131**	**27%**
Ontario Total		**230,106**	**249,987**	**258,335**	**274,973**	**275,662**	**45,556**	**20%**

1. Charges pending are active charges that have a future court date scheduled as of the last day of the month. For example, where a bench warrant is issued against a person, no future court dates are scheduled until the bench warrant is executed. These charges are therefore treated as "inactive proceedings" and are excluded from the total number of pending charges.

SOURCE: ICON

Ontario Court of Justice: Criminal Events Heard

Region	Location	03/04	04/05	05/06	06/07	07/08	Change from 03/04 to 07/08	% Change from 03/04 to 07/08
Central East	Barrie	117,646	136,935	153,970	147,735	165,543	47,897	41%
	Bracebridge	17,112	17,820	19,245	18,457	19,157	2,045	12%
	Cobourg	23,686	26,755	29,267	33,739	37,446	13,760	58%
	Lindsay	47,187	50,935	50,674	56,824	57,639	10,452	22%
	Newmarket	188,578	221,046	239,233	252,474	270,212	81,634	43%
	Orillia	15,656	14,046	15,373	18,956	19,556	3,900	25%
	Oshawa	218,656	260,556	269,025	305,485	324,166	105,510	48%
	Peterborough	59,407	77,509	84,599	97,014	93,887	34,480	58%
Central East Total		**687,928**	**805,602**	**861,386**	**930,684**	**987,606**	**299,678**	**44%**
Central West	Brampton	307,517	341,164	369,994	410,517	393,105	85,588	28%
	Brantford	55,344	55,679	57,855	65,906	72,221	16,877	30%
	Cayuga	8,873	9,520	8,623	10,202	12,185	3,312	37%
	Hamilton	170,477	163,790	168,108	166,676	166,615	-3,862	-2%
	Milton	68,205	69,716	77,777	74,348	87,910	19,705	29%
	Orangeville	28,156	28,240	33,058	37,547	38,623	10,467	37%
	Simcoe	18,750	16,934	21,412	24,286	18,780	30	0%
	St. Catharines	86,022	92,315	102,841	108,105	107,017	20,995	24%
	Welland	18,659	18,994	19,347	19,497	17,634	-1,025	-5%
Central West Total		**762,003**	**796,352**	**859,015**	**917,084**	**914,090**	**152,087**	**20%**
East	Belleville	51,419	51,416	44,496	44,661	40,241	-11,178	-22%
	Brockville	27,481	31,196	37,769	36,585	39,248	11,767	43%
	Cornwall	47,729	62,887	63,255	67,090	68,934	21,205	44%
	Kingston	65,267	63,056	79,016	74,174	67,657	2,390	4%
	L'Orignal	12,263	11,700	12,946	15,964	15,787	3,524	29%
	Napanee	11,980	12,961	12,916	11,475	13,702	1,722	14%
	Ottawa	275,101	308,636	332,591	361,340	363,913	88,812	32%
	Pembroke	26,256	28,259	29,243	37,581	40,821	14,565	55%
	Perth	27,490	31,966	34,605	41,863	43,293	15,803	57%
	Picton	5,559	6,068	5,181	5,869	4,694	-865	-16%
East Total		**550,545**	**608,145**	**652,018**	**696,602**	**698,290**	**147,745**	**27%**
North East	Cochrane	11,063	11,024	12,072	13,333	18,595	7,532	68%
	Elliot Lake	5,870	3,879	4,859	4,457	3,991	-1,879	-32%
	Espanola	3,928	3,300	3,896	3,638	3,460	-468	-12%
	Gore Bay	7,096	9,099	8,465	8,272	10,427	3,331	47%
	Haileybury	13,781	12,251	15,923	20,399	22,118	8,337	60%
	Kirkland Lake	2,193	2,292	2,574	3,105	2,993	800	36%
	North Bay	43,706	49,756	46,003	42,620	44,976	1,270	3%
	Parry Sound	13,459	15,046	18,441	16,909	16,559	3,100	23%
	Sault Ste. Marie	47,174	54,265	55,474	65,377	65,808	18,634	40%
	Sudbury	85,129	88,783	89,270	103,380	106,505	21,376	25%
	Timmins	22,839	26,463	27,464	33,418	34,092	11,253	49%
North East Total		**256,238**	**276,158**	**284,441**	**314,908**	**329,524**	**73,286**	**29%**

Ontario Court of Justice: Criminal Events Heard continued

Region	Location	03/04	04/05	05/06	06/07	07/08	Change from 03/04 to 07/08	% Change from 03/04 to 07/08
North West	Dryden	14,410	13,311	14,953	17,906	18,964	4,554	32%
	Fort Frances	5,156	5,782	6,274	7,501	7,613	2,457	48%
	Kenora	24,512	27,356	28,720	32,846	34,561	10,049	41%
	Thunder Bay	67,144	67,897	72,470	80,144	73,420	6,276	9%
North West Total		**111,222**	**114,346**	**122,417**	**138,397**	**134,558**	**23,336**	**21%**
Toronto	1000 Finch Avenue West	222,889	217,743	247,442	223,248	214,479	-8,410	-4%
	1911 Eglinton Avenue	197,702	222,512	273,069	334,697	363,231	165,529	84%
	2201 Finch Avenue West	202,394	219,525	233,050	268,441	267,710	65,316	32%
	311 Jarvis Street	47,238	56,095	53,543	54,605	46,208	-1,030	-2%
	College Park	204,682	231,937	210,184	202,566	227,269	22,587	11%
	Old City Hall	459,841	469,819	575,568	616,453	555,904	96,063	21%
Toronto Total		**1,334,746**	**1,417,631**	**1,592,856**	**1,700,010**	**1,674,801**	**340,055**	**25%**
West	Chatham	43,174	32,983	39,825	45,999	43,308	134	0%
	Goderich	7,343	8,245	10,818	12,409	14,865	7,522	102%
	Guelph	34,235	39,145	47,901	48,142	49,920	15,685	46%
	Kitchener	115,224	137,794	154,459	174,478	189,147	73,923	64%
	London	159,660	165,628	184,184	203,131	215,656	55,996	35%
	Owen Sound	18,154	17,704	18,461	19,560	21,045	2,891	16%
	Sarnia	41,880	40,878	50,106	62,308	75,348	33,468	80%
	St. Thomas	25,327	23,076	29,313	28,717	30,615	5,288	21%
	Stratford	12,865	13,074	14,772	12,484	12,814	-51	0%
	Walkerton	11,107	12,790	15,610	20,068	21,629	10,522	95%
	Windsor	122,826	143,695	144,371	130,310	131,801	8,975	7%
	Woodstock	31,829	43,424	44,094	43,523	42,355	10,526	33%
West Total		**623,624**	**678,436**	**753,914**	**801,129**	**848,503**	**224,879**	**36%**
Ontario Total		**4,326,306**	**4,696,670**	**5,126,047**	**5,498,814**	**5,587,372**	**1,261,066**	**29%**

1. Criminal events heard in the Ontario Court of Justice are collected for each charge that was before the court. For example, if a person has been charged with two offences, the courts database shows two events for each court appearance. Events heard include trials, pre trials, motion hearings, bail hearings, preliminary hearings, and other hearings.

SOURCE: ICON

Superior Court of Justice: Criminal Overview by Region

Region	Fiscal Year	Indictments & Appeals Received	Indictments & Appeals Disposed	Indictments & Appeals Pending	Events Heard	Courtroom Operating Hours
Central East	2005/2006	624	454		5,350	7,577
	2006/2007	487	443	428	5,908	9,208
	2007/2008	485	396	365	5,339	7,570
Central West	2005/2006	955	940		10,019	11,465
	2006/2007	800	737	718	9,776	11,374
	2007/2008	843	774	622	9,733	10,832
East	2005/2006	730	683		2,454	5,686
	2006/2007	700	633	563	2,548	5,607
	2007/2008	662	632	525	2,780	5,352
North East	2005/2006	368	238		2,743	2,632
	2006/2007	295	272	229	2,694	2,202
	2007/2008	304	255	176	2,616	2,241
North West	2005/2006	128	110		906	739
	2006/2007	85	80	56	947	675
	2007/2008	100	67	52	863	760
Toronto	2005/2006	1,186	1,057			17,662
	2006/2007	1,112	1,006	1,704		18,145
	2007/2008	1,057	1,094	1,842		17,025
West	2005/2006	846	665		5,335	6,193
	2006/2007	818	678	633	5,118	6,286
	2007/2008	690	606	582	4,439	6,150
Ontario	2005/2006	4,837	4,147		26,807	51,955
	2006/2007	4,297	3,849	4,331	26,991	53,496
	2007/2008	4,141	3,824	4,164	25,770	49,930

1. Data obtained from an automated data collection system were used to compile the Indictments & Appeals Received, Indictments & Appeals Disposed, Indictments & Appeals Pending and Events Heard statistics. These data are available for the periods shown (2005/2006, 2006/2007 and 2007/2008), except for Indictments & Appeals Pending, for which data are only available for 2006/07 and 2007/08. The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. Events Heard include all scheduled events dealt with by a Judge (including adjournments). While applications, motions and bail reviews are not included in case activity (I.e. cases received, disposed and pending), the related event activity is included in the number of events heard.
3. The number of criminal events heard in Superior Court of Justice does not include values from Toronto, Ottawa and Windsor (due to unavailability of data).
4. Indictments are considered disposed of when all counts on the indictment have a final outcome (when sentencing is complete for indictments with a conviction). Appeals are considered disposed of when the appeal decision is given.
5. Indictments are considered pending if any count on the indictment is awaiting a final outcome, and there is a future event scheduled. (Undisposed cases with no future event are considered inactive and are not included). Appeals are considered pending if a decision has not been given on the appeal, and there is a future event scheduled.
6. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.

SOURCE: FRANK and SUSTAIN

Superior Court of Justice: Criminal Indictments and Appeals Received

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
Central East	Barrie	174	145	135	-39	-22%
	Bracebridge	18	25	17	-1	-6%
	Cobourg	23	21	29	6	26%
	Lindsay	32	39	32	0	0%
	Newmarket	164	112	116	-48	-29%
	Peterborough	32	25	28	-4	-13%
	Whitby	181	120	128	-53	-29%
Central East Total		**624**	**487**	**485**	**-139**	**-22%**
Central West	Brampton	490	404	437	-53	-11%
	Brantford	18	16	16	-2	-11%
	Cayuga	13	5	5	-8	-62%
	Hamilton	179	168	201	22	12%
	Milton	100	91	80	-20	-20%
	Orangeville	39	43	35	-4	-10%
	Simcoe	14	21	11	-3	-21%
	St. Catharines	42	19	24	-18	-43%
	Welland	60	33	34	-26	-43%
Central West Total		**955**	**800**	**843**	**-112**	**-12%**
East	Belleville	46	39	43	-3	-7%
	Brockville	30	32	22	-8	-27%
	Cornwall	73	66	90	17	23%
	Kingston	86	85	53	-33	-38%
	L'Orignal	42	43	54	12	29%
	Napanee	13	10	7	-6	-46%
	Ottawa	392	371	328	-64	-16%
	Pembroke	30	27	33	3	10%
	Perth	11	18	25	14	127%
	Picton	7	9	7	0	0%
East Total		**730**	**700**	**662**	**-68**	**-9%**
North East	Cochrane (inc. Timmins)	51	45	31	-20	-39%
	Gore Bay	20	18	17	-3	-15%
	Haileybury	17	17	22	5	29%
	North Bay	81	56	66	-15	-19%
	Parry Sound	17	15	23	6	35%
	Sault Ste. Marie	63	67	53	-10	-16%
	Sudbury	119	77	92	-27	-23%
North East Total		**368**	**295**	**304**	**-64**	**-17%**
North West	Fort Frances	1	3	5	4	400%
	Kenora	40	18	20	-20	-50%
	Thunder Bay	87	64	75	-12	-14%
North West Total		**128**	**85**	**100**	**-28**	**-22%**

Superior Court of Justice: Criminal Indictments and Appeals Received continued

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
Toronto	Toronto Superior Court Of Justice	1,186	1,112	1,057	-129	-11%
Toronto Total		**1,186**	**1,112**	**1,057**	**-129**	**-11%**
West	Chatham	35	24	16	-19	-54%
	Goderich	28	29	27	-1	-4%
	Guelph	65	62	56	-9	-14%
	Kitchener	82	56	66	-16	-20%
	London	215	197	152	-63	-29%
	Owen Sound	15	17	13	-2	-13%
	Sarnia	47	42	58	11	23%
	St. Thomas	37	47	32	-5	-14%
	Stratford	62	36	42	-20	-32%
	Walkerton	19	18	10	-9	-47%
	Windsor	218	263	185	-33	-15%
	Woodstock	23	27	33	10	43%
West Total		**846**	**818**	**690**	**-156**	**-18%**
Ontario Total		**4,837**	**4,297**	**4,141**	**-696**	**-14%**

1. Data obtained from an automated data collection system were used to compile these statistics. These data are only available for the periods shown (2005/2006, 2006/2007 and 2007/2008). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. Cases Received include indictments and appeals for both adult and youth.

SOURCE: FRANK and SUSTAIN

Superior Court of Justice: Criminal Indictments and Appeals Disposed

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
Central East	Barrie	155	164	111	-44	-28%
	Bracebridge	6	14	16	10	167%
	Cobourg	8	5	15	7	88%
	Lindsay	33	33	26	-7	-21%
	Newmarket	95	83	84	-11	-12%
	Peterborough	23	12	28	5	22%
	Whitby	134	132	116	-18	-13%
Central East Total		**454**	**443**	**396**	**-58**	**-13%**
Central West	Brampton	501	416	356	-145	-29%
	Brantford	15	14	10	-5	-33%
	Cayuga	14	6	7	-7	-50%
	Hamilton	193	107	220	27	14%
	Milton	82	75	88	6	7%
	Orangeville	18	22	19	1	6%
	Simcoe	6	14	17	11	183%
	St. Catharines	45	38	17	-28	-62%
	Welland	66	45	40	-26	-39%
Central West Total		**940**	**737**	**774**	**-166**	**-18%**
East	Belleville	42	44	28	-14	-33%
	Brockville	9	12	21	12	133%
	Cornwall	57	52	48	-9	-16%
	Kingston	72	75	59	-13	-18%
	L'Orignal	40	43	47	7	18%
	Napanee	7	5	5	-2	-29%
	Ottawa	398	363	384	-14	-4%
	Pembroke	31	24	25	-6	-19%
	Perth	17	10	10	-7	-41%
	Picton	10	5	5	-5	-50%
East Total		**683**	**633**	**632**	**-51**	**-7%**
North East	Cochrane (inc. Timmins)	31	21	37	6	19%
	Gore Bay	4	9	6	2	50%
	Haileybury	10	17	15	5	50%
	North Bay	48	57	46	-2	-4%
	Parry Sound	11	10	17	6	55%
	Sault Ste. Marie	51	61	54	3	6%
	Sudbury	83	97	80	-3	-4%
North East Total		**238**	**272**	**255**	**17**	**7%**
North West	Fort Frances	4	1	1	-3	-75%
	Kenora	32	27	16	-16	-50%
	Thunder Bay	74	52	50	-24	-32%
North West Total		**110**	**80**	**67**	**-43**	**-39%**

Superior Court of Justice: Criminal Indictments and Appeals Disposed continued

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
Toronto	Toronto Superior Court Of Justice	1,057	1,006	1,094	37	4%
Toronto Total		**1,057**	**1,006**	**1,094**	**37**	**4%**
West	Chatham	31	26	28	-3	-10%
	Goderich	30	29	21	-9	-30%
	Guelph	67	52	44	-23	-34%
	Kitchener	68	72	57	-11	-16%
	London	187	135	121	-66	-35%
	Owen Sound	6	6	7	1	17%
	Sarnia	37	40	39	2	5%
	St. Thomas	36	39	42	6	17%
	Stratford	29	40	21	-8	-28%
	Walkerton	15	14	14	-1	-7%
	Windsor	155	212	182	27	17%
	Woodstock	4	13	30	26	650%
West Total		**665**	**678**	**606**	**-59**	**-9%**
Ontario Total		**4,147**	**3,849**	**3,824**	**-323**	**-8%**

1. Data obtained from an automated data collection system were used to compile these statistics. These data are only available for the periods shown (2005/2006, 2006/2007 and 2007/2008). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. Indictments are considered disposed of when all counts on the indictment have a final outcome (when sentencing is complete for indictments with a conviction). Appeals are considered disposed of when the appeal decision is given.

SOURCE: FRANK and SUSTAIN

Superior Court of Justice: Criminal Indictments and Appeals Pending

Region	Location	06/07	07/08
Central East	Barrie	107	99
	Bracebridge	15	11
	Cobourg	22	16
	Lindsay	33	28
	Newmarket	132	108
	Peterborough	17	18
	Whitby	102	85
Central East Total		**428**	**365**
Central West	Brampton	391	341
	Brantford	9	9
	Cayuga	6	2
	Hamilton	145	136
	Milton	78	60
	Orangeville	22	20
	Simcoe	12	4
	St. Catharines	14	20
	Welland	41	30
Central West Total		**718**	**622**
East	Belleville	16	29
	Brockville	29	24
	Cornwall	65	81
	Kingston	72	55
	L'Orignal	38	40
	Napanee	9	5
	Ottawa	292	238
	Pembroke	19	25
	Perth	16	22
	Picton	7	6
East Total		**563**	**525**
North East	Cochrane (inc. Timmins)	34	19
	Gore Bay	18	14
	Haileybury	11	14
	North Bay	49	44
	Parry Sound	14	11
	Sault Ste. Marie	49	30
	Sudbury	54	44
North East Total		**229**	**176**

Superior Court of Justice: Criminal Indictments and Appeals Pending continued

Region	Location	06/07	07/08
North West	Fort Frances	1	0
	Kenora	16	13
	Thunder Bay	39	39
North West Total		**56**	**52**
Toronto	Toronto Superior Court Of Justice	1,704	1,842
Toronto Total		**1,704**	**1,842**
West	Chatham	23	9
	Goderich	21	15
	Guelph	27	29
	Kitchener	51	52
	London	153	133
	Owen Sound	12	10
	Sarnia	32	40
	St. Thomas	44	33
	Stratford	16	26
	Walkerton	10	3
	Windsor	220	204
	Woodstock	24	28
West Total		**633**	**582**
Ontario Total		**4,331**	**4,164**

1. Data obtained from an automated data collection system were used to compile these statistics. These data are only available for 2006/2007 and 2007/2008. The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. Indictments are considered pending if any count on the indictment is awaiting a final outcome, and there is a future event scheduled. (Undisposed cases with no future event are considered inactive and are not included). Appeals are considered pending if a decision has not been given on the appeal, and there is a future event scheduled.

SOURCE: FRANK and SUSTAIN

Superior Court of Justice: Criminal Events Heard

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
Central East	Barrie	1,541	1,533	1,155	-386	-25%
	Bracebridge	117	147	166	49	42%
	Cobourg	194	270	237	43	22%
	Lindsay	230	272	357	127	55%
	Newmarket	1,398	1,713	1,497	99	7%
	Peterborough	244	195	230	-14	-6%
	Whitby	1,626	1,778	1,697	71	4%
Central East Total		**5,350**	**5,908**	**5,339**	**-11**	**0%**
Central West	Brampton	5,464	5,690	5,412	-52	-1%
	Brantford	227	188	300	73	32%
	Cayuga	106	67	61	-45	-42%
	Hamilton	1,959	1,705	1,969	10	1%
	Milton	733	808	814	81	11%
	Orangeville	231	288	213	-18	-8%
	Simcoe	65	155	161	96	148%
	St. Catharines	393	370	344	-49	-12%
	Welland	841	505	459	-382	-45%
Central West Total		**10,019**	**9,776**	**9,733**	**-286**	**-3%**
East	Belleville	316	280	196	-120	-38%
	Brockville	165	174	225	60	36%
	Cornwall	528	591	795	267	51%
	Kingston	700	858	725	25	4%
	L'Orignal	266	218	289	23	9%
	Napanee	55	74	50	-5	-9%
	Ottawa					
	Pembroke	218	185	218	0	0%
	Perth	136	114	234	98	72%
	Picton	70	54	48	-22	-31%
East Total		**2,454**	**2,548**	**2,780**	**326**	**13%**
North East	Cochrane (inc. Timmins)	399	493	362	-37	-9%
	Gore Bay	145	164	145	0	0%
	Haileybury	120	103	114	-6	-5%
	North Bay	602	470	520	-82	-14%
	Parry Sound	89	127	97	8	9%
	Sault Ste. Marie	594	677	784	190	32%
	Sudbury	794	660	594	-200	-25%
North East Total		**2,743**	**2,694**	**2,616**	**-127**	**-5%**
North West	Fort Frances	17	9	31	14	82%
	Kenora	281	258	267	-14	-5%
	Thunder Bay	608	680	565	-43	-7%
North West Total		**906**	**947**	**863**	**-43**	**-5%**

Superior Court of Justice: Criminal Events Heard continued

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/0
Toronto	Toronto Superior Court					
Toronto Total						
West	Chatham	270	190	126	-144	-53%
	Goderich	212	177	150	-62	-29%
	Guelph	575	426	319	-256	-45%
	Kitchener	801	833	787	-14	-2%
	London	2,240	2,170	1,798	-442	-20%
	Owen Sound	72	289	145	73	101%
	Sarnia	376	336	392	16	4%
	St. Thomas	288	237	224	-64	-22%
	Stratford	221	166	162	-59	-27%
	Walkerton	121	114	121	0	0%
	Windsor					
	Woodstock	159	180	215	56	35%
West Total		**5,335**	**5,118**	**4,439**	**-896**	**-17%**
Ontario Total		**26,807**	**26,991**	**25,770**	**-1,037**	**-4%**

1. Data obtained from an automated data collection system were used to compile these statistics. These data are only available for the periods shown (2005/2006, 2006/2007 and 2007/2008). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. Events Heard include all scheduled events dealt with by a Judge (including adjournments). While applications, motions and bail reviews are not included in case activity (I.e. cases received, disposed and pending), the related event activity is included in the number of events heard.
3. The number of criminal events heard in Superior Court of Justice does not include values from Toronto, Ottawa and Windsor.

SOURCE: FRANK and SUSTAIN

Superior Court of Justice, Family Court Branch of the Superior Court of Justice and Ontario Court of Justice: Family Overview by Region

Region	Fiscal Year	New Proceedings	Events Heard	Courtroom Operating Hours
Central East	2005/2006	14,403	52,515	16,834
	2006/2007	14,613	52,330	15,310
	2007/2008	14,380	52,731	15,410
Central West	2005/2006	19,631	60,617	20,881
	2006/2007	18,681	61,138	20,495
	2007/2008	17,878	58,857	20,189
East	2005/2006	12,333	42,567	12,291
	2006/2007	11,683	41,873	11,833
	2007/2008	11,807	40,704	12,088
North East	2005/2006	5,515	27,036	6,015
	2006/2007	5,239	28,083	6,050
	2007/2008	5,130	27,253	5,792
North West	2005/2006	2,184	9,870	2,088
	2006/2007	2,004	8,804	2,098
	2007/2008	1,956	8,687	1,777
Toronto	2005/2006	20,017	54,918	13,749
	2006/2007	19,704	55,493	15,500
	2007/2008	18,972	56,153	14,741
West	2005/2006	16,679	69,785	15,007
	2006/2007	16,250	69,239	15,415
	2007/2008	15,565	71,467	15,818
Ontario	2005/2006	90,762	317,308	86,866
	2006/2007	88,174	316,960	86,702
	2007/2008	85,688	315,852	85,815

1. Data obtained from two automated data systems (FRANK and SUSTAIN) were used to compile the New Proceedings and Events Heard statistics. These data are only available for the periods shown (2005/2006, 2006/2007 and 2007/2008). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. New proceedings include applications, motions to change, appeals from the Ontario Court of Justice to the Superior Court of Justice, and requests for extra-provincial tribunals for evidence in custody or access cases. New proceedings do not include enforcement proceedings and requests for fee waiver.
3. Events heard include all scheduled events dealt with by a judicial official (including adjournments) and events heard in enforcement proceedings.
4. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.

SOURCE: FRANK and SUSTAIN

Superior Court of Justice, Family Court Branch of the Superior Court of Justice, and Ontario Court of Justice: New Family Proceedings

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
Central East	Barrie (inc. Orillia)	3,210	3,367	3,225	15	0%
	Bracebridge	471	514	541	70	15%
	Cobourg	666	673	612	-54	-8%
	Lindsay	701	754	662	-39	-6%
	Newmarket	3,271	3,493	3,705	434	13%
	Peterborough	1,038	962	977	-61	-6%
	Whitby (inc. Oshawa)	5,046	4,850	4,658	-388	-8%
Central East Total		**14,403**	**14,613**	**14,380**	**-23**	**0%**
Central West	Brampton	6,907	6,650	6,261	-646	-9%
	Brantford	1,451	1,456	1,400	-51	-4%
	Cayuga	362	358	332	-30	-8%
	Hamilton	3,969	3,648	3,515	-454	-11%
	Milton	2,213	2,105	2,194	-19	-1%
	Orangeville	489	483	492	3	1%
	Simcoe	565	541	465	-100	-18%
	St. Catharines	1,656	1,511	1,358	-298	-18%
	Welland (inc. Niagara Falls)	2,019	1,929	1,861	-158	-8%
Central West Total		**19,631**	**18,681**	**17,878**	**-1,753**	**-9%**
East	Belleville	1,953	1,747	1,620	-333	-17%
	Brockville	691	672	664	-27	-4%
	Cornwall	1,043	1,064	1,120	77	7%
	Kingston	1,203	1,227	1,054	-149	-12%
	L'Orignal	495	457	470	-25	-5%
	Napanee	246	292	328	82	33%
	Ottawa	5,059	4,666	5,054	-5	0%
	Pembroke	871	897	856	-15	-2%
	Perth	513	481	460	-53	-10%
	Picton	259	180	181	-78	-30%
East Total		**12,333**	**11,683**	**11,807**	**-526**	**-4%**
North East	Cochrane (inc. Timmins)	938	858	819	-119	-13%
	Gore Bay	211	203	176	-35	-17%
	Haileybury (inc. Kirkland Lake)	268	265	261	-7	-3%
	North Bay	955	937	983	28	3%
	Parry Sound	291	272	260	-31	-11%
	Sault Ste. Marie (inc. Elliot Lake)	1,131	1,022	966	-165	-15%
	Sudbury (inc. Espanola)	1,721	1,682	1,665	-56	-3%
North East Total		**5,515**	**5,239**	**5,130**	**-385**	**-7%**

Superior Court of Justice, Family Court Branch of the Superior Court of Justice, and Ontario Court of Justice: New Family Proceedings continued

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
North West	Fort Frances	118	101	122	4	3%
	Kenora (inc. Dryden and Red Lake)	569	515	453	-116	-20%
	Thunder Bay	1,497	1,388	1,381	-116	-8%
North West Total		**2,184**	**2,004**	**1,956**	**-228**	**-10%**
Toronto	1911 Eglinton Avenue	1,964	0	0	-1,964	-100%
	311 Jarvis Street	2,407	2,198	2,314	-93	-4%
	393 University Avenue	11,756	12,028	11,258	-498	-4%
	47 Sheppard Avenue East	3,890	5,478	5,400	1,510	39%
Toronto Total		**20,017**	**19,704**	**18,972**	**-1,045**	**-5%**
West	Chatham	1,069	948	950	-119	-11%
	Goderich	369	364	290	-79	-21%
	Guelph	1,195	1,239	1,132	-63	-5%
	Kitchener (inc. Cambridge)	3,534	3,663	3,668	134	4%
	London	3,391	3,140	2,968	-423	-12%
	Owen Sound	637	747	676	39	6%
	Sarnia	1,159	1,117	979	-180	-16%
	St. Thomas	786	735	732	-54	-7%
	Stratford	556	546	487	-69	-12%
	Walkerton	392	407	335	-57	-15%
	Windsor	2,495	2,318	2,371	-124	-5%
	Woodstock	1,096	1,026	977	-119	-11%
West Total		**16,679**	**16,250**	**15,565**	**-1,114**	**-7%**
Ontario Total		**90,762**	**88,174**	**85,688**	**-5,074**	**-6%**

1. Data obtained from two automated data systems (FRANK and SUSTAIN) were used to compile these statistics. These data are only available for the periods shown (2005/2006, 2006/2007 and 2007/2008). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. New proceedings include applications, motions to change, appeals from the Ontario Court of Justice to the Superior Court of Justice, and requests for extra-provincial tribunals for evidence in custody or access cases. New proceedings do not include enforcement proceedings and requests for fee waiver.
3. As of the end of 2005/2006, family cases that were heard at 1911 Eglinton Avenue East are being heard in the court located at 47 Sheppard Avenue East.
4. The Family Court Branch of the Superior Court of Justice hears all family cases in the following 17 locations: Barrie (including Orillia), Bracebridge, Cobourg, Lindsay, Newmarket, Whitby (including Oshawa) and Peterborough in the Central East region; St. Catharines and Hamilton in the Central West region; Brockville, Cornwall, Kingston, L'Orignal, Napanee, Ottawa and Perth in the East region; and London in the West region. The Superior Court of Justice and the Ontario Court of Justice hear family cases in the other court locations. In those locations, the court that hears the case depends upon the types of claims made in the case.

SOURCE: FRANK and SUSTAIN

Superior Court of Justice, Family Court Branch of the Superior Court of Justice, and Ontario Court of Justice: Family Events Heard

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
Central East	Barrie (inc. Orillia)	10,644	11,077	11,703	1,059	10%
	Bracebridge	1,669	1,495	1,569	-100	-6%
	Cobourg	2,366	2,373	2,356	-10	0%
	Lindsay	3,049	2,929	3,110	61	2%
	Newmarket	11,182	12,477	13,747	2,565	23%
	Peterborough	4,408	4,175	3,971	-437	-10%
	Whitby (inc. Oshawa)	19,197	17,804	16,275	-2,922	-15%
Central East Total		**52,515**	**52,330**	**52,731**	**216**	**0%**
Central West	Brampton	19,389	19,789	19,233	-156	-1%
	Brantford	4,945	4,945	5,133	188	4%
	Cayuga	1,129	1,095	1,044	-85	-8%
	Hamilton	13,497	13,795	12,805	-692	-5%
	Milton	6,217	5,978	6,014	-203	-3%
	Orangeville	1,536	1,734	1,712	176	11%
	Simcoe	2,576	2,542	1,845	-731	-28%
	St. Catharines	5,387	5,148	5,069	-318	-6%
	Welland (inc. Niagara Falls)	5,941	6,112	6,002	61	1%
Central West Total		**60,617**	**61,138**	**58,857**	**-1,760**	**-3%**
East	Belleville	8,355	8,585	8,340	-15	0%
	Brockville	2,573	2,565	2,561	-12	0%
	Cornwall	2,600	2,604	2,707	107	4%
	Kingston	3,797	3,800	3,536	-261	-7%
	L'Orignal	1,547	1,233	1,674	127	8%
	Napanee	852	896	1,001	149	17%
	Ottawa	15,298	14,451	13,728	-1,570	-10%
	Pembroke	5,077	5,253	4,864	-213	-4%
	Perth	1,486	1,691	1,469	-17	-1%
	Picton	982	795	824	-158	-16%
East Total		**42,567**	**41,873**	**40,704**	**-1,863**	**-4%**
North East	Cochrane (inc. Timmins)	4,490	4,036	3,956	-534	-12%
	Gore Bay	904	854	760	-144	-16%
	Haileybury (inc. Kirkland Lake)	1,051	1,112	870	-181	-17%
	North Bay	4,658	5,325	5,268	610	13%
	Parry Sound	1,784	1,505	1,277	-507	-28%
	Sault Ste. Marie (inc. Elliot Lake)	6,054	6,335	6,246	192	3%
	Sudbury	8,095	8,916	8,876	781	10%
North East Total		**27,036**	**28,083**	**27,253**	**217**	**1%**

Superior Court of Justice, Family Court Branch of the Superior Court of Justice, and Ontario Court of Justice: Family Events Heard continued

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
North West	Fort Frances	630	519	513	-117	-19%
	Kenora (inc. Dryden and Red Lake)	2,442	1,945	1,708	-734	-30%
	Thunder Bay	6,798	6,340	6,466	-332	-5%
North West Total		**9,870**	**8,804**	**8,687**	**-1,183**	**-12%**
Toronto	1911 Eglinton Avenue	10,324	3,975	960	-9,364	-91%
	311 Jarvis Street	12,507	12,158	12,525	18	0%
	393 University Avenue	18,944	19,881	19,473	529	3%
	47 Sheppard Avenue East	13,143	19,479	23,195	10,052	76%
Toronto Total		**54,918**	**55,493**	**56,153**	**1,235**	**2%**
West	Chatham	5,660	5,224	5,168	-492	-9%
	Goderich	2,688	2,596	2,328	-360	-13%
	Guelph	3,663	3,698	4,040	377	10%
	Kitchener (inc. Cambridge)	12,840	12,990	13,433	593	5%
	London	10,692	10,404	11,683	991	9%
	Owen Sound	2,833	2,961	3,172	339	12%
	Sarnia	7,311	7,393	7,553	242	3%
	St. Thomas	3,144	3,361	3,235	91	3%
	Stratford	2,316	2,201	2,040	-276	-12%
	Walkerton	1,836	1,931	1,726	-110	-6%
	Windsor	11,128	10,885	11,200	72	1%
	Woodstock	5,674	5,595	5,889	215	4%
West Total		**69,785**	**69,239**	**71,467**	**1,682**	**2%**
Ontario Total		**317,308**	**316,960**	**315,852**	**-1,456**	**0%**

1. Data obtained from two automated data systems (FRANK and SUSTAIN) were used to compile these statistics. These data are only available for the periods shown (2005/2006, 2006/2007 and 2007/2008). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. Events heard include all scheduled events dealt with by a judicial official (including adjournments) and events heard in enforcement proceedings.
3. As of the end of 2005/2006, family cases that were heard at 1911 Eglinton Avenue East are being heard in the court located at 47 Sheppard Avenue East.
4. The Family Court Branch of the Superior Court of Justice hears all family cases in the following 17 locations: Barrie (including Orillia), Bracebridge, Cobourg, Lindsay, Newmarket, Whitby (including Oshawa) and Peterborough in the Central East region; St. Catharines and Hamilton in the Central West region; Brockville, Cornwall, Kingston, L'Orignal, Napanee, Ottawa and Perth in the East region; and London in the West region. The Superior Court of Justice and the Ontario Court of Justice hear family cases in the other court locations. In those locations, the court that hears the case depends upon the types of claims made in the case.

SOURCE: FRANK and SUSTAIN

Superior Court of Justice: Family Overview by Region

Region	Fiscal Year	New Proceedings	Events Heard	Courtroom Operating Hours
Central West	2005/2006	7,264	16,071	5,045
	2006/2007	7,150	16,715	4,946
	2007/2008	6,926	15,838	4,793
East	2005/2006	935	2,709	543
	2006/2007	868	2,822	559
	2007/2008	871	2,385	610
North East	2005/2006	1,852	5,204	1,677
	2006/2007	1,893	5,617	1,724
	2007/2008	1,923	5,225	1,497
North West	2005/2006	704	2,407	563
	2006/2007	713	2,345	722
	2007/2008	732	2,339	577
Toronto	2005/2006	11,758	18,950	5,493
	2006/2007	12,029	19,881	6,172
	2007/2008	11,258	19,473	6,431
West	2005/2006	5,969	17,135	4,027
	2006/2007	5,960	18,163	3,833
	2007/2008	5,811	17,822	4,036
Ontario	2005/2006	28,482	62,476	17,349
	2006/2007	28,613	65,543	17,956
	2007/2008	27,521	63,082	17,944

1. Data obtained from two automated data systems (FRANK and SUSTAIN) were used to compile the New Proceedings and Events Heard statistics. These data are only available for the periods shown (2005/2006, 2006/2007 and 2007/2008). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. New proceedings include applications, motions to change, appeals from the Ontario Court of Justice to the Superior Court of Justice, and requests for extra-provincial tribunals for evidence in custody or access cases. New proceedings do not include enforcement proceedings and requests for fee waiver.
3. Events heard include all scheduled events dealt with by a judicial official (including adjournments) and events heard in enforcement proceedings.
4. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.
5. The Superior Court of Justice does not hear family cases in: the Central East Region; two court locations in the Central West Region (St. Catharines and Hamilton); seven court locations in the East Region (Brockville, Cornwall, Kingston, L'Orignal, Napanee, Ottawa and Perth); and one court location in the West Region (London). In those locations, all family cases are heard by the Family Court Branch of the Superior Court of Justice.

SOURCE: FRANK and SUSTAIN

Superior Court of Justice: New Family Proceedings

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
Central West	Brampton	3,838	3,752	3,541	-297	-8%
	Brantford	465	540	468	3	1%
	Cayuga	191	187	173	-18	-9%
	Milton	1,460	1,379	1,442	-18	-1%
	Orangeville	244	232	243	-1	0%
	Simcoe	228	247	216	-12	-5%
	Welland (inc. Niagara Falls)	838	813	843	5	1%
Central West Total		**7,264**	**7,150**	**6,926**	**-338**	**-5%**
East	Belleville	482	507	503	21	4%
	Pembroke	344	318	320	-24	-7%
	Picton	109	43	48	-61	-56%
East Total		**935**	**868**	**871**	**-64**	**-7%**
North East	Cochrane (inc. Timmins)	294	297	267	-27	-9%
	Gore Bay	17	19	32	15	88%
	Haileybury	113	98	112	-1	-1%
	North Bay	286	322	323	37	13%
	Parry Sound	98	83	109	11	11%
	Sault Ste. Marie	486	436	438	-48	-10%
	Sudbury	558	638	642	84	15%
North East Total		**1,852**	**1,893**	**1,923**	**71**	**4%**
North West	Fort Frances	50	46	52	2	4%
	Kenora	155	151	167	12	8%
	Thunder Bay	499	516	513	14	3%
North West Total		**704**	**713**	**732**	**28**	**4%**

Superior Court of Justice: New Family Proceedings continued

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
Toronto	393 University Avenue	11,758	12,029	11,258	-500	-4%
Toronto Total		**11,758**	**12,029**	**11,258**	**-500**	**-4%**
West	Chatham	339	346	334	-5	-1%
	Goderich	163	171	124	-39	-24%
	Guelph	605	602	526	-79	-13%
	Kitchener (inc. Cambridge)	1,526	1,512	1,552	26	2%
	Owen Sound	302	355	327	25	8%
	Sarnia	487	495	412	-75	-15%
	St. Thomas	375	368	341	-34	-9%
	Stratford	200	223	208	8	4%
	Walkerton	161	192	167	6	4%
	Windsor	1,363	1,319	1,427	64	5%
	Woodstock	448	377	393	-55	-12%
West Total		**5,969**	**5,960**	**5,811**	**-158**	**-3%**
Ontario Total		**28,482**	**28,613**	**27,521**	**-961**	**-3%**

1. Data obtained from two automated data systems (FRANK and SUSTAIN) were used to compile these statistics. These data are only available for the periods shown (2005/2006, 2006/2007 and 2007/2008). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. New proceedings include applications, motions to change, appeals from the Ontario Court of Justice to the Superior Court of Justice, and requests for extra-provincial tribunals for evidence in custody or access cases. New proceedings do not include enforcement proceedings and requests for fee waiver.
3. The Superior Court of Justice does not hear family cases in: the Central East Region; two court locations in the Central West Region (St. Catharines and Hamilton); seven court locations in the East Region (Brockville, Cornwall, Kingston, L'Orignal, Napanee, Ottawa and Perth); and one court location in the West Region (London). In those locations, all family cases are heard by the Family Court Branch of the Superior Court of Justice.

SOURCE: FRANK and SUSTAIN

Superior Court of Justice: Family Events Heard

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
Central West	Brampton	7,424	8,123	7,273	-151	-2%
	Brantford	1,305	1,279	1,206	-99	-8%
	Cayuga	446	425	439	-7	-2%
	Milton	3,480	3,203	3,210	-270	-8%
	Orangeville	429	593	576	147	34%
	Simcoe	655	649	619	-36	-5%
	Welland (inc. Niagara Falls)	2,332	2,443	2,515	183	8%
Central West Total		**16,071**	**16,715**	**15,838**	**-233**	**-1%**
East	Belleville	1,049	1,096	1,074	25	2%
	Pembroke	1,429	1,548	1,154	-275	-19%
	Picton	231	178	157	-74	-32%
East Total		**2,709**	**2,822**	**2,385**	**-324**	**-12%**
North East	Cochrane (inc. Timmins)	681	806	671	-10	-1%
	Gore Bay	38	43	64	26	68%
	Haileybury	339	295	226	-113	-33%
	North Bay	643	713	659	16	2%
	Parry Sound	294	221	230	-64	-22%
	Sault Ste. Marie	1,755	1,574	1,496	-259	-15%
	Sudbury	1,454	1,965	1,879	425	29%
North East Total		**5,204**	**5,617**	**5,225**	**21**	**0%**
North West	Fort Frances	250	185	219	-31	-12%
	Kenora	519	413	396	-123	-24%
	Thunder Bay	1,638	1,747	1,724	86	5%
North West Total		**2,407**	**2,345**	**2,339**	**-68**	**-3%**
Toronto	393 University Avenue	18,950	19,881	19,473	523	3%
Toronto Total		**18,950**	**19,881**	**19,473**	**523**	**3%**
West	Chatham	1,096	1,041	1,048	-48	-4%
	Goderich	547	750	586	39	7%
	Guelph	1,316	1,291	1,286	-30	-2%
	Kitchener (inc. Cambridge)	3,740	3,483	3,382	-358	-10%
	Owen Sound	648	737	661	13	2%
	Sarnia	1,721	1,787	2,260	539	31%
	St. Thomas	1,159	1,348	1,196	37	3%
	Stratford	555	609	587	32	6%
	Walkerton	392	486	464	72	18%
	Windsor	4,764	5,372	5,103	339	7%
	Woodstock	1,197	1,259	1,249	52	4%
West Total		**17,135**	**18,163**	**17,822**	**687**	**4%**
Ontario Total		**62,476**	**65,543**	**63,082**	**606**	**1%**

1. Data obtained from two automated data systems (FRANK and SUSTAIN) were used to compile these statistics. These data are only available for the periods shown (2005/2006, 2006/2007 and 2007/2008). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. Events heard include all scheduled events dealt with by a judicial official (including adjournments) and events heard in enforcement proceedings.
3. The Superior Court of Justice does not hear family cases in: the Central East Region; two court locations in the Central West Region (St. Catharines and Hamilton); seven court locations in the East Region (Brockville, Cornwall, Kingston, L'Orignal, Napanee, Ottawa and Perth); and one court location in the West Region (London). In those locations, all family cases are heard by the Family Court Branch of the Superior Court of Justice.

SOURCE: FRANK and SUSTAIN

Family Court Branch of the Superior Court of Justice: Family Overview by Region

Region	Fiscal Year	New Proceedings	Events Heard	Courtroom Operating Hours
Central East	2005/2006	14,403	52,515	16,834
	2006/2007	14,613	52,330	15,310
	2007/2008	14,380	52,731	15,410
Central West	2005/2006	5,625	18,884	7,653
	2006/2007	5,159	18,943	7,225
	2007/2008	4,873	17,874	6,768
East	2005/2006	9,250	28,153	10,051
	2006/2007	8,859	27,240	9,510
	2007/2008	9,150	26,676	9,677
West	2005/2006	3,391	10,692	2,182
	2006/2007	3,140	10,404	2,599
	2007/2008	2,968	11,683	2,454
Ontario	2005/2006	32,669	110,244	36,721
	2006/2007	31,771	108,917	34,644
	2007/2008	31,371	108,964	34,309

1. Data obtained from two automated data systems (FRANK and SUSTAIN) were used to compile the New Proceedings and Events Heard statistics. These data are only available for the periods shown (2005/2006, 2006/2007 and 2007/2008). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. New proceedings include applications, motions to change, and requests for extra-provincial tribunals for evidence in custody or access cases. New proceedings do not include enforcement proceedings and requests for fee waiver.
3. Events heard include all scheduled events dealt with by a judicial official (including adjournments) and events heard in enforcement proceedings.
4. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.
5. The Family Court Branch of the Superior Court of Justice hears all family cases in 17 court locations: all court locations in the Central East Region; two court locations in the Central West Region; seven court locations in the East Region; and one court location in the West Region. Family cases in the other court locations are heard by the Superior Court of Justice and the Ontario Court of Justice. In those locations, the court that hears the case depends on the types of claims made in the case.

SOURCE: FRANK and SUSTAIN

Family Court Branch of the Superior Court of Justice: New Family Proceedings

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
Central East	Barrie (inc. Orillia)	3,210	3,367	3,225	15	0%
	Bracebridge	471	514	541	70	15%
	Cobourg	666	673	612	-54	-8%
	Lindsay	701	754	662	-39	-6%
	Newmarket	3,271	3,493	3,705	434	13%
	Peterborough	1,038	962	977	-61	-6%
	Whitby (inc. Oshawa)	5,046	4,850	4,658	-388	-8%
Central East Total		**14,403**	**14,613**	**14,380**	**-23**	**0%**
Central West	Hamilton	3,969	3,648	3,515	-454	-11%
	St. Catharines	1,656	1,511	1,358	-298	-18%
Central West Total		**5,625**	**5,159**	**4,873**	**-752**	**-13%**
East	Brockville	691	672	664	-27	-4%
	Cornwall	1,043	1,064	1,120	77	7%
	Kingston	1,203	1,227	1,054	-149	-12%
	L'Orignal	495	457	470	-25	-5%
	Napanee	246	292	328	82	33%
	Ottawa	5,059	4,666	5,054	-5	0%
	Perth	513	481	460	-53	-10%
East Total		**9,250**	**8,859**	**9,150**	**-100**	**-1%**
West	London	3,391	3,140	2,968	-423	-12%
West Total		**3,391**	**3,140**	**2,968**	**-423**	**-12%**
Ontario Total		**32,669**	**31,771**	**31,371**	**-1,298**	**-4%**

1. Data obtained from two automated data systems (FRANK and SUSTAIN) were used to compile the these statistics. These data are only available for the periods shown (2005/2006, 2006/2007 and 2007/2008). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. New proceedings include applications, motions to change, and requests for extra-provincial tribunals for evidence in custody or access cases. New proceedings do not include enforcement proceedings and requests for fee waiver.
3. The Family Court Branch of the Superior Court of Justice hears all family cases in the 17 court locations listed in the chart above. Family cases in the other court locations are heard by the Superior Court of Justice and the Ontario Court of Justice. In those locations, the court that hears the case depends on the types of claims made in the case.

SOURCE: FRANK and SUSTAIN

Family Court Branch of the Superior Court of Justice: Family Events Heard

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
Central East	Barrie (inc. Orillia)	10,644	11,077	11,703	1,059	10%
	Bracebridge	1,669	1,495	1,569	-100	-6%
	Cobourg	2,366	2,373	2,356	-10	0%
	Lindsay	3,049	2,929	3,110	61	2%
	Newmarket	11,182	12,477	13,747	2,565	23%
	Peterborough	4,408	4,175	3,971	-437	-10%
	Whitby (inc. Oshawa)	19,197	17,804	16,275	-2,922	-15%
Central East Total		**52,515**	**52,330**	**52,731**	**216**	**0%**
Central West	Hamilton	13,497	13,795	12,805	-692	-5%
	St. Catharines	5,387	5,148	5,069	-318	-6%
Central West Total		**18,884**	**18,943**	**17,874**	**-1,010**	**-5%**
East	Brockville	2,573	2,565	2,561	-12	0%
	Cornwall	2,600	2,604	2,707	107	4%
	Kingston	3,797	3,800	3,536	-261	-7%
	L'Orignal	1,547	1,233	1,674	127	8%
	Napanee	852	896	1,001	149	17%
	Ottawa	15,298	14,451	13,728	-1,570	-10%
	Perth	1,486	1,691	1,469	-17	-1%
East Total		**28,153**	**27,240**	**26,676**	**-1,477**	**-5%**
West	London	10,692	10,404	11,683	991	9%
West Total		**10,692**	**10,404**	**11,683**	**991**	**9%**
Ontario Total		**110,244**	**108,917**	**108,964**	**-1,280**	**-1%**

1. Data obtained from two automated data systems (FRANK and SUSTAIN) were used to compile the these statistics. These data are only available for the periods shown (2005/2006, 2006/2007 and 2007/2008). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. Events heard include all scheduled events dealt with by a judicial official (including adjournments) and events heard in enforcement proceedings.
3. The Family Court Branch of the Superior Court of Justice hears all family cases in the 17 court locations listed in the chart above. Family cases in the other court locations are heard by the Superior Court of Justice and the Ontario Court of Justice. In those locations, the court that hears the case depends on the types of claims made in the case.

SOURCE: FRANK and SUSTAIN

Ontario Court of Justice: Family Overview by Region

Region	Fiscal Year	New Proceedings	Events Heard	Courtroom Operating Hours
Central West	2005/2006	6,742	25,662	8,182
	2006/2007	6,372	25,480	8,325
	2007/2008	6,079	25,145	8,629
East	2005/2006	2,148	11,705	1,697
	2006/2007	1,956	11,811	1,764
	2007/2008	1,786	11,643	1,801
North East	2005/2006	3,663	21,832	4,338
	2006/2007	3,346	22,466	4,326
	2007/2008	3,207	22,028	4,295
North West	2005/2006	1,480	7,463	1,525
	2006/2007	1,291	6,459	1,376
	2007/2008	1,224	6,348	1,200
Toronto	2005/2006	8,259	35,968	8,256
	2006/2007	7,675	35,612	9,328
	2007/2008	7,714	36,680	8,310
West	2005/2006	7,319	41,958	8,798
	2006/2007	7,150	40,672	8,983
	2007/2008	6,786	41,962	9,327
Ontario	2005/2006	29,611	144,588	32,796
	2006/2007	27,790	142,500	34,102
	2007/2008	26,796	143,806	33,562

1. Data obtained from two automated data systems (FRANK and SUSTAIN) were used to compile the New Proceedings and Events Heard statistics. These data are only available for the periods shown (2005/2006, 2006/2007 and 2007/2008). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. New proceedings include applications, motions to change, and requests for extra-provincial tribunals for evidence in custody or access cases. New proceedings do not include enforcement proceedings and requests for fee waiver.
3. Events heard include all scheduled events dealt with by a judicial official (including adjournments) and events heard in enforcement proceedings.
4. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.
5. The Ontario Court of Justice does not hear family cases in: the Central East Region; seven court locations in the East Region (Brockville, Cornwall, Kingston, L'Original, Napanee, Ottawa and Perth); two court locations in the Central West Region (Hamilton and St. Catharines); and one court location in the West Region (London). In those locations, all family cases are heard by the Family Court Branch of the Superior Court of Justice.

SOURCE: FRANK and SUSTAIN

Ontario Court of Justice: New Family Proceedings

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
Central West	Brampton	3,069	2,898	2,720	-349	-11%
	Brantford	986	916	932	-54	-5%
	Cayuga	171	171	159	-12	-7%
	Milton	753	726	752	-1	0%
	Orangeville	245	251	249	4	2%
	Simcoe	337	294	249	-88	-26%
	Welland (inc. Niagara Falls)	1,181	1,116	1,018	-163	-14%
Central West Total		**6,742**	**6,372**	**6,079**	**-663**	**-10%**
East	Belleville	1,471	1,240	1,117	-354	-24%
	Pembroke	527	579	536	9	2%
	Picton	150	137	133	-17	-11%
East Total		**2,148**	**1,956**	**1,786**	**-362**	**-17%**
North East	Cochrane (inc. Timmins)	644	561	552	-92	-14%
	Gore Bay	194	184	144	-50	-26%
	Haileybury (inc. Kirkland Lake)	155	167	149	-6	-4%
	North Bay	669	615	660	-9	-1%
	Parry Sound	193	189	151	-42	-22%
	Sault Ste. Marie (inc. Elliot Lake)	645	586	528	-117	-18%
	Sudbury (inc. Espanola)	1,163	1,044	1,023	-140	-12%
North East Total		**3,663**	**3,346**	**3,207**	**-456**	**-12%**
North West	Fort Frances	68	55	70	2	3%
	Kenora (inc. Dryden and Red Lake)	414	364	286	-128	-31%
	Thunder Bay	998	872	868	-130	-13%
North West Total		**1,480**	**1,291**	**1,224**	**-256**	**-17%**
Toronto	1911 Eglinton Avenue	1,964	0	0	-1,964	-100%
	311 Jarvis Street	2,406	2,198	2,314	-92	-4%
	47 Sheppard Avenue East	3,889	5,477	5,400	1,511	39%
Toronto Total		**8,259**	**7,675**	**7,714**	**-545**	**-7%**

Ontario Court of Justice: New Family Proceedings continued

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
West	Chatham	730	602	616	-114	-16%
	Goderich	206	193	166	-40	-19%
	Guelph	590	637	606	16	3%
	Kitchener (inc. Cambridge)	2,008	2,151	2,116	108	5%
	Owen Sound	335	392	349	14	4%
	Sarnia	672	622	567	-105	-16%
	St. Thomas	411	367	391	-20	-5%
	Stratford	356	323	279	-77	-22%
	Walkerton	231	215	168	-63	-27%
	Windsor	1,132	999	944	-188	-17%
	Woodstock	648	649	584	-64	-10%
West Total		**7,319**	**7,150**	**6,786**	**-533**	**-7%**
Ontario Total		**29,611**	**27,790**	**26,796**	**-2,815**	**-10%**

1. Data obtained from an automated data collection system (FRANK) were used to compile these statistics. These data are only available for the periods shown (2005/2006, 2006/2007 and 2007/2008). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. New proceedings include applications, motions to change, and requests for extra-provincial tribunals for evidence in custody or access cases. New proceedings do not include enforcement proceedings and requests for fee waiver.
3. The Ontario Court of Justice does not hear family cases in: the Central East Region; seven court locations in the East Region (Brockville, Cornwall, Kingston, L'Original, Napanee, Ottawa and Perth); two court locations in the Central West Region (Hamilton and St. Catharines); and one court location in the West Region (London). In those locations, all family cases are heard by the Family Court Branch of the Superior Court of Justice.
4. As of the end of 2005/2006, family cases that were heard at 1911 Eglinton Avenue East are being heard in the court located at 47 Sheppard Avenue East.

SOURCE: FRANK

Ontario Court of Justice: Family Events Heard

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
Central West	Brampton	11,965	11,666	11,960	-5	0%
	Brantford	3,640	3,666	3,927	287	8%
	Cayuga	683	670	605	-78	-11%
	Milton	2,737	2,775	2,804	67	2%
	Orangeville	1,107	1,141	1,136	29	3%
	Simcoe	1,921	1,893	1,226	-695	-36%
	Welland (inc. Niagara Falls)	3,609	3,669	3,487	-122	-3%
Central West Total		**25,662**	**25,480**	**25,145**	**-517**	**-2%**
East	Belleville	7,306	7,489	7,266	-40	-1%
	Pembroke	3,648	3,705	3,710	62	2%
	Picton	751	617	667	-84	-11%
East Total		**11,705**	**11,811**	**11,643**	**-62**	**-1%**
North East	Cochrane (inc. Timmins)	3,809	3,230	3,285	-524	-14%
	Gore Bay	866	811	696	-170	-20%
	Haileybury (inc. Kirkland Lake)	712	817	644	-68	-10%
	North Bay	4,015	4,612	4,609	594	15%
	Parry Sound	1,490	1,284	1,047	-443	-30%
	Sault Ste. Marie (inc. Elliot Lake)	4,299	4,761	4,750	451	10%
	Sudbury (inc. Espanola)	6,641	6,951	6,997	356	5%
North EastTotal		**21,832**	**22,466**	**22,028**	**196**	**1%**
North West	Fort Frances	380	334	294	-86	-23%
	Kenora (inc. Dryden and Red Lake)	1,923	1,532	1,312	-611	-32%
	Thunder Bay	5,160	4,593	4,742	-418	-8%
North West Total		**7,463**	**6,459**	**6,348**	**-1,115**	**-15%**
Toronto	1911 Eglinton Avenue	10,324	0	0	-10,324	-100%
	311 Jarvis Street	12,501	12,158	12,525	24	0%
	47 Sheppard Avenue East	13,143	23,454	24,155	11,012	84%
Toronto Total		**35,968**	**35,612**	**36,680**	**712**	**2%**

Ontario Court of Justice: Family Events Heard continued

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
West	Chatham	4,564	4,183	4,120	-444	-10%
	Goderich	2,141	1,846	1,742	-399	-19%
	Guelph	2,347	2,407	2,754	407	17%
	Kitchener (inc. Cambridge)	9,100	9,507	10,051	951	10%
	Owen Sound	2,185	2,224	2,511	326	15%
	Sarnia	5,590	5,606	5,293	-297	-5%
	St. Thomas	1,985	2,013	2,039	54	3%
	Stratford	1,761	1,592	1,453	-308	-17%
	Walkerton	1,444	1,445	1,262	-182	-13%
	Windsor	6,364	5,513	6,097	-267	-4%
	Woodstock	4,477	4,336	4,640	163	4%
West Total		**41,958**	**40,672**	**41,962**	**4**	**0%**
Ontario Total		**144,588**	**142,500**	**143,806**	**-782**	**-1%**

1. Data obtained from an automated data collection system (FRANK) were used to compile these statistics. These data are only available for the periods shown (2005/2006, 2006/2007 and 2007/2008). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. Events heard include all scheduled events dealt with by a judicial official (including adjournments) and events heard in enforcement proceedings.
3. The Ontario Court of Justice does not hear family cases in: the Central East Region; seven court locations in the East Region (Brockville, Cornwall, Kingston, L'Original, Napanee, Ottawa and Perth); two court locations in the Central West Region (Hamilton and St. Catharines); and one court location in the West Region (London). In those locations, all family cases are heard by the Family Court Branch of the Superior Court of Justice.
4. As of the end of 2005/2006, family cases that were heard at 1911 Eglinton Avenue East are being heard in the court located at 47 Sheppard Avenue East.

SOURCE: FRANK

Small Claims Court: Overview by Region

Region	Fiscal Year	New Proceedings	Events Heard	Courtroom Operating Hours
Central East	2005/2006	13,250	15,778	5,041
	2006/2007	11,524	13,987	4,807
	2007/2008	11,135	14,686	5,144
Central West	2005/2006	16,271	19,861	6,524
	2006/2007	15,036	18,343	6,879
	2007/2008	14,910	18,525	6,801
East	2005/2006	8,848	7,628	3,102
	2006/2007	8,359	6,925	2,965
	2007/2008	7,308	7,384	3,191
North East	2005/2006	3,562	3,525	1,672
	2006/2007	3,048	3,432	1,472
	2007/2008	2,761	2,830	1,374
North West	2005/2006	1,877	952	558
	2006/2007	1,532	1,008	354
	2007/2008	1,319	831	470
Toronto	2005/2006	17,171	28,997	11,174
	2006/2007	15,951	24,937	11,690
	2007/2008	14,660	24,962	9,359
West	2005/2006	14,320	11,258	4,469
	2006/2007	13,413	11,246	3,771
	2007/2008	11,540	10,869	3,295
Ontario	2005/2006	75,299	87,999	32,540
	2006/2007	68,863	79,878	31,937
	2007/2008	63,633	80,087	29,635

1. Data obtained from an automated data collection system were used to compile the Claims Filed and Events Heard statistics. These data are only available for the periods shown (2005/2006, 2006/2007 and 2007/2008). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. Cases received include all new files opened, except for enforcement files and fee waiver requests.
3. Events Heard include all scheduled events dealt with by a presiding official (including those adjourned by the presiding official).
4. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.

SOURCE: FRANK and SUSTAIN

Small Claims Court: Claims Filed

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
Central East	Barrie	2,218	1,915	1,867	-351	-16%
	Bracebridge	444	391	380	-64	-14%
	Cobourg	488	335	318	-170	-35%
	Lindsay (inc. Minden)	551	466	437	-114	-21%
	Newmarket	1,038	967	922	-116	-11%
	Orillia	395	382	364	-31	-8%
	Peterborough	602	550	550	-52	-9%
	Richmond Hill	4,801	3,842	3,770	-1,031	-21%
	Whitby (inc. Oshawa)	2,713	2,676	2,527	-186	-7%
Central East Total		**13,250**	**11,524**	**11,135**	**-2,115**	**-16%**
Central West	Brampton	7,249	6,732	6,735	-514	-7%
	Brantford	813	706	769	-44	-5%
	Burlington	799	749	552	-247	-31%
	Cayuga	171	175	184	13	8%
	Hamilton	2,927	2,790	2,726	-201	-7%
	Milton	530	485	489	-41	-8%
	Oakville	661	597	610	-51	-8%
	Orangeville	344	323	282	-62	-18%
	Simcoe	291	352	310	19	7%
	St. Catharines	1,718	1,311	1,129	-589	-34%
	Welland	768	816	1,124	356	46%
Central West Total		**16,271**	**15,036**	**14,910**	**-1,361**	**-8%**
East	Alexandria	101	99	96	-5	-5%
	Belleville	762	794	678	-84	-11%
	Brockville	535	427	479	-56	-10%
	Cornwall (inc. Iroquois)	441	412	414	-27	-6%
	Kingston (inc. Sharbot Lake)	749	599	532	-217	-29%
	L'orignal	405	411	404	-1	0%
	Morrisburg	95	69	49	-46	-48%
	Napanee (inc. Kalader)	143	168	141	-2	-1%
	Ottawa	4,801	4,515	3,841	-960	-20%
	Pembroke	266	368	208	-58	-22%
	Perth	290	252	257	-33	-11%
	Picton	117	99	99	-18	-15%
	Renfrew	143	146	110	-33	-23%
East Total		**8,848**	**8,359**	**7,308**	**-1,540**	**-17%**
North East	Burks Falls	0	74	30	30	
	Cochrane	158	115	109	-49	-31%
	Elliot Lake	74	74	57	-17	-23%
	Englehart	28	97	0	-28	-100%
	Gore Bay	47	37	32	-15	-32%
	Haileybury	121	173	93	-28	-23%
	Kapuskasing	204	191	167	-37	-18%
	Kirkland Lake	90	76	93	3	3%
	North Bay	558	469	380	-178	-32%
	Parry Sound	191	111	175	-16	-8%
	Sault Ste. Marie	605	523	536	-69	-11%
	Sturgeon Falls	0	2	1	1	
	Sudbury	1,076	761	724	-352	-33%
	Timmins	410	345	364	-46	-11%
North East Total		**3,562**	**3,048**	**2,761**	**-801**	**-22%**

Small Claims Court: Claims Filed continued

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
North West	Dryden	195	179	163	-32	-16%
	Fort Frances	93	91	125	32	34%
	Geraldton	71	49	29	-42	-59%
	Kenora	156	112	136	-20	-13%
	Nipigon	43	46	45	2	5%
	Red Lake	41	51	27	-14	-34%
	Thunder Bay	1,278	1,004	794	-484	-38%
North West Total		**1,877**	**1,532**	**1,319**	**-558**	**-30%**
Toronto	47 Sheppard Avenue East	17,171	15,951	14,660	-2,511	-15%
Toronto Total		**17,171**	**15,951**	**14,660**	**-2,511**	**-15%**
West	Cambridge	946	785	690	-256	-27%
	Chatham	655	563	568	-87	-13%
	Goderich	327	273	182	-145	-44%
	Guelph	837	822	688	-149	-18%
	Kitchener	1,875	1,543	1,600	-275	-15%
	London	2,321	2,217	1,906	-415	-18%
	Owen Sound	495	512	452	-43	-9%
	Sarnia	655	610	632	-23	-4%
	St. Thomas	599	602	502	-97	-16%
	Stratford	421	362	300	-121	-29%
	Walkerton	309	312	286	-23	-7%
	Windsor	4,294	4,364	3,219	-1,075	-25%
	Woodstock	586	448	515	-71	-12%
West Total		**14,320**	**13,413**	**11,540**	**-2,780**	**-19%**
Ontario Total		**75,299**	**68,863**	**63,633**	**-11,666**	**-15%**

1. Data obtained from an automated data collection system were used to compile these statistics. These data are only available for the periods shown (2005/2006, 2006/2007 and 2007/2008). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. Cases received include all new files opened, except for enforcement files and fee waiver requests.

SOURCE: FRANK and SUSTAIN

Small Claims Court: Events Heard

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
Central East	Barrie	1,969	2,043	2,036	67	3%
	Bracebridge	539	477	558	19	4%
	Cobourg	508	471	412	-96	-19%
	Lindsay (inc. Minden)	529	459	539	10	2%
	Newmarket	1,291	1,061	1,043	-248	-19%
	Orillia	155	286	356	201	130%
	Peterborough	729	624	750	21	3%
	Richmond Hill	7,617	5,869	5,924	-1,693	-22%
	Whitby (inc. Oshawa)	2,441	2,697	3,068	627	26%
Central East Total		**15,778**	**13,987**	**14,686**	**-1,092**	**-7%**
Central West	Brampton	9,054	8,758	8,836	-218	-2%
	Brantford	636	694	649	13	2%
	Burlington	1,070	1,045	893	-177	-17%
	Cayuga	184	263	261	77	42%
	Hamilton	3,800	3,428	3,490	-310	-8%
	Milton	766	597	632	-134	-17%
	Oakville	1,129	935	865	-264	-23%
	Orangeville	427	368	335	-92	-22%
	Simcoe	274	322	339	65	24%
	St. Catharines	1,673	1,337	1,345	-328	-20%
	Welland	848	596	880	32	4%
Central West Total		**19,861**	**18,343**	**18,525**	**-1,336**	**-7%**
East	Alexandria	87	92	100	13	15%
	Belleville	791	754	869	78	10%
	Brockville	586	491	697	111	19%
	Cornwall (inc. Iroquois)	438	321	351	-87	-20%
	Kingston (inc. Sharbot Lake)	594	516	484	-110	-19%
	L'orignal	426	460	409	-17	-4%
	Morrisburg	40	73	49	9	23%
	Napanee (inc. Kalader)	168	161	223	55	33%
	Ottawa	3,599	3,281	3,533	-66	-2%
	Pembroke	244	246	229	-15	-6%
	Perth	262	276	193	-69	-26%
	Picton	201	137	141	-60	-30%
	Renfrew	192	117	106	-86	-45%
East Total		**7,628**	**6,925**	**7,384**	**-244**	**-3%**
North East	Burks Falls	0	19	44	44	
	Cochrane	115	136	92	-23	-20%
	Elliot Lake	73	80	74	1	1%
	Englehart	40	0	0	-40	-100%
	Gore Bay	30	24	24	-6	-20%
	Haileybury	81	115	160	79	98%
	Kapuskasing	147	127	84	-63	-43%
	Kirkland Lake	40	46	45	5	13%
	North Bay	492	445	421	-71	-14%
	Parry Sound	227	202	141	-86	-38%
	Sault Ste. Marie	381	377	287	-94	-25%
	Sturgeon Falls	0	0	1	1	
	Sudbury	1,330	1,434	1,177	-153	-12%
	Timmins	569	427	280	-289	-51%
North East Total		**3,525**	**3,432**	**2,830**	**-695**	**-20%**

Small Claims Court: Events Heard continued

Region	Location	05/06	06/07	07/08	Change from 05/06 to 07/08	% Change from 05/06 to 07/08
North West	Dryden	74	59	27	-47	-64%
	Fort Frances	35	39	55	20	57%
	Geraldton	11	25	25	14	127%
	Kenora	58	94	76	18	31%
	Nipigon	56	32	20	-36	-64%
	Red Lake	0	12	8	8	
	Thunder Bay	718	747	620	-98	-14%
North West Total		**952**	**1,008**	**831**	**-121**	**-13%**
Toronto	47 Sheppard Avenue East	28,997	24,937	24,962	-4,035	-14%
Toronto Total		**28,997**	**24,937**	**24,962**	**-4,035**	**-14%**
West	Cambridge	481	736	643	162	34%
	Chatham	468	513	567	99	21%
	Goderich	280	280	239	-41	-15%
	Guelph	938	829	767	-171	-18%
	Kitchener	1,679	1,689	1,710	31	2%
	London	2,637	2,170	2,696	59	2%
	Owen Sound	455	476	492	37	8%
	Sarnia	489	551	540	51	10%
	St. Thomas	539	622	524	-15	-3%
	Stratford	337	347	289	-48	-14%
	Walkerton	298	314	215	-83	-28%
	Windsor	2,118	2,270	1,899	-219	-10%
	Woodstock	539	449	288	-251	-47%
West Total		**11,258**	**11,246**	**10,869**	**-389**	**-3%**
Ontario Total		**87,999**	**79,878**	**80,087**	**-7,912**	**-9%**

1. Data obtained from an automated data collection system were used to compile these statistics. These data are only available for the periods shown (2005/2006 and 2006/2007). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. Events Heard include all scheduled events dealt with by a presiding official (including those adjourned by the presiding official).

SOURCE: FRANK and SUSTAIN

Court of Appeal Criminal Appeals

	03/04	04/05	05/06	06/07	07/08
Appeals Pending as of Apr. 1	1,158	1,075	1,078	1,134	1,168
Appeals Added	868	859	934	911	851
Appeals Disposed	951	856	878	877	842
Appeals Pending as of Mar. 31	1,075	1,078	1,134	1,168	1,177

Source: Court of Appeal for Ontario

Court of Appeal Civil Appeals

	03/04	04/05	05/06	06/07	07/08
Appeals Pending as of Apr. 1	825	855	773	777	725
Appeals Added	918	827	874	799	730
Appeals Disposed	888	909	870	849	783
Appeals Pending as of Mar. 31	855	773	777	725	672

Source: Court of Appeal for Ontario